VIJAY BHAGAT

Asst Manager of IT

EDUCATION

Pursued Couse in Computer hardware & Networking degree from Jetking Infotrain, South Ex, in 2012,

Passed MCA with 1 division from Mangalam School of management & Technology, New Delhi in 2018,

WORK EXPERIENCE

Brand Street Integrated Communication Network Pvt Ltd.

Sep 2017 - Working

Application Implementation like Tally. Manage daily backup schedule and take daily backup from server. Troubleshooting Mail issues and Desktop Configurations & Windows etc.

Forbes Technosys Limited - Service Engineer

Jun 2017-Aug 2017

Passbook Printing Kiosk & CDM Kiosk for banking Machine

Tusaj Lifestyle Pvt Ltd – Senior Executive Engineer

Aug 2015-Jun 2017

Promoted to Asst Manager IT Engineer in 2017.
Facility Management Engineer (Networking & Asset Infrastructure Management). Support for desktop & Networking Managed – the branches of YumYumCha Restaurant & Noshi of South Delhi divisions at Saket, Greater Kailash, Khan Market and Cyber Hub Gurgaon,

SKILLS

Mac OS, Window, Network, security and backup software & troubleshooting, Email exchange server office365 configured network printing - directory structures, user rights, security, and software on file and print servers.

Oversaw the Design, Implementation - Configuration and Maintenance of Servers and other hardware/Network Infrastructure Provided - support for customer service in the technical support division.

Timely follow up with team and other departments on escalated issue and Turn around tense situations with irate customers into positive outcomes. Identify research & resolve customer issues via phone, e-mail & onsite visit.

PROFILE

Acknowledged for capacity to analyze issues, expedite innovative solutions and all types of IT hardware & networking troubleshooting and configuration.

All Brand Servers Windows MAC & Networking, Exchange mail and Android, blackberry

CONTACT

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ADDRESS

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HOBBIES

Playing Music Reading