Address:-

 **DEEPAK KUMAR PATHAK**

Mahipalpur New Delhi

Tel:- 9235732256, 7210418381

E-Mail:- deepakpathak17@gmail.com

 **CARRIER OBJECTIVE**

“Seeking a challenging carrier by giving all my skills to my profession and awaiting for a initiative role.”

 **ACADEMIC QUALIFICATION**

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* 10th from BSEB in year 2006.
* 10+2 from Commerce from BSEB in year 2008.
* Bachelor Degree in Hotel Management Catering Technology & Tourism from SAMS IHM, Varanasi, (U.P.) in year 2012.

 **PROFESSIONAL EXPERIENCE**

* Industrial Experience: Completed six month training from **RADISSON JALANDHAR in 2012-13.**
* 13 months worked experience of **COMFORT IN SUNSET** hotel Ahmadabad as a G.S.A. in food and beverage service department in 2013.
* Worked with **ITC FORTUNE “LAVASA” PUNE** from April 2014 to January 30th 2015 as a G.S.A. in food and beverage department.
* Worked with **Mapple Emerald Rajokari** New Delhi From February 2015 to January 2016 as a Tr. Captain.
* Currently working in **Theobroma Foods PVT. LTD**., New Delhi

 As a Restaurant Manager from November 2016.

 **CURRENT DUTIES AND RESPONCEBLITIES**

* Manage and oversee the entire restaurant operation
* Deliver superior guest services
* Ensuring guest satisfaction
* Plan and develop guest loyalty programs
* Plan new and update existing menus
* Plan and develop the overall restaurant marketing strategy
* Participate at local food events
* Respond efficiently to customer questions and complaints
* Organize and supervise shifts
* Manage and lead staff
* Hire new employees
* Training and evaluate staff performance
* Estimate consumption, forecast requirements and maintain inventory
* Manage restaurant supplies
* Control costs and minimize waste
* Nurture a positive working environment
* Monitor operations and initiate corrective actions
* Implement innovative strategies to improve productivity and sales

 **HOBBIES AND INTEREST**

* Listening Music & Playing cricket

 **AWARDS & ACHIVEMENT**

* I got 1st position in hospitality quiz during my job in comfort inn Ahmadabad.
* Awarded by service excellence in Theobroma Foods Pvt. Ltd. In 2019.
* Awarded By Manager of the Year by Theobroma Foods. Pvt. Ltd. In 2018.
* Certified By Food Safety Training and Certification (**FOSTAC**) is an initiative by FSSAI.

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 **BASIC COMPUTER SKILLS**

* **MS Office**:- Word, Excel, Outlook, PowerPoint, OneNote
* **Google Drive:-** Docs, Sheets, Slides, Forms
* **Email**:- mail merge, filters ,folders
* **Presentations/Slideshows**:- PowerPoint, Google Slides

### ****Computer Hardware & Software Skills:-**** System Administration, Network Configuration, Software Installation, Security, Tech Support, Updates, WAN/LAN,Windows.

 **POS & SUPPLY MANAGEMENT SKILLS**

* Working knowledge with all below POS and Supply Chain management System.

Ids Next, Winhms, Dyne, Torqus, Mms, Scm etc.

 **DECLARATION**

* I hereby declare that all the above mentioned information are true and correct to the best of the knowledge and believe.

 **(DEEPAK KUMAR PATHAK)**