

## NITHIYANANTHAM RAVI M



### CONTACT

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<https://www.facebook.com/nithyanantham.raviji>

### PERSONAL DETAILS

Date of Birth : 13/06/1993

Marital Status : Single

Nationality : Indian

### SKILLS

# Autocad 2011 (Basic)

# Solidworks (Basic)

# Creo (Basic)

# TYPE WRITING ENGLISH  
JUNIOR

# REPAIR & MAINTENANCE OF  
DIESEL ENGINE - ATI (CH)

# INPLANT TRAINING IN  
ENNORE THERMAL POWER  
STATION

### OBJECTIVE

\* Service professional with 5+ years experience in lead generation and lead qualification, proven customer service, and communication skills to effectively fill the Service Advisor role in your company.

### EXPERIENCE

#### Rajalakshmi Cars - Madhavaram

Oct 2019 - Till now

Service Advisor

\* Greeting the customer and making a good impression. Explaining about the service and doing needful. Converting customer for vas and etc.

\* Advise customer about warranty protections and potential cost savings. Maintaining co-ordination with workers and management team.

#### Kun Hyundai - Pallikaranai

Dec 2016 - Oct 2019

Service Advisor

\* GDMS follow up. Sustained inventory and maintained records of shop paperwork.

\* Answering the calls and respond to customer questions and concerns. Maintaining strong customer relationship.

#### Hyundai Motor Plaza - Ekkaduthangal

Sep 2015 - Dec 2016

Service Advisor

\* Follow up of Hyundai SOP, and Hyundai procedure. Following of computerized Hyundai dealer management system.

\* Converting customer for vas and etc. Advise customer about warranty protections and potential cost savings. Maintaining strong customer relationship.

## LANGUAGE

# Tamil, English

## INTERESTS

# Design work

# Learning about New technologies

# Participating in Social activities

# Drive a vehicle

# volunteer at NGO - BHUMI

## RDC Fiat - Ekkaduthangal

Jun 2015 - Sep 2015

Trainee Service Advisor

\* Maintaining co-ordination with workers and management team.

\* First 2 weeks, I was working as a technician role to know about learning technical knowledge. After that I was work as a Tainee Service Advisor role.

## EDUCATION

### A.R.S ENGINEERING COLLEGE

2015

B.E MECHANICAL ENGINEERING

63%

### T.P.S HIGHER SECONDARY SCHOOL

2011

12th Standard

67%

### A.V HIGH SCHOOL

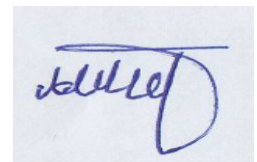
2009

10th Standard

80%

## HOBBY

My hobbies are listening a song, singing a song and playing cricket and doing social activities.



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