**Holabasappa Ramagiri Address:** NSR Boys PG

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### Objective

Seeking a challenging career in the area of software development where I can create value for my company by utilizing technical proficiencies in ASP.net, and growing along with the companies.

### Professional Summary

Having 0.6 Years of Developing internship Project Experience in ASP.net Framework Have Knowledge UI Developer and Work Experience on ASP.net Framework, HTML5, J Query, JavaScript, CSS, and Entity Framework.

Developing and Designing Multi-Tier Architecture Creating SQL Table Stored Procedures.

Having 2 Years of BPO CRM Technical support Associate Experience in Telecom, Banking and warehouse,

### Work Experience

**ISON BPO Pvt Ltd Bangalore** Vodafone CRM Technical support Dec 2018 to Sept 2019

**Role** Oracle CRM Support

**Client**  Vodafone (Idea)

**Skills Used**  Vodafone CRM support

**Role Description**

* Telecommunication good Experience with Answer phones and responds to customer Request.
* Solving the network Problem and sending internet setting to phone, clarified customer issue, tracking network place in CRM
* Sell product and Place customer order in computer System.
* Provide customer with product and service information.
* Upsell Product and Services.
* Transfer Customer Calls to appropriate staff.
* Identify research and resolve customer issue using the computer system.
* Follow up on customer in quires not resolved.
* Complete call logs and report.
* Research billing issues and misapplied payments.
* Recognize document and alert the supervisor of trends in customer calls.

**Amazon Fulfillment center BLR 7**  Warehouse Data Management Bangalore (BLR7)

 Feb 2018 to Dec 2018

**Role** Data Management Associates (SAP Basis)

**Client**  Amazon Warehouse E commerce

**Skills Used**  Tracking Inbound and outbound DOK, Materials,

 Picking Packing, Rejected Materials sending to

 Client, product identification by RF Scanner and

 Quality control Workplace safety labeling

 Procedures, inventory Quality Improvement

 With Problem Resolution,

**Role Description**:

* Receiving Materials Coming into the warehouse by Vendor, customers or other warehouse,
* Check Merchandise to enclose that it conforms to order sheets,
* Verify the quantity and quality of each item by checking them individually,
* Received reports and ensure that appropriate receipts and signed by designated authority,
* Examine incoming shipments and rejected damages items and create correlation rejection reports,
* Establish operating standards of the warehouse and ensure that each warehouse works follows them,
* Ascertain expected levels of stock and enclose that stored procedures are optimized
* Controls inventory by implementing cost reduction strategies,
* Ensure that the work environment is safe and healthy so that the workforce can thrive,
* Checked orders sheets to determine which orders need to be pulled,
* pulled orders from storage areas according to specific instructions provided ,
* matched pulled orders to ordering sheets to determine the accuracy and transported them packing areas,
* packed and labeled merchandise according to present instructions and transferred them to delivery pallet
* assisted in loading and unloading packages and from tracks and ensured that they are properly and safely stocked,

# DXC Bangalore (Surya wave Tech Park E-City) MIS Billing Travels Deportment

**Role** MIS billing Supervisor Transport Deportment

**Client**  Renuka Travels (Vendor Contract Base)

**Skills Used**  Maintaining the Employee Pick up And Drop Database Billing

**Role Description**:

* You will be involved in Supervise daily Transport Operations in Day and Night - This would include
* To ensure that the 1st PU is tracked in each shift. Arrange for backup cabs in case of breakdown andTransport vendor management
* Ensure availability of cabs 30 min prior to departures
* Ensure that the drop rosters have tag numbers and placed accordingly in drop area
* Ensure proper checking on all the cabs at departure area through security
* Versatile - Open to multitasking and adapt to dynamic business requirementsAbility to respond on mails
* Employee pickup and drop Cab Billing in Daily and monthly Data Base Sending To Vendor

# HGS Bangalore Technical Support from Sept 2017 to Feb 2018

**Role** Associate

**Client**  Banking Domain

**Skills Used**  Customer Care in Voice Process

**Role Description**:

* Interact with customer and solving the Problems.

### Intranship MCA Asp.net

**Organization** Dak Technowledges 861,1st Floor, 1st Main Satellight

 Town Bangalore-560060

**Title** Sewer Workshop Portal

**Role**  Asp.net Software Developer

**Duration**  6th Month (o1 Feb 2017 to 31 May 2017)

**Role Description**:

* Work in a development team to develop integrated **ASP**.**NET** applications. Perform design and development of web based services and applications. Work closely with quality assurance team to ensure delivery of high quality and reliable web applications. Develop databases including queries, triggers and stored procedures.
* Work in a development team to develop integrated ASP.NET applications.
* Perform design and development of web based services and applications.
* Work closely with quality assurance team to ensure delivery of high quality and reliable web applications.
* Develop databases including queries, triggers and stored procedures.
* Monitor application performance at post-deployment stage and make necessary changes if needed.
* Interact with customers to define project features and requirements.
* Research and develop prototypes of complicated design solutions.
* Perform code reviews and provide necessary corrections.
* Develop coding guidelines for the ASP.Net development team.
* Perform application design, development and deployment based on industry’s best practices.
* Resolve application defects and issues in a timely manner.
* Prepare technical documents as per established project standards.
* Conduct application testing based on test cases and test plans.
* Works collaboratively with Project Manager to ensure timely delivery of project. Coordinate with Business Analysts and Test Analysts to ensure that the developed application meets technical requirements and client needs.

### Technical Skill

|  |  |
| --- | --- |
| **Operating System** | **Windows 7, 8 ,8.1,10,** |
| **Languages** | **C, C++, JavaScript, Html, CSS, J Query.** |
| **Application/Web Servers** | **Apache Tomcat.** |
| **ASP Technologies**  | **VB script, ASP.net,**  |
| **RDBMS**  | **My SQL server 2008, 2010, 2012,** |
| **IDE** | **Visual Studio 2010 Or 2012,** |

### Skills

* Good interpersonal skills, commitment, result-oriented, hard working with a quest and zeal to learn new technologies and undertake challenging tasks.
* Strong understanding of business processes with good experience in development and Strong knowledge in Software Development life cycle and all phases of Application development.

### Education

* **MCA (Computer Science)** from BDT College of Engineering, Davangere, Karnataka| VisvesvarayaTechnological University, Belgavi.2012-2017 With 55%,
* **B.sc (Computer science)** from B R Thambakad First grade College, Hirekerur (Karnataka University) Dharwad, 2008**-**2011 with 63.61%.
* **PUC (PCMB)** from Karnataka State Board in 2008 with 36%.
* **SSLC** from Karnataka State Board in 2002 with 51.53%.

### Professional Experience

**Academic Project 4th Semester MCA: Online News Paper**

**Description** Online news paper is a serial publication which contains news on current events ofspecial or general interest, the individual parts are listed chronically appears frequently, usually at least one week but sometime fortnightly or Monthly. It is designed using PHP, HTML, and CSS as a front end and MySQL Server as a back end tool.

**Academic Project 5th Semester MCA: Intranet Mailing**

**Description**: This Project is designed in Asp.net using c# as a front end and Microsoft SQL server is Back end ,it will helps us to Intranet Mailing is Developing for Communication with the employees of an Organization, Aim of this Project is to Provide security Email System which can access Without Internet,

**Academic Project 6th Semester MCA Internship: Sewer Workshop Portal**

**(Tailor Shop / Garments Project)**

**Description**: This Project is designed in Asp.net using c# as a front end and Microsoft SQL server is Back end ,it will helps us to Sewer Workshop portal is to Developing to catering needs of customer in a Tailor shop, It manages customer Wages details and gives an instant status report of clothes stitching process,

**Personal Details**

o Date of Birth : 20th June 1986

o Gender : Male

o Languages Known : English, Kannada,

o Address : At/Post:Suttakoti.TQ:Hirekerur,Dist:Haveri-581109

o Passport No : U4995153

**Declaration :** I state that the above facts are true, correct and complete to the best of my knowledge and belief.

**Place:** Bangalore Holabasappa Ramagiri