

PRADEEP KUMAR SHAH

Senior Management Professional: IT Head | Strategic IT Program / Project Professional | ERP Implementation | IT Consulting | IT PMO : **Immediately Available**

Industry Preferences: IT / Oil & Gas / FMCG / Pharmaceutical



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Profile Summary

- ▶ 15 years of IT Project / Program Management experience
- ▶ **Highly skilled technocrat & business savvy professional**, offering **over 27 years** of rich national & international experience across **Oil & Gas** industry
- ▶ **International Experience**: Worked across various countries like **US, UK, Turkey, Netherlands, Germany, China, Hungary, Italy, Qatar, Oman, Malaysia, and Vietnam** (resided & worked in Gulf for 4 years- Oman, Qatar)
- ▶ Worked as **Local Senior Downstream IT Representative (May'15-Dec'16)**; represented India as IT focal point in Executive Decision-making Teams and Committees
- ▶ Led **end-to-end delivery / Program / Project planning & implementation** from scope management, to activity sequencing, effort & cost estimation, risk analysis to quality management in line with the guidelines & norms
- ▶ Strategist & implementer with expertise in managing **multiple project delivery frameworks** and new systems implementation for change management related activities within the specified time & cost parameters
- ▶ Executed **global SAP & Non-SAP, BI IT and Capital Infrastructure projects**, supervised complex business challenges, maintained customer & partner relationships to strategically transform and secure profitable business
- ▶ Possess exposure in **process mapping, system integration, business study (As-Is/To-Be), Gap Analysis, Data Migration, Resource Optimization, Business Intelligence, Business Continuity, Vendor management & Disaster Recovery Planning and Knowledge Management**
- ▶ Supported IT hub set up in Bangalore. Onboarding of 2700 IT resources as PMO activity, Managing Monitoring & Controlling, Auditing of Projects of budget 100M USD as PMO activity.
- ▶ **CSR Activities**: Worked with BBMP to secure sanction worth INR 3 crore to develop a lake in Bangalore; participated in **CSR Programs** on educating school kids on road safety, development of job related skills in people
- ▶ An **enterprising leader** with skills in leading personnel towards accomplishment of common goals; at ease with budget limitations, deadlines and high pressure situations



Key Skills

IT Strategy Planning

Program/ Project Management

Business Transformation

Business Process Re-engineering

SAP & BI / Agile Project Implementation

Customer Relationship Mgmt.

SLA Definition & Business Analysis

Process Improvement

Change Management

Stakeholder Management

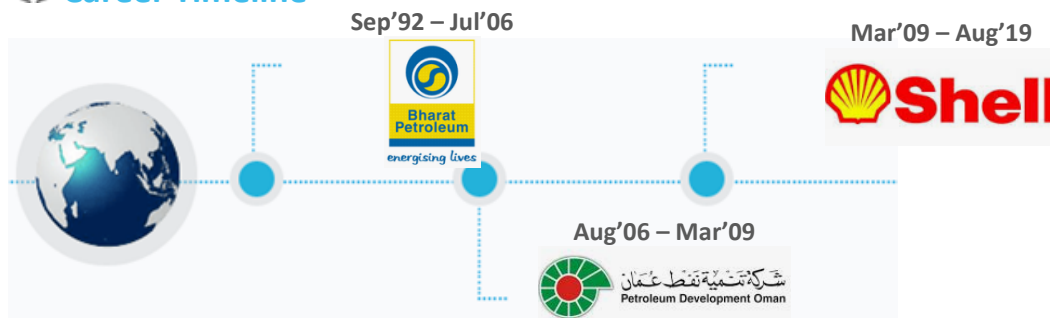
Team Building & Leadership

People Management

Mentoring & Coaching



Career Timeline



Education



Soft Skills

- **MBA (Marketing Management)** from Indira Gandhi National Open University (IGNOU) in 2012
- **Post Graduate Diploma in Management** from Indira Gandhi National Open University (IGNOU) in 2006
- **Post Graduate Diploma in Marketing Management** from Indira Gandhi National Open University (IGNOU) in 1993
- **B.E. (Electronics & Telecommunications)** from Jadavpur University in 1992



Communicator



Collaborator



Thinker



Innovator



Intuitive

Certifications

- **Project Management Professional (PMP)**, PMI, USA
- **Certified Scrum Master (CSM)** – Scrum Alliance
- **MSP® Practitioner Certificate** in Program Management, UK
- **MSP® Foundation Certificate** in Program Management, UK
- **SAP Certified Application Associate - SAP S/4HANA Sourcing and Procurement**
- **SAP Certified Application Associate - SAP S/4HANA for Financial Accounting Associates (SAP S/4HANA 1809)**
- **SAP Certified Associate - SAP Activate Project Manager**
- **Certified Information Professional 2019** – AIIM
- **Certified Information System Auditor (CISA)** – ISACA
- **Application Consultant Project System** with mySAP.com Certification 2000
- **Solution Consultant mySAP Supply Chain Management - Procurement 2002**
- **Application Consultant “Business Information Warehouse”** with mySAP.COM, Certification 2000
- **Application Consultant “Business Information Warehouse”** Certification 2002



Work Experience

Feb 2020 Greenfield Solutions,
Oman

Growth path in Shell:

Mar'09 – Dec'09: IT Country
Program Manager

Jan'10 – Apr'16: Global IT
Project Manager

Apr'16 – Dec'18: Senior Project
Manager, IT SBO | EPF
(Enterprise Portfolio Function)
Project Delivery Manager

Jan'19 – Aug'19: Downstream
Information Management
Business Program Manager

Mar'09 – Aug'19: SHELL India Markets Private Limited, Bangalore & Gurgaon, India

Role:

- Planning entire project activities comprising scoping, staffing, estimation, tracking, change management, service desk management & post implementation support; designing & implementing project plans within preset budgets & deadlines and defining best practices for project support & documentation
- Monitoring onshore & offshore delivery management for technical deliverables of concurrent projects and understanding the client's needs, requirements & expectations and devising solutions accordingly
- Mapping client's requirements and providing them best solutions involving evaluation & definition of scope of project and finalization of project requirements
- Defining project team roles & responsibilities, thereby providing support for its successful completion
- Implementing standards and best practices across the entire project life cycle for enhancing the alignment of solution with business & regulatory requirements
- Liaising with project teams to determine feasibility of product features and provide alternatives as per the requirements
- Addressing & resolving impediments/ problems escalated from the development teams
- Formulating budgets and analyzing variances between projected & actual costs and implementing corrective actions to rectify the same
- Managing risks in the projects, planning for contingencies and suggesting technology-based solutions for mitigating the same
- Creating & sustaining dynamic environment that fosters development opportunities and motivates high performance amongst team members
- Onboarding / Mentoring / Coaching PM / Programme managers / PMO resources
- Monitoring & Controlling , Auditing of Projects / Programs
- Managing SAP projects in various versions ECC, SAP by design, S/4 HANA, other versions

- Work globally with GPO (Global Process Owners) to drive the transformation agenda and compliance to process standards.
- Contribute to Agile community & support adoption of Agile in Organization

Highlights:

As Downstream Information Management Business Program Manager: (Location BLR)

- Ensured successful execution of global Information Management projects with Senior Business Leaders, Microsoft O365 Team and other vendors
- Partnered with individual focal point of business for the whole Downstream Transformation Program globally.
- Implemented new change in the behavior of labeling and organized data in SharePoint O365, Personal Mailbox, Yammer, Stream and Shared Drive Platforms. Demonstrated change management globally.
- Worked as Advisory Business & Steering Committee Member, led a team (Business & IT Project) of 150+ located globally, managed a budget of USD 25 Mn and reported to the Program Delivery Manager and Business Director
- Attained cost savings worth approx. USD 10Mn and avoided huge penalty for the organization
- Assisted & coached Project Managers to deliver project within time & budget, delivered trainings on Agile and Waterfall methodologies

As Senior Project Manager / Project Delivery Manager, IT SBO: (Location BLR)

- Ensured successful delivery of several global projects (project cost: USD 20Mn – USD 25Mn) and provided business value as per business case
- Developed Bangalore IT Hub and managed transition during the initial stage (current team strength: 2700)
- Attained cost optimization goals across projects by implementing process improvement & change management practices
- Worked as Local Senior Downstream IT Representative (May'15-Dec'16); represented India as IT focal point in Executive Decision Making Teams and Committees
- Strong undersating of Procurement & general practices of 15 plus years helped to manage global projects with optimized cost and increase business benefits
- Optimized IT infrastructure cost by 1 millions USD & mobile cost by 40% through closure of new Airtel contract
- Worked with BBMP to secure sanction worth INR 3 crore to develop a lake in Bangalore
- Participated in CSR programs on educating school kids on road safety, development of job related skills in people
- Shaped IT disaster recovery framework and program, established tools for DR test, management & execution
- Passionate about recruiting , developing and coaching employees, developing and coaching large, diverse teams located across the globe

As Global IT Project Manager: (Location Gurgaon)

- Headed end-to-end project management and delivery activities for onsite/offshore global projects (project cost: USD 60K – USD 5.5 Mn) related to SAP ERP with a cross-functional team (30 - 50+ resources) and ensured project completion on time & within budget
- Steered global Downstream SharePoint project and ensured data & Application migration from SP2007, Livelink & up-gradation of SP2010 to SP2013
- Headed data rationalization during SharePoint implementation, established a global team and maintained delivery focus. Established 2 offshore team of 100+ resources.
- Vendor management and establishing global offshore Service along with establishing Process , SLA, on going Monitoring etc for Shell
- 10 plus years of direct process management experience including best practices, driving innovation, continuous improvement, technologies, processes, procedures and tools.

As IT Country Program Manager: (Location Gurgaon)

Previous Work Experience Trainings Attended

- Managed IT activities, conducted scoping study, documented As-Is IT environment and proposed To-Be landscape for various applications
- Built-in internal controls on a global level, generated high-level time and cost estimate for SAP implementation in SIMPL
- Established a Customer Support Center, reduced the number of depots from 60 to 16 and optimized the supply chain network
- Facilitated Decommissioning of old IT infrastructure, applications and optimized IT infrastructure in India as per new IT landscape

Aug'06 – Mar'09: Petroleum Development Oman, Muscat, Oman as Senior BA – SAP
Sep'92 – Jul'06: Bharat Petroleum Corporation Limited, Mumbai/Durgapur/Kolkata as Deputy Manager (ERP Competency Centre)

- MSP in Programme Management
- CSM (Certified Scrum Master)
- PMP (Project Management Professional)
- PMI (ACP) Agile Certified Practitioner
- PMI PgMP Program Management Professional certification / Primavera Training
- SAP Training in IM / PS / AM / MM / PM/ RE-FX Modules/ BW 3.0, 3.5B
- S4 HANA Training in Logistics & Finance
- C, C++, Visual basic, Power Builder, Oracle, Ingres Training
- Competent Communicator Qualification from Toastmaster International
- Date of Birth:** 10th July 1969 (Birth place Kolkata)
- Languages Known:** English, Hindi, Bengali, Marathi, Gujarati, Bihari
- Address:** 24,Skanda Nirvana,Panathur Main Rd, Near to Panathur P.O. Bangalore -560087
- Status** Married
- Wife Teacher in DPS East, Daughter 2nd Year Computer Science, Son Class XI (PCB)

Personal Detail

(Refer to the annexure for major projects)

ANNEXURE

Organization: Shell India Markets Private Limited, Bangalore & Gurgaon

- E-Invoicing Project of Italy as PDM (Budget: USD 2.5Mn, Team: 50+)**
 - Catered to legal fiscal requirement to continue business in Italy
- E-Invoicing Project of Hungary (Budget: USD 1.1Mn; Team: 50+)**
 - Catered to legal fiscal requirement to continue business in Hungary
- JIVS (Java Internet Viewing Systems) (project: USD 3.5 Mn) involving 40 TB - 14 SAP legacy systems, managed data archiving activities to meet future legal needs**
 - Ensured cost savings of USD 5Mn to Shell, established a new service to move non-operational ERP data to Cloud platform
- Supported 40 different ERP systems data to JIVS platform globally as Advisory Steering Committee member**
 - Ensured cost saving of USD 30Mn (budget: USD 5+Mn; Team: 70+)
- Filenet Consolidation Project (USD 1.8Mn, team: 30+) using Agile methodology S/4HANA**
 - Ensured zero impact to 30 different SAP systems, generated USD 3Mn savings of infrastructure cost
- GPMP (Global Performance Management Reporting) Project involving 100+ global locations (Budget: USD 1.3Mn; Team: 50+)**
 - Optimized the financial report processing time, strengthened the security & authorization protocols and ensured zero impact in business closing & reporting
- SAP Cloud Solution Implementation Project in Vietnam (Budget: USD 4Mn; Team: 70+)**
 - Ensured adoption of current business style & practices with standard designs; coordinated with the stakeholders globally to ensure seamless and successful project execution
 - Ensured completion of project (a pilot project for Shell with focus in reducing operating costs and scaling up the business to market trends) within stringent deadlines
- India GST Implementation Project**
 - Conducted As-Is study for determining impact of GST implementation in India and requisite parallel changes in SAP
 - Identified impacts and recommended solutions, including prototyping in the development system
- Al Karana ERP Implementation Project**
 - Built a SAP system for the petro-chemical plant during its construction phase and ensured implementation within 6 months, decommissioned the same post plant closure
- Managed projects related to Withholding Tax and Goods & Service Tax**
 - Managed different phases of testing ITC2, CAT, LES1, LES2 and transition to Support to BAM team
- Completed ERP option analysis for alternate Energy Business; led SharePoint implementation in Downstream, Shell**

➤ **Other projects worked in:**

- Pernis Warehouse Management System connect with SAP system smoothly & avoiding impact of USD 2Mn per day / Luminon GSAP Interface Project for Finance closing
- China Logistics projects for Legal fiscal requirement /Live link to SharePoint Migration, App remediation,SP 2013 upgrade, PQS/Platinum
- SAP Finance Special Ledger Project for SOPUS /SAP Implementation in India
- PQS Data migration to Cloud Roundabout Data warehouse
- TDSPAC functionality interface implementation in SAP system

Petroleum Development of Oman (Muscat)

- **Implement Budget availability control in all Projects .Capital budget book mapping with Investment Management / Project System**
- **Finalize Year end process of Capital Projects & other development changes in Project systems / Plant Maintenance**

Bharat Petroleum Corporation Limited (Mumbai / Durgapur / Kolkata)

- **Secondment to Petroleum Development Oman for SAP implementation (2005-2006)**
- **Secondment to Qatar Petroleum for SAP implementation (2003)**
- **SAP 4.7 & BI 3.5 system upgrade (2002)**
- **SAP 4.0B implementation (2000)**
- **LPG bottling plant construction & commissioning Uluberia, Durgapur, Raiganj (1997-2000)**
- **Installation construction & commissioning of Muzaffarpur / Haldia / Patna (1993-1996)**