**Curriculum Vitae**

**MOHIT SHARMA**

House No.-R Z H-4/81, Mahavir Enclave, Bengali Colony, Palam, New Delhi-110045

Contact: +91-9891213123; Email:**21mohitkush@gmail.com**

**Career Objective**

Seeking a challenging and rewarding opportunity with an organization of repute which recognizes utilizes my true potential while nurturing analytical and technical skills.

**PROFILE**

* Experience in managing entire spectrum of functions related to **Network** **Management**, **System Administration**, Hardware Support, **IT Infrastructure**, **Application software**, **Email Administrator** & **Technical Support**.
* **Responsible for plan/design/maintenance of technology/Networking infrastructure depending on project requirement**.
* Managed entire computer hardware/ **networking operations, Server monitoring & management, troubleshooting windows machine** etc.
* To understand customer requirements and technically propose networking solutions, **TCP/IP**, **Active Directory**, **Microsoft Office Exchange** in messaging etc.
* **Provide technical, voice & chat support to clients as per requirement**.

**Total Work Experience: 5 Years**

Currently Working 20 March 2017 to till date

**Ecom Express Pvt. Ltd**. **Executive –Information Technology**

* **Ensure regular backup of employees’ data in system through Acronis backup solution (12.5 advanced).**
* Handling **Microsoft office365 exchange Panel**, **Outlook configuration, IMAP, POP**, email migration mail solution (Ice warp, MS Office 365) etc.
* Ensure compliance/renewal of all software license MS Exchange license, Business, premium, essential license and regular backup of **File server management**.
* **Resolving Ticket of PAN India in Service Desk, File server backup through Net Vault**.
* Implementation of NE secure routers **VPN whitelisting** of in-house application over PAN India.
* Handling **Meraki wireless access controller** of PAN India within organisation & ensure timely reporting for Network Operation status to IT Manager.
* Installation, configuration, maintenance and **troubleshooting of windows based** **machine and monitoring** & support to biometric device (Mantra)
* Creation of user **Web cloud based proxy server (Z scaler)**, **VPN clients Accops** etc.
* **Server Administration** (**AD & File Server Management** & Monitoring, User Creation/Deletion/Modification & **AD user Policies**).
* **Ensure regular Backup and Maintenance activity of Servers.**
* **Antivirus Server Management –EPO server** and Push application mobile devices management (MDM) in Hand handled Devices (HHD).
* **Troubleshooting of networking related issues, system issues, application issues** and etc.
* Hardware audit which includes **PC’s,Laptops,rack,switches,biometric devices, access points,projector,printers,scanner ,modem,datacard** ,etc.
* **Troubleshooting of windows machine issues, support to operation team, floor support remote desktop through PC visor** etc.

 **Corporate Info tech Pvt. Ltd. Network Engineer**

 Working from 28 April 2015 to 14 Dec 2016 Date Location- Air India Terminal-1

* **Responsible for configuration, installation & troubleshooting of LAN and WAN Peripherals** etc.
* Maintains routine data, network hardware and systems; investigates, resolves troubleshooting and/or escalates network and hardware matters of significance; analyses and isolates errors.
* Assists in designing and implements and maintains various networks such as **LAN, WAN function, end offices**, etc.
* **Managed computer installations** along with all related accessories and networking to ensure hassle free functioning of systems.
* Handled installation & maintenance of Operating Systems, **Application Software, Assembling, Virus Protection, NI Card Installation** and peer-to-peer Connection & Cabling.
* **Managed entire computer hardware/ networking operations with an eye for viability of business enterprise**.
* Effectively monitored functioning of equipment/ peripherals and made necessary modifications to ensure system operates in conformance with specifications.

**Super well Services private Limited** **SONY INDIA PVT. LTD**.

* Troubleshooting of Sony products like camera, digital imaging, PlayStation, TV, laptops etc.
* **Guiding Internet connectivity both Wire and Wireless Network of Play station**.
* Connectivity of play station with Router through WIFI or LAN.
* Provide all kind of Technical support of Sony product.
* Resolving technical queries of customers.
* To provide **direction to update PlayStation console through external device step by step or Internet**.
* Also deal with **Play station Network Account (PSN)**.
* **Troubleshooting regarding Play station (Console)** and **Digital Imaging (Cameras).**

 **Trainings Attended**

* Have done Industrial Training in SISTEMA SHYAM TELESERVICES LIMITED MTS M-BLAZE Okhla Phase-1 and made Project on “**Basics of CDMA**” in **Network Department**.
* Have participated in workshop on **DESIGNING PCB (Printed Circuit Board) conducted by Infinity Technologies held during 01-19 September 2010**.
* Have participated in workshop **on EMBEDDED SYSTEMS conducted by Infinity Technologies with GRADE ‘A’ held during 02-12 April 2012**.
* Have attended **personality development program conducted by HCL** and college (B.M. College of Technology and Management) in college premises

**EDUCATIONAL & PROFESSIONAL CREDENTIALS**

* **B.Tech in Electronics & Communications Engineering** from BM Group of institutions, under Maharishi Dayanand University Rohtak.
* Passed 10+2 from Shiksha Bharti Senior Secondary Public School through C.B.S.E Board.
* Passed 10th from Universal Public School through C.B.S.E Board.

**PERSONAL DETAILS**

* **Sex : Male**
* **Marital Status : Single**
* **Languages : English, Hindi**
* **Hobbies : Internet surfing, Listening music, playing Cricket etc.**
* **Nationality : Indian**
* **Father’s Name : Mr. Satish Sharma**
* **Date of Birth : 21/01/1991**

Declaration: I hereby declare that above information’s furnished by me are true to the best of my knowledge and belief.

Date: (MOHIT SHARMA