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#### RESUME

**Name :**Faishal

Name**-** FAISHAL

**Address:-**H.No. T-31

3rd Floor, Ward No-8

Near Makhdoom Shah Dargh

Mehrauli New Delhi-110030

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**Professional Strengths**

* Ability to learn new things**.**
* Flexible, adaptable and capable of working in team.
* Successful working with people with multiple cultures.

**Objective**

“To become a brand in the field of my interest and look out for new opportunities to

upgrade my skill and contribute my sincere effort to the growth of the organization.”

**Experience**

***Organization : URBAN LADDER HOME DÉCOR SOLUTION PVT LTD.***

Urban Ladder is a curated online furniture seller in Bangalore, India. The company offers a range of products. Homes such as beds, sofas, wardrobes, and dining among other furniture categories.

***Duration : 20 June 2015 to till 30th June-2020.***

***Designation : MANAGER – Delivery Center***

***Job Responsibility:***-

* Order management – manage daily placed orders, fulfillable, unfulfillable & dispatch orders report from FC.
* Manage day to day operation of last mile deliveries, reverse logistic management & after sale service.
* Manage all delivery related KPI’s – delivery quality, TAT, adherence & NPS.
* Warehouse management –manage inward, quality check, put away, picking, outward & inventory audit.
* Logistic Management – coordination with logistic vendors.
* Planning, organizing and controlling of over-all warehouse operation.
* Maintain 5S of warehouse and surrounding area.
* Implement cost reduction principle in all aspects of warehouse transactions and activity.
* Daily/weekly/ monthly operation reporting to management.
* Handling team of 70+ employees.
* Handling administration work.
* Handling escalation cases.

***Organization : MEE FASHION***

Supplier and trader of women readymade garments. Online seller on (Jabong.com, ebay.in,

Myntra.com & Amazon.in).

***Duration : Sep-2014 to 18 June 2015***

***Designation : Warehouse Executive***

***Job Responsibility:***

* Responsible billing to dispatch all activity.
* GRN on daily basis
* Maintain the stock and inventory level & (Inward and Outward.)
* Coordinating with courier and vendors.
* Dispatch Management of B2B.
* Resolving problem of quality check of product.
* Make the stock transfer note for moving the product to stores.
* Picking, packing & shipping.
* Handling team of 5 team members.
* Maintain stock inward & outward register.

***Organization : SPS 3PL PVT LTD***

GTPL: (yepme.com) Online Shopping Deal’s men’s and women shoes, apparel’s and accessories with market place product also serve to the B2C customer. Through own portal

***Duration : May-2013 to March-2014***

***Designation : Dispatch Executive.***

***Job Responsibility:***

* 2000-4000 order dispatch with the help of 6 team member.
* Short the packed shipment individual as per Courier Company.
* Scanned all shipment in panel
* Mail the data individual every courier company as per there format.
* Make a consolidated tracker of all dispatched shipment for the management record and information.
* Dispatch Reconciliation with account department as per MIS Tracker which make on daily bases.
* Follow up with Courier Company for shipment pickup.
* Check quality of packed shipment.
* Monthly audit/ physically stock checking.
* GRN on daily basis.

**Education Qualification:**

B.A. from MJP Rohilkhand University Bareilly (U.P)

MBA in operation management from Amity University Noida.

**Technical Qualification**:

Ms-Office packages.

Handling internet.

**Personal Profile**

Name **:** Faishal

Father’s Name **:**  Mohd. Miyan

Date of Birth **:**  4 March 1990

Sex **:** Male

Marital Status **:** Single

Language Known **:** English, Hindi & Urdu.

Date: **You’re sincerely**

Place- New Delhi  Faishal