
KOCHARLA PRASANTHA RAJU

s/o Prasada rao 7-5, kakumanu post Kakumanu (village & mandal) Guntur district Andhra Pradesh-522112
7675905557 | prasanthraju215@gmail.com

Objective

To make use of my interpersonal skills to achieve goals of a company that focuses on customer satisfaction and customer experience.

Experience

- **APSBCL** 10/10/2019 - 12/12/2020
Supervisor
I worked as supervisor in the respective organisation, despite of having no knowledge of that particular role I learnt everything related to role and I justified my role.
 - . prepare and maintain files & documents
 - . Kept proper check
 - . Resolve complaints quickly
 - . Gave best service to customers
 - . Provide information about products to customers
 - . be able to connect with authority to inform situation
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Education

- **JNTU KAKINADA** 2015
B tech (E E E)
65%
 - **Sri Chaitanya jr kalasala, guntur** 2011
INTERMEDIATE
740
 - **Lions Montessori High school,pedanandipadu** 2009
10th class
85%
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Skills

- . Interpersonal skills, Customer support, Strong problem-solving skills, Exceptional verbal and written communication skills, Microsoft office (Word,Excel, Power point), having knowledge about SQL,manual testing.
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Strengths

- Patience
 - Easy learner
 - Work professionally with limit direction
 - Discipline
 - Pleasent personality
 - Punctuality
 - Work ethic
 - Flexibility
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Languages

- Telugu
 - English
 - Hindi
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Declaration

- "I hereby declare that the details and information given above are complete and true to the best of my knowledge"