

VEERA SAI KUMAR CHODISETTY

Newcastle upon Tyne NE4 5AD

saikumarchv7@gmail.com

+447438507179

Individual with Client focused professional in search of opportunity to provide attentive customer service.



WORK EXPERIENCE

Systems Administrator

Infosys - Hyderabad, Telangana

September 2015 to February 2019

- Resolved customers problems and complaints by clarifying the issue, explaining the best solution and following up with cases.
- Built trust in the company by responding efficiently and helpfully to customer needs.
- Monitoring system performance and troubleshooting issues.



EDUCATION

Master's in computer science

northumbria university - Newcastle upon Tyne

September 2019 to Present

Bachelor's in Bachelors of computers

Sunrise University - Alwar, Rajasthan

April 2012 to April 2015



SKILLS

- Self motivated, Flexibility and Adaptability
- AWS
- Vmware
- System Administrator
- DNS
- Cisco
- Active Directory
- Customer Service (2 years)