

## CURRICULUM VITAE



**Name:** - Mr. Chidanand Mallappa Masuti

**Current Address:** - Shedbal Road Mhaisal

Tal : - Miraj, District : -Sangli  
Maharashtra- 416409

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**Mobile :** - +91-8055014140  
+91-9579244363

### Objective

Intend to build a career with leading corporate, which will help me to excel my skills in the Challenging field of information technology and personnel management.

### Work Experience

**Organization:** - TATA Class Edge.  
Mumbai, Maharashtra (India)  
**Position:** - Sr. Technical & Software Support.  
(5<sup>th</sup> October 2015 –20<sup>th</sup> June 2020.)

#### **Responsibilities:** -

- Handled 100 Digital Schools in Sindhudurg (Konkan) Region of Maharashtra.
  - The primary responsibility is to train and support to teachers on our Hardware and Software product.
  - The secondary responsibilities were Install, upgrade, support and troubleshoot computer Hardware, Software and Network related issues.
  - Handled L1 and L2 level queries.
  - Diagnose and quickly resolve a wide range of Windows and Linux based applications issues.
  - Troubleshooting of internet/LAN and WAN Connectivity.
  - Install, upgrade, support and troubleshoot Windows, Linux OS, and authorized desktop applications.
  - Facilitating a refresher Technical and Software Product training sessions (Online and Offline) to teachers and resolving their Software as well as Hardware queries with respect to the product handling.
  - Conducting regular meets with the schools to update them about the happenings of TATA Class Edge and to build a strong relationship.
  - Recruits, Interviews, Tests, and Selects employees to fill vacant positions.
  - Handled 5 members team. Including their attendance, leaves, assigning their day to day work and daily visits, reporting weekly report to organization etc.
  - Other responsibilities assigned by the organization.
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**Organization: - Riverside Honda Sangli,**  
**Position: - Software and Technical Support**  
**(June 2014 – September 2015.)**

**Responsibilities: -**

- Install, upgrade, support and troubleshoot for Computer hardware, Software and Network related issues.
- Handled Basic L1 level queries.
- Diagnose and quickly resolve a wide range of Windows applications issues.
- Basic troubleshooting of internet/LAN and WAN Connectivity.
- Install, upgrade, support and troubleshoot Windows OS and authorized desktop applications.
- Software support for smooth functioning.

**Achievement**

- Successfully installation and implementation of TATA Class Edge Digital Classroom in 100 schools in Sindhudurg region of Maharashtra.

**Extra-Curricular Activities**

- Participated in as a volunteer in arranging a Job fair for Deccan Education Society's Chintamanrao's Institute of Management Research & Development, Sangli (2013).

**Academic Qualification**

<u>Degree</u>	<u>University/College</u>	<u>Grade</u>	<u>Year</u>
M.B.A. (IT & HR)	Deccan Education Society's, Chintamanrao Institute of Management Development & Research, Sangli.	64.95%	2012-2014.
B.C.A.	Shri. Annasaheb Dange Arts, Commerce & Science College Hatkanangle Kolhapur.	59.06%	2007-2010.
H.S.C.	H.S.C. Board Maharashtra.	58.50%	2005-2007.
S.S.C.	S.S.C Board Maharashtra.	60.40%	2005.

**Project Details**

- "A study on significance of Business Process Reengineering" with special reference Prime Shoes Co- Op. Industries Jaysingpur.
- "Dairy Management System" (C, MS Access).
- "Inventory Management System" (VB & SQL).
- "CLT20.com" website (HTML, Java Script, ASP).

## Computer Skills, Hard Skills, and Soft Skills

- Hardware, Software, Technical Support.
- Hardware, Software Installation. (Troubleshooting, Configuring, managing, and maintaining)
- LAN/ Networks Technology. (Troubleshooting, Configuring, managing, and maintaining).
- Operating Systems (Windows, Ubuntu).
- Product Training. (Software, Hardware Training).
- Project Management.
- Team Handling
- Management Skills
- Communication.
- Leadership.
- Human Resource

## Personal Details

- **Physical Status: -** Physically Handicapped.
- **Date of Birth: -** 13<sup>th</sup> Feb 1990.
- **Languages known: -** English, Hindi, Marathi, and Kannada.
- **Hobbies and Interests: -** Travelling, Listening songs.
- **Strengths: -** Positive attitude, Self-motivated.
- **Permanent Address : -** Shedbal Road Mhaisal  
Tal : - Miraj, District : - Sangli  
Maharastra- 416409.

## Reference

1. **Suryakumar Kunisetty**, Account Relationship Manager at Pearson Bangalore.  
Mobile No: 8600026466. Email ID: [Suryakunisetty1982@gmail.com](mailto:Suryakunisetty1982@gmail.com)

## Declaration

**“I hereby declare that the above particulars of facts and information stated are true, correct and complete to the best of my belief and knowledge.”**

**Place:**

**Chidanand Mallappa Masuti.**