
RITA JAIN

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Objective

Seeking the position of Manual Tester in an organization will give me an opportunity to utilize my skills to contribute to the progress of the organization and add continuous value to my skills.

Professional Summary

- 10 Years Experience in Manual Testing
- 3 Years of Experience in Automation Testing using Selenium , Cucumber, Java , Testng , Junit and BDD
- International Software Testing Qualifications Board (**ISTQB**) certified Test Analyst
- Detail-oriented with strong analytical and problem solving skills,
- Good knowledge of defect management and tools like JIRA
- Experience of Database Testing using MySQL,
- Tested websites of Different domains Ecommerce , social Networking ,NetSuite, Online Examination , Human Resource Management etc,
- Ability to multi-task, ability to think laterally and to have input to / propose detailed, complex solutions to technical issues
- Possesses problem solving skills, critical thinking skills
- Strong sense of responsibilities and quality focus, fast learner and excellent

Skills

- Payment Gateway Testing
- Production Deployments
- Mobile Testing
- Performance Testing
- Test Planning/Design/Implementation/Execution
- Manual Testing
- Integration Testing
- System Integration Testing
- GUI Testing
- Database Testing
- Google Analytics Tracking
- End-To-End Testing
- Regression Testing
- IOS App Testing
- Sanity Testing
- User Acceptance Testing
- Functional Testing
- Test Estimations
- API Testing
- Agile Methodology ,Scrum
- Defect Management
- Netsuite Testing

Work History

QA Lead

Jun 2018-May 2020

Inaugo Technologies Pvt Ltd, Noida, UP

- Identified and tracked defects with Ecommerce Website (ModaOperandi.com) and supported developers in resolving problems by completing additional tests.
- Responsible for Weekly Production Deployments
- Completed in-depth usability testing on Mac, Linux Android and iOS mobile devices.
- Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches.
- Gathered data on integration issues and vulnerabilities and reported all findings, including improvement recommendations.
- Reduced overall testing hours 40% by writing and optimizing automation test scripts in Selenium to manage automated testing of certain products and features.
- Determined server operating limits by Analyzing Jmeter load tests run by other QA .

QA Associate Consultant

Sep 2014-Jun 2018

Global Logic India Private Limited, Noida, UP

- Wrote technical documentation to expedite new team member training, successfully training 5 new team members in 2019
- Identified development issues by using various Boundary Value Analysis (BVA) , Equivalence Class Partitioning and Decision Table based testing techniques.
- Interacted with software application developers and customer service teams to clarify design specifications, test requirements, and address defect resolutions.
- Tracked, prioritized and organized defects with Jira, working with development team to facilitate timely corrections.
- Increased and improved knowledge of Cucumber , Selenium and Build tools by engaging in all available trainings and seminars.

Sr. Software Testing Engineer**Jun 2013-Jun 2014**

Agricultural Scientists Recruitment Board,Pusa,Delhi

- Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches.
- To prepare defect status Report & coordinate with third party development team for Online Examination System
- Participate in the meeting related to project status.
- Act as administrator for development of large question bank.
- Tested the online registration, admit card module, Paper generation , Result generation and question bank module.

Software Testing Engineer**Jun 2011-Feb 2013**

Novamantic Technology Private Limited ,Noida ,UP

- Work on Project related to Social Networking Domain Kaboodle.com
- Created test cases and automation test scripts using selenium webdriver to maintain cohesive team approach to product development.
- Validated Polls, Product StyleBoards, Product WishList and User Follower and Following Features to meet strict design standards and quality benchmarks.
- Led regression testing using creative approaches for social networking tools e.g Cross Browser testing , Cross Operating system Testing ,
- Completed Product feature tests under tight deadlines to meet client demands and project timelines.
- Reported well documented defects with screenshot in Bugzilla

Junior Software Test Engineer**Apr 2011-May 2011**

National Centre Of Integrated Pest Management,Delhi

- Planned and devised cohesive test plans for Agriculture crop Management projects (National Integrated Climatic Resilient Agriculture)
- Designing the database of various crops and the pests using sql 2005
- Designing database of human resource involved in the research project.

Technical Assistant

Jan-2008-Apr 2011

The Institute Of Chartered Accountants Of India, Delhi

- Worked as instructor with test administration, curriculum development and assignment grading for Microsoft Office ,Visual Basic
- Supported student learning objectives through personalized and small group assistance.

Technical Skills

Test Management Tools	TestRail, MS Excel
Defect Management Tool	JIRA, Bugzilla
Requirement Management Tool	JIRA ,MS-Excel , Invision
Performance Testing Tools	Jmeter
Software Tools	NewRelic, Rails Console,
Automation Technologies	Selenium IDE, WebDriver , BDD, Cucumber, TestNG Katalon, Junit
Web	XML, HTML, CSS
Database	SQL Server 2005-2008, MS-Access 2000-2010, MySQL, SQL Workbench
Cloud Computing tool	Amazon AWS, Heroku,
Scripting Language	Unix , Javascript
Operating System	DOS, Windows XP, Linux , Mac
APP Testing	Charls Proxy, Firebase

Projects

Ecommerce Website (ModaOperandi.com)

Modaoperandi.com is a US Based Ecommerce website, Which deals in Women /Men/Kids clothing , accessories , Jewelry products .From this site user can preorder from Trunkshows by doing 50 percent payment as well as can purchase from Boutique. At Moda Payment can be done using various payment gateways Apple Pay, Amazon Pay, Adyen , Paypal , Alipay, and Affirm. This site is available on Website , Mobile and Mobile IOS APP

Roles and Responsibilities :

- API Testing on Swagger and PostMan
- Tested various payments gateways e.g Apple pay, Paypal, Amazon, Alipay, Affirm, Adyen
- Inventory and warehouse testing using NetSuite software
- Database Testing by writing SQL queries
- Worked on BDD Automation Testing Frame work using Selenium Webdriver , Cucumber , TestNg , Junit

- Responsible for Weekly Production Deployments
- Worked with Distributed QA Team at Romania and Network.
- Conducting Knowledge Transfer and Training Sessions for new hires as well as for existing QA team
- Google Analytics tracking testing using segment.io tool

Social Networking Website(Kaboodle)

US Website. Kaboodle.com was a social networking site which helps collecting, managing and sharing various products from various website using its java script let add to Kaboodle button. Tested the important features like poll, style boards, list, blog post and Newsfeed feature etc.

Roles and Responsibilities :

- Automation testing through Selenium, Junits
- Manual Testing and Defect Management using Bugzilla
- Test case Writing/Execution in Excel
- Technical Team size 11
- Tools &Technology used are Java, MySql, Jira, Selenium Webdriver , Jmeter , Junits

Online Examination System

Online Examination System is used at Agricultural Scientists Recruitment Board,ASRB at 23 NODAL Centers across the country.to conduct the Exam for various domains.

Roles and Responsibilities :

- Technical Team Size 8
- Tools & Technology used are Asp.Net 4.0,Sql Server 2008,Visual Studio 2010, Selenium IDE, Selenium RC, Manual Testing
- Act as administrator for development of large question bank
- Tested the online registration, admit card module, Paper generation , Result generation and question bank modu

Education summary

- Masters in computer Applications (MCA) , 2010 from Indira Gandhi Open University'(IGNOU) with 70 %
- Post Graduate Diploma in 2008 computer Applications from IGNOU with 69 %
- 3 Years Diploma in Computer Engineering under Board of Technical Education (B.T.E.D) in 1993 from Kasturba Polytechnic Maharani Bagh, Delhi with 74%

Certifications

- Cucumber Essential Training Certification from Linkdin , Jun 2020
- ISTQB Advanced Software Testing Certification (Test Manager), Dec, 2017
- ISTQB Advanced Test Analyst Certification, Jun ,2017
- ISTQB Foundation Level Certification , Nov, 2012