



# Krithikha K

✉ krithikhakrish@gmail.com 📞 +91 99165 23457

## MANAGEMENT PROFESSIONAL – Project and Product Management

*Certified PMP®, Scrum Product Owner and Scrum Master with rich experience in managing and delivering complex projects and products for multi variate clients using latest technologies*

### PROFILE SUMMARY

- PMP® Certified professional with over 13 years of experience in Software development using data warehousing technologies, climbing up the management ladder, specialising in Project as well as Product management.
- Experienced at conducting market landscaping, product launch preparation, go-to-market strategies and competitive analysis to identify areas of opportunity for business
- Skilled in mapping clients' business requirements and translating these requirements into functional specifications, seeing through the Implementation
- **End-to-end development of software products/projects** from inception, requirement specs, planning, designing, implementation, configuration, documentation and closure with cross-cultural teams
- Defined product success metrics and analysing product performance by driving the product agenda with engineering, design, and other cross-functional teams to deliver; supported implementation of Automated Testing Frameworks to for a robust solution.
- Developed solutions for UI and API based Automation ,using the RPA technologies.
- Hands-on experience of software / tools used across Business Functions like:
  - **Data Ware Housing platforms and ETL technologies**
  - **Full Stack technologies like Angular, Django**
  - **Agile framework(s) like Scrum, SAFe**
  - **RPA & Automation Systems Frameworks**
- Rich experience in Agile Project Management practices specifically Scrum with insightful knowledge of **all Scrum ceremonies, Velocity planning, Sprint backlogs, Sprint Burn-down, Story point estimation..**
- Possess excellent interpersonal, communication & organizational skills with proven capabilities in team management, customer relationship management & effective crisis management

### WORK EXPERIENCE

<b>Soroco India</b> <i>Product Manager</i>	<b>Since Oct'18</b>
<b>L&amp;T Infotech</b> <i>Technical Manager</i>	<b>Nov'16 – Aug'18</b>
<b>IBM</b> <i>Senior Data Specialist</i>	<b>Jul'11 – May'16</b>
<b>Cognizant Technology Solutions</b> <i>Associate - Projects</i>	<b>May'10 – May'11</b>
<b>Tata Consultancy Services</b> <i>Systems Engineer</i>	<b>Nov'07 – May'10</b>
<b>Wipro Technologies</b> <i>Project Engineer</i>	<b>Oct'05 - Oct'07</b>

### CORE COMPETENCIES

- ~Product Management
- ~Product Development Life Cycle
- ~Business Analysis
- ~Agile Project Management
- ~Quality Management
- ~Team Management
- ~Requirement Gathering
- ~Report Presentation
- ~Technical Support

### ACADEMIC DETAILS

- B.E. in ECE from Anna University

### CERTIFICATIONS

- Project Management Professional®
- Certified Scrum Product Owner®
- Certified Scrum Master®
- Big Data Fundamentals
- Hadoop Fundamentals
- Teradata V2 R5

### PERSONAL DETAILS

**Date of Birth:**  
2<sup>nd</sup> May 1984

**Languages Known:**  
English, Hindi, Tamil

**Address:**  
7, 102 Mantri Residency, Bannerghatta Road, Bangalore



linkedin.com/in/KrithikhaKrishnamoorthy

### **Product Management (at Soroco)**

- Understanding and aligning to corporate strategy, translating business priorities into actionable, clearly communicated product requirements and efficient process for engineering delivery
- Developing products ensuring detailed product requirements are clearly defined to address objectives, product delivery schedule meets business objectives and goals.
- Performing **competitive research** and benchmarking analysis for products
- Creating various product deliverables - content strategies, product definition documents, **Roadmaps, project plans, status report, user guide**, PR FAQ's for the product releases
- Participating in **client demos** and **sales pitches**, product spec. reviews, design, triage, scheduling, and other stages of the product development process
- Reviewing and accepting product requirements, developing and managing schedules, supervising product plan development and execution, coordinating with **UI/UX design** team for successful release
- Facilitating **Scrum ceremonies** like daily stand-ups, grooming sessions, sprint planning meetings, retrospectives and management reviews, Software Engineering Process Group (SEPG) discussions, quality and process trainings
- Communicating with internal/external clients to determine specific requirements and expectations; managing client expectations as an indicator of quality

### **Project Management (at Soroco, L&T)**

- Providing best solutions to requirements involving evaluation & definition of scope of project & finalization of project requirements
- Drafting SOW's, submitting monthly invoices, **Project plan preparation** (excel & MPP's), client engagement at key milestones
- Holding review meetings to monitor progress of the project as per schedule / budgets and ensuring timely completion and delivery of project to the client; extending production support for applications
- Contributing to n-1 strategy measuring value generated from each person and making informed decisions
- Defining the delivery **Roadmaps** to highlight key milestones while creating project deliverables and tracking, scope, duration and cost of projects
- Managed **Cross functional team** of 12-15; looked after appraisals and career development programs, acted as a mentor
- Built motivated resource teams by cultivating a culture valuing excellence, respect and fun

### **Business Analysis (at Soroco, L&T, IBM, CTS)**

- Interfacing with business leaders and customers to prepare business requirements and high-level product requirements for new initiatives
- Helping in account mapping, penetration and enhancement of the customer relationship from single and multiple transactions to a partnership level
- Contributing in bids and tenders and the entire bidding process right from initiation of the Request for Proposal (RFP) till complete bid submission and reinforcing the winning potential

### **Data Warehousing (at L&T, IBM, CTS, TCS, Wipro)**

- Leveraged knowledge of data warehouse technical architectures, infrastructure components, data structures, Extract, Transform & Load (ETL) tools and reporting/analytic tools and environments during execution of projects'
- Met and collaborated with business users on requirements, objectives and measures for architecting data warehouse solutions and integrating technical components
- Crafted a Data Quality strategy, with both business and technical objectives, to improve the accuracy and value of data

## **HIGHLIGHTS:**

### **Soroco India, Bengaluru:**

- Managed projects that build bots (Automation Systems) using full stack technologies like **Angular JS, Django Rest Framework, Python, Go and cloud-based IaaS systems like Microsoft Azure**
- Built a product **that facilitates automated business rule gathering** resulting in high quality design documentation within a short period of time
- Successfully **completed projects using SAFe** essential for operational efficiency by identifying and solving complex technical problems using interdisciplinary teams; restricted the schedule delay
- Tracked and created project status reports using **JIRA, Microsoft Azure DevOps, Git lab and Microsoft Project Plan, Gantt Charts**, dashboards and presented report status to the client

### **L&T Infotech, Bengaluru:**

- Awarded the Best Team for client centricity from LTI Management; Rated Above Expectations and given additional Project Management responsibilities

### **IBM, Bengaluru:**

- Led teams to develop and maintain applications providing data warehousing solutions for banking and insurance domains
- Delivered 85% of a redesign of an application single-handed; recognized as Top Contributor multiple times for showcasing superior technical skills.

### **Wipro, Chennai:**

- Travelled to client's site (USA) for L3 Support.