

**DEBABRATA BAIDYA**

2/28 naktala

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**Career Objective:**

Seeking for a growth oriented organization with leading corporate environment where I can apply my learning effectively, enhance my skills and can work towards personal as well as organizational objective.

**Summary of skills:**

- IRDA Certification
- Maintain regular business data in Ex-cel
- Banking operation through Finacle
- Possess excellent organizational, management and communication skills
- Well versed in Computer Programming like : Java, C, SQL, Servlets,
- Computer Operational Skills : MS Office
  
- NEFT AND RTGS DONE THROUGH FINACLE

**●Work Experience**

**1: Organization:ICICI BANK LTD**

**Designation:** Deputy Manager

**Duration:** 8<sup>th</sup> Oct 2018 to Nov 2019

Got pan India topper in August 2019 bsc score on all banking needs and customer service

**2: Organization: Jana small finance bank ltd**

2- Designation : Relationship manager Duration : March 2020 to july 2020

3- During lockdown and corona situation I have working on my Personal software projects with some software firm.

- Resolve customer complaints/queries as per the specified process
  - NCA with quality customer
  - Increase CA, SA and Term Deposit
  - Cross sell with managed and new customer which help to increase profitability of bank
  - Different type of attachment with existing customer account and also increase asset
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- Branch banking operation through finacle
- Maintain customer portfolio and served product to customer and cross selling
- I have got pan india topper in August month bsc

### **Educational Summary:**

- Post graduation diploma in banking From ICICI MANIPAL ACADEMY with 6.cgpa
- Bachelor's degree in computer application from netaji subhash engineering college
- Master's degree in computer application(Mca) from netaji subhash engineering college only last semester viva pending due to selection of Icici po programme.
- 12<sup>th</sup> from W.B.B.S.E New alipur multipurpose school in 2011
- 10<sup>th</sup> from W.B.B.S.E from New alipur multipurpose school in 2009

### **Personal Detail:**

- Nationality : Indian
- Marital status : Single
- Date of Birth : 13-November-1992

### **Declaration:**

I do hereby declare that the information furnished above are true to the best of my knowledge and belief.

### **Signature:**

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