**RAVI LOLARIYA**

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**Career Objective**

Seeking a challenging position in the field of economics and accounting so as to utilize my skills for organization and individual growth

**Skills Set**

* Excellent know how on Economic theories and accounting
* Strong problem solving ability
* Good communication skills,
* Ability to deal with people diplomatically
* Quick learner
* Have a quality for adopting new concepts of studies as well as responsibilities
* Able to achieve immediate and long term goals
* Can create a comfortable learning environment
* Easily get involve with the new people.
* Good explanation skills

**Strenths**

* Honest
* Hard Working
* Optimist
* Customer Service, Customer Support, Technical Services, Service Marketing, Consumer Behavior, Customer Care, Voice Process, International Call Center, Domestic BPO, Bpo Non Voice, Technical Voice Process, Train The Trainer

**Education Qualification**

* B.Com
* H.S.C with 78% from Gujarat Education Board in year 2015

**Technical Skills**

* Research on internet
* Data analysis with MS access and excel
* MS-Word, MS-Excel, MS-PowerPoint and Internet

**Certification**

* Tally
* Youth fiesta (2017)

. **Digital marketing (IAB)**

 **. Human realtion**

**Banking and finance Certification**

**British council English PROFIENCY Certificate..**

**Carrier development college London (Blog authority) Certification**

 **WORK EXPREINCE**

* **BPO PROCESS**

**PSB LOANS 2 Yr .**

**Customer Service ExecutivePsb loansOct 2017 Till Feb 2019 ( 2.5 year 5 months )Basically me profile is customer support executive and handling customer inbound**

 **Back office work and fabel foods**

**Maintain data**

**Maintain sheet**

**Maintain notes and sheets**

**Arrange data 2019 Feb to November 2019**

**Vodafone Pvt Ltd Prahlad Nagar December 2019 To march 2021…**

**Handling customer service sloving queries of customer**

**Handing international clients**

**Chat can call Ireland customers**

**Maintain data of customer**

**It’s rotational shifts.job**

**Personal Details**

**Date of Birth:** 04/24/1997

**Languages:** English, Hindi

**Hobbies:** Playing

Address ashray platina New ranip Ahmedabad

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