## SIKHA DASH PERSONAL **INFORMATION** 3R5, BJB NAGAR, MUSEUM AREA, BHUBANESWAR **\$** 8249013108 ✓ sikhadash00@gmail.com Date of Birth : 21/05/1995 Marital Status : Single Nationality : Indian : Odia, English, Hindi **Known Languages** Customer service manager seeking an opportunity to use my customer service **CAREER OBJECTIVE** and management skills to improve customer satisfaction. **ICICI BANK LTD** 16/04/2018 - Present **EXPERIENCE DEPUTY MANAGER PRIVILEGE BANKER** Institute of technical education & research **EDUCATION Electrical Engineering** 8.4 2016 Working knowledge of Windows and Internet. Familiar with MS-Office(Power **TECHNICAL SKILLS** Point, Word), C++, C#,. Net, Html and Css. • Having knowledge in Softwares like Lab view, Multism, Mat lab, I view, Finacle, FCRM. SMART EXAMINATION MANAGEMENT SYSTEM 60 days **PROJECTS** The purpose of developing Smart Examination Management System is to computerize the traditional way of conducting exams. It is a web and android application that can be used by students and exam cell coordinator using their smart phones or PCs. Scholarship holder during school & college • Best student award in 2010 • Best **ACHIEVEMENTS &** Literary Champion award in 2009 & 2010 • First prize in song in 2008,2009,2010 • **AWARDS** First prize in general knowledge in 2008,2009,2010 • Successfully completed PGDB COURSE from Manipal University. • Qualified many contest for excelling in business. **INTERESTS** Internet Surfing, Cooking, singing, Dancing.

## PERSONAL STRENGTHS

- Communication Skills
- •Flexibility and Adaptability
- •Learning agility: Quick learner
- •Tolerance: Stress tolerance
- •Critical thinking: Decision making skills
- •Coaching people: Teaching
- •Creating Ideas: Creativity
- •Positive Attitude: Creating a positive work
- environment
- Financial management
- Intelligent
- Leadership
- Responsible
- Listening
- •Goal oriented: results achiever
- Self Motivated
- •Delegating tasks
- •Personal Management
- •Organizing: organization skills
- •Prioritizing tasks
- •Handyman: Working with hands
- •Computer Skill
- •Sales skills: Persuading people
- ·People oriented: Customer service skills

## DECLARATION

I solemnly declare that all the above furnished information is free from error to the best of my knowledge and belief.

Date : 13/09/2019 Place : Kolkata

**SIKHA DASH**