**CAREER OBJECTIVES**:

Use technical skills and knowledge in order to carry out the job in professional, cost effective, and suitable manner and omit the chances of error/defective and poor workmanship in my assigned job.

**PROFILE SUMMARY:**

* Overall 7 years’ experience in IT field.
* Experienced at performing risk management activities to minimize project risks.
* Organizing and arranging resources and ensuring smooth pace and on-time delivery of assigned projects.
* Estimating and organizing the overall implementation of assigned projects
* Motivation and support to project team in a bid to ensure that project specifications and deadlines are met.
* Ability to help customers in a professional and concerned manner
* Proficient in planning, handling and supervising the project
* Installation and Administration of Windows xp,7,8 and 2003,2008 servers
* Symantec Antivirus client deployment and Management.
* Configuration and troubleshooting of Anti-VIRUS System, Agent Installation.
* Installation and troubleshooting of Network Printers.
* Safe Boot Installation, troubleshooting and managing Safe boot accounts.
* Able to learn and comprehend new systems and methods quickly

**EXPERIENCE**

**June -2016 Project in charge**

**To present Prasanna Technology Pvt Ltd Mangalore**

* + - Team Building & Monitoring
    - Client Relations & Presentations
    - Lead planning and/or implementation of projects.
    - Working with internal teams to help define project scope, resource requirements and cost estimates for projects.
    - Hiring employees as per the requirement of project.
    - Travelling as per the requirement.
    - Representing the team and project in meetings.
    - Meeting Deadlines of the projects.
    - Raising the Monthly project bills and expenditure
    - Managing and monitoring the Product tickets
    - Scheduling the Release plan
    - Collecting the Product related requirement with Client.
    - Managing the Team and assigning task and tickets to team

**Oct 2014 – Functional Specialist**

**May2016 Prasanna Technology Pvt Ltd Mangalore**

* + - Handling software support to the customers.
    - Providing training sessions to the new comers about the software.
    - Managing as assistant team leader.
    - Raising issues of the software through red-mine tool

**May2014 – IT Technical Support Engineer**

**Oct 2014**HCL Info- System LTD Bangalore

**PROJECTS HANDLED:**

**Air India Mangalore International Airport**

**Jan 2011- Resident Engineer**

**May 2013** HCL Info- System LTD Bangalore

**Corporation Bank Head Office Mangalore**

* + - Installation and Configuring of Operating Systems like Windows 2000/XP/Vista/7/8/, windows server/2000 /2003/2008.linux
    - Configuring and administration of DHCP, DNS, ADS
    - Installation of software applications like java, open office, adobe, Corel, MS-office
    - Symantec Antivirus client deployment and Management.
    - Troubleshooting and Configuring Microsoft Outlook and Outlook Express for Exchange.
    - Configuration and troubleshooting of Network printers.
    - Maintained and managed Domain Name Service.(AD)
    - Active Directory User Account management, creation, deletion, modify,
    - Maintenance and trouble shooting of Computers and printer peripherals.
    - Managed Group Policy Objects (GPOs) throughout the Active Directory (AD) enterprise
    - Coordinating with vendors for AMC/warranty support for server, desktop and printer hardware's.
    - Troubleshooting and maintenance of all LAN/WAN network printers and workstation network connectivity issues.
    - Internet Configuring of proxy settings.

**Jan 2010- Field customer Support Engineer**

**Dec2010** HCL Info- System LTD Bangalore

* + - Clients are syndicate bank, Karnataka bank, Union bank, BSNL, Si ram finance, AJ Hospital,
    - P A college, Mangalore University, Govt College and Schools, Canara bank,.
    - Installation and Configuring of Operating Systems like Windows 2000/XP/Vista/7
    - Installation of software applications like java, open office, adobe, MS-office
    - Configuration & Co-ordination with central team for finacle & I Link software related issues
    - Maintain hardware inventory and Collecting AMC reports.

**IT SKILL**

* Operating systems

Windows 8, windows 7, windows vista, windows xp, windows 2000, win 98, line-x

* Application

Ms-office, coral, open office

* Client application

Outlook 2003 and 2008, outlook express, finacle and ilink banking software, liaison, Radix,

* Remote administration

RDP, VNC

**EDUCATION**

Passing year 2010A+, N+, MCP, MCSA, CCNA, Computer Hardware & Networking Course,

Passing year 2009Diploma in Electronics and Communication Engineering, India

Passing year 2005Pre-university College Mangalore

**PERSONAL SKILL**

* Comprehensive problem-solving abilities.
* Excellent verbal and written communication skills.
* Willingness to learn.
* Team facilitator.
* Fast learner

**PERSONALDETAIL**

Name Mevin Preetham D’Souza

Gender Male

Nationality Indian

Marital status Married

Language known English, Malayalam, Hindi, Konkani, Kannada

Passport details J4876362