

DILIP UTTAMRAO WARKAD

PERSONAL DETAILS

Passport No : Z3853684 valid till 29-AUG-2027
Date of Birth : 16th March, 1964.
Permanent Address : Samarth Nagar, Lakhani, Dist: Bhandara (M.S.)
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Professional Summary:

- Software professional with 30 + years of experience. Project Lead and **SAP Techno Functional Consultant**
- Worked in various domains like Automobile, Manufacturing, Retail , Service Industry etc. in the field of system developments and SAP
- Two Full life cycle SAP implementation and upgrade Experience.
- SAP upgrade from SAP R/3 4.6C ECC 6.0 EHP 7 and BW 3.1 to BI 7.4
- Technical lead role for the end-to-end implementation of **SAP R/3 4.6C** at OTE Group of Companies, Oman.
- Technical role for the end-to-end implementation of **SAP R/3 Enterprise (4.7)** at Suhail Bahwan Automobiles LLC, Oman.
- Technical role for the end-to-end implementation of two **SAP BW (BI Content 3.5.3)** projects at OTE Group and SBA Group of companies, Oman.
- Worked extensively on Data Migration (using BDC and LSMW), Reports, Module Pools, User exits, Function Modules, Custom Objects such as Z-Tables etc.
- Extensively worked on designing, creating, activating various BW Info-Cubes, ODS, Info-Objects, Info-Sources, Transfer structures, Communication structures, Update Rules, Routines, aggregates, hierarchies etc.
- Enhancements of data source and data population through **user exits** in the source system for additional data fields.
- Integration of BW reports with Enterprise Portal (SAP EP 6). BW Reports Broadcast
- Worked with **SAP Enterprise Portal version 6.0**. Developed various iView's, Pages and work sets.
- Solution Manager 4.0 implementation and further upgrades to Solman 7.4
- SAP HCPMs Mobility platform implementation and Mobile Application developments
- Digitalization projects, Automations
- Developed and implemented various software applications using Oracle developer 2000 under Oracle version 8i and 7x in AIX, SCO-UNIX and Client server based platforms

SAP TRAINING

Imparting periodical user training on SAP BW Reporting features, SAP SD, IS-AUTO and other SAP module

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EDUCATION

- **Bachelor of Science (Maths) ,**
From Nagpur University, India in 1984
- **Post B.Sc. Diploma in Computer Science & Applications,**
From Nagpur University, India in 1986
- **M.B.A. (Administrative Management)**
from Jamanalal Bajaj Institute of Management Studies, Mumbai.
Mumbai University, India in 1995
- **CISA - Certified Information Systems Auditor**
ISACA - Information Security & Governance
Served as Director Programs, Membership for 6 year with ISACA Muscat Chapter
- **SAP Quality Manager Certification**

TECHNICAL SKILLS

Operating Systems : Windows NT, Windows -9X, Windows –XP,
Window Server 2003 and UNIX

ERP Packages : SAP ECC 6.0 EHP 7
SAP CRM 7.0 EHP 3, Solution Manager 7.2
SAP Business Warehouse Version 7.4 and SPS 001 , HCPMs

Language : ABAP 4.0, SQL

Data Migration tools : LSMW, BDC

DBMS : SQL Server 2005, 2008, ORACLE 8.X,

Project Management : MS-Office.

Other products : Microsoft Analysis Services - OLAP Cubes, Power BI

Achievement:

- Reported by SAP Arabia as the BEST IMPLEMENTATION in the Middle East
Big Bang implementation across 6 companies bang on target
- Operational stability achieved within three weeks of Go live
- Immediate quantitative operational benefits
- Order cycle time reduced by 50 % by virtue of IS auto (supersessions)
implementation
- Inventory turnover ratio improved from 2 to 3, within 4 months of
implementation through effective use of SAP inventory management tools
20 % Manpower reduction due to improvement in process efficiency -
deployment to other sister concerns of the Group
- CCOE Certification (Advanced Customer center for excellence idea)

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Awards from SAP ENTERPRISE SUPPORT ADVISORY COUNCIL

- Reverse Business Process Documentation – 2011
- Test Management – 2012
- Business Process Innovation – 2012
- Support Innovation via Enterprise mobility and SAP Early watch alert integration operation – 2013
- Mobility innovation - 2014

PROJECT EXPERIENCE

**OTE Group of Companies, Muscat, Oman
SAP ERP & BW implementation**

PROJECT # 1

Technical Consultant - ABAP

Duration: Jul 2002 – Mar 2003

Maintenance & Improvements: Continues

Description:

OTE Group is highly reputed fast growing business group in Oman, dealing with Cars & Trucks of globally reputed brands like General Motors/ Hyundai/ Subaru/ Isuzu, Electronic and Home appliances of LG/ HEC and White Westinghouse, Tyres and accessories of Pirelli/ Han kook and Sumitomo. OTE Group has a network of 14 branches all over the country with its Head office in Muscat. OTE decided to go for SAP and implemented FI/CO, HR, SD, MM, WM, SM, PM and IS-AUTO in SAP R/3 4.6c and BW 3.1.

- Worked on ABAP development , Technical Support, DATA migration for this complete One Life cycle implementation
- SD functional module , configuration
- **IS Automotive** (Vehicle Management System) module implementation

**OTE Group of Companies, Muscat, Oman
SAP BW implementation**

PROJECT # 2

Technical & BW Consultant

Duration: Apr 2003 – Jul 2003

Maintenance & Improvements: Continues

The **SAP BW 3.1 - BIW** project was a Big bang implementation for OTE, which was immediately started after SAP R/3 Implementation. The Project was mainly for all kinds of analysis based on BIW for all the basic modules like Sales, Service, Material Management, IS - Auto, Financial Accounting & Controlling & Human Resource.

Info Providers:

Activated Standard info providers belong to the following areas.

- Financial Accounting : General Ledger, Accounts Payable and Receivable Accounting
- Controlling : Cost Center Accounting , Profit Center Accounting
- Service : Service Analyses - SAP R/3 Service
- Sales and Distribution : Delivery Service, Sales and Distribution Analyses - SAP R/3 SD
- Supply Chain Management : Inventory Management, Purchasing
- Human Resources : Payroll, Personnel Administration, Time Management
- Industry Sectors : Vehicle Management System

Development of Info cubes/ODS

- Service
 - Revenue Analysis with various user specific characteristic from SM module.
 - Pending Service Order Analysis Age wise and with various user Specific Characteristic from SM module
- Installment Module
 - Installment Customer Outstanding from Developed R/3 Module.
- Vehicle Leasing System
 - Vehicle Utilization Analysis using data source from Oracle Database.

Suhail Bahwan Automotive LLC
BW Technical Lead

PROJECT # 3
Duration: Apr 2004 – Nov 2004
Maintenance & Improvements: Continues

Description:

SBA is one of the reputed business groups in Oman, dealing with Cars of globally reputed brands like BMW, Nissan and Renault SBA has a network of 12 branches all over the country with its Head office in Muscat. SBA decided to go for SAP and implemented FI/CO, SD, HR, MM, SM, PM and IS-AUTO in SAP R/3 Enterprise 4.7 and BW 3.1.

Info Providers:

Activated Standard info providers belong to the following areas.

- Financial Accounting : General Ledger, Accounts Payable and Receivable Accounting
- Controlling : Cost Center Accounting , Profit Center Accounting
- Service : Service Analyses - SAP R/3 Service
- Sales and Distribution : Delivery Service, Sales and Distribution Analyses - SAP R/3 SD
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OTE Group of Companies, Muscat
Role: BW Consultant

PROJECT # 4
Duration: FEB 2007 – MAR 2007

BW 3.5 upgrade

OTE started with implementation of SAP BW 3.1 then upgraded to BW 3.5

OTE Group of Companies, Muscat

PROJECT # 5

Role: Technical & SD Functional Consultant

Duration: SEP 2006 – Jan 2007

ECC 6.0 upgrade

Description:

OTE Group upgraded SAP Version to ECC 6.0 from SAP R/3 4.6c. This was First implementation in Middle East region. Project was successfully completed without Taking any help from external consultant. 100 % by In-house Team. We got a Nomination for Best Project award in ACN awards.

OTE Group of Companies, Muscat

PROJECT # 6

Role: BW Consultant

Duration: FEB 2007 – MAR 2007

BI 7.0 upgrade

Description:

OTE Group after successful implementation of ECC 6.0 upgrade project taken up challenge to move from BW 3.5 to BI 7.0. Project done 100 % by In-house Team.

OTE Group of Companies, Muscat

PROJECT # 7

Role: Technical Consultant

Duration: NOV 2007 – DEC 2007.

Solution Manager 4.0 implementation.

Description:

OTE Group has also implemented **Solution Manager 4.0**.
This Project also done 100 % by In-house Team.

OTE Group of Companies, Muscat

PROJECT # 8

Role: Technical Consultant

Duration: Jun 2008 – Mar 2009.

SAP CRM 6.0 implementation.

Description:

OTE Group has also implemented **SAP CRM 6.0 ramp-up product**.
Satyam was implementation partner for this Project.

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OTE Group of Companies, Muscat

PROJECT # 9

Role: Project Leader

Duration: FEB 2010 – Aug 2010.

Web application (Online Enquiry for Customers) implementation.

Description:

OTE Group has implemented Online Web based enquiry using Boardwalk product. Phoenix Knowledge Management Pvt. Ltd was implementation partner for this Project.

OTE Group of Companies, Muscat

PROJECT # 10

Role: BW Consultant

Duration: AUG 2011 – SEP 2011

BI 7.3 upgrade

Description:

OTE Group successfully upgraded to version SAP BI 7.3 for SAP BI 7.0. Project done 100 % by In-house Team.

OTE Group of Companies, Muscat

PROJECT # 11

Role: Project Leader (Techno Functional)

Duration: OCT 2011 – DEC 2011

SAP EHP 5 upgrade

Description:

OTE Group after successful implementation of SAP BI 7.3 upgrade taken up project of upgrade SAP Version to EHP 5 from ECC 6.0. Project was successfully completed without taking any help from external consultant. 100 % by In-house Team.

OTE Group of Companies, Muscat

PROJECT # 12

Role: Project Leader (Techno Functional)

Duration: JAN 2012 – till date

SAP configuration and Implementation for New Business

Description:

- Gulf Additives LLC. Manufacturing unit for plastic color pigments
- Al Asriya Marbles company LLC
- Al Sahwa Projects
- Eastern Logistics company LLC
- Al Amakeen Auto Service (Car wash centers)
- Vehicle Leasing company LLC
- CRM Sales & Service complaint management system
- Free zone company operation configuration

OTE Group of Companies, Muscat

PROJECT # 13

Role: Project Leader

Duration: OCT 2013 – till date

OTE Mobility Journey

Description:

OTE Group has successfully implemented Mobility platform. SAP HCPMs
Mobile Apps developed 100 % by In-house Team

- Vehicle Sales Discount 2 level approvals
- Vehicle Sales Returns approvals
- Sales & Stock Enquiry
- EHA Service Field Service Technician & Supervisor app
- Used Car evaluation
- CRM Leads, Prospects & Appointments
- Auto Service Customer Wow experience
- Car wash center billing app
- Car campaigns
- Purchase Requisition & Purchase Order approval
- Leave Requests & approval process
- Implementation of HHT, scanners at Warehouse. Inward and outward deliveries

OTE Group of Companies, Muscat

PROJECT # 14

Role: Project Leader

Duration: JAN 2020 – till date

Digitization process

Description: Current scenario IT initiatives to make process paperless

- Digitization of Purchase Requisition & Purchase Order
- Digitization of Employee Salary slip
- Online Customer invoices submission
- Auto Bank vendor Payments
- Auto Billing process
- Online Sales process – Customer enquiries and product updates on website
- Implementation of Chabot's
- Website developments for Group companies
- Automation projects
- Principal requirements of Daily Data Share projects
- Call center, CRM activities
- MIS Report automation in SAP BW and ECC

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Employment History

Currently working with OTE Group of Companies, Muscat, Oman since Dec 1995 as **Deputy General Manager – IT** (SAP Application Head)

Role: Project Manager, Leading team of SAP Technical and Functional, BW Consultant,

- Interact with Functional key users, Business Team to understand their requirements and suggest technical solutions
- Guide developers develop/enhance the software as per the user requirements
- To monitor the progress of software developments activities
- To ensure the quality and correctness of the developments
- To provide the better MIS analysis from Business Warehouse
- Continuous training of team members and users
- Maintain the documentation of the developments/enhancements
- To conduct User training on SAP Business Information Warehouse.
- To conduct User training on SAP R/3 – SD module.
- Maintenance and support

Non-SAP Work Experience

OTE Group, Muscat, Oman. From DEC 1995 to Jun 2002

Role : Sr. Systems Analyst, Project Leader

Project: New Development : Vehicles Management System, F.A,
Sales and Inventory Module,
Platform: ORACLE 7.0, IBM Unix, SQL Server 2005

G.E. Shipping , Mumbai From JUL 1992 to OCT 1995

Role : Systems Analyst , Platform: ORACLE 6.0, SCO UNIX

Project: HR and Payroll Application

Smart Consultants, Mumbai From JAN 1991 to JUN 1992

Role : Systems Analyst, Platform: ORACLE 6.0, UNIX

Project: Small savings banking application development.

Su-Raj Diamonds, Mumbai From JAN 1990 to DEC 1990

Role : Sr. Programmer , Platform: Foxbase, Clipper

Project: Shares Management system, Payroll, Sales & Inventory module

Monotona Exports, Mumbai From JAN 1989 to DEC 1989

Role : Programmer , Platform: dbase, Foxbase, Clipper

Project: Payroll, Sales Invoicing Module

Soft-Logic Consultants, Mumbai From JUN 1987 to DEC 1988

Role : Programmer , Platform: dbase, Foxbase, Clipper

Project: Sales Invoicing Module. Payroll module.