NIDHEESH CHANDRAN U K

Mobile: +91 9037262100/ 8891967081

Email: nidheeshnle@gmail.com

Passport No: KO516434

Pan Card No: BQZPN0541F

Career Goal:

⟩ To utilize my knowledge, skills and abilities in the company and also to witness growth while in the same company.

⟩ Looking for a job that gives me opportunities to learn, innovative and enhance my skills and strengths in conjunction with company goals and objectives.

Personal Skills / Job Proficiency

⟩ Ambitious, positive attitude, hardworking and fast on-the-job learning.

⟩ Highly organized with a passion for IT

⟩ My areas of expertise include Network & System Administration, Software Administration and on-site technical support involving software and hardware.

⟩ Proficient in working on Windows MS Office tools

⟩ Administering, configuring and troubleshooting of Windows XP/7/10/Server and Linux Installation/Configuration/Troubleshooting

⟩ Installation, Configuration and Administration of Routers/Switches and active directory server.

⟩ Thorough understanding and experience of TCP/IP based networks

⟩ Very well acquainted with various networking tools

⟩ Excellent proficiency and experience in cabling networks using UTP CAT5E and CAT6

⟩ Excellent in identifying and troubleshooting of minor & critical problems occurring on the Network

⟩ Excellent in drafting Troubleshooting and day to day procedures

⟩ Proficient in designing Network Layouts

WORK EXPERIENCE:

Company: ONE ZERO INFO SOLUTION PVT.LTD. , Nileshwar – Kerala

Designation: Customer Support Engineer

Work Duration: 5 Months

Job Profile:

⟩ Installation/Configuration of computer systems and software's

⟩ Maintenance and troubleshooting related to computer hardware and networking

⟩ Managing Data Backups and Restores

⟩ UPS and Printer Management

⟩ Provide fast and accurate troubleshooting and rectification of reported faults.

⟩ Providing maintenance support

⟩ Respond to calls from new and existing clients

Company: MT Educare Ltd- Regional Office , Karnataka

Designation: **ICT engineer**
Work Duration: 4 year (Till Date)

Job Profile:

- Maintain multi-IP range LAN network at the centers
- Manage ICT systems and equipments at the center / regional office

- Prepare, update and maintain center's Network Diagram
- Coordinate with Regional office and Corporate office with reference to various tasks assigned / information sought / help required
- Coordinate with telecom and internet service providers
- Conduct periodic audit of all the ICT systems and equipments and highlight variances
- Manage movement of ICT material at the center (receipt, distribution, deployment, return, exchange)

- **Ensure the following:**
  - Physical security of all the ICT systems and equipments
  - The teaching content as well as office data and documents are secure and protected from theft, sabotage, virus attacks, data corruption and other leakages
  - Policy based internet/ content access to the center and the users
  - used by the center and users
  - Official and updated anti-virus software is running on all the systems
  - The calls registered by the centers on the company's Helpdesk portal are checked, resolved and closed the same day
- **Manage rollout and maintenance of Robomate+ app, viz.**
  - Work with center representative to install Robomate+ app in TAB, including registration, migration, content copy, etc.
  - Work with center representative to take up periodic check w.r.t. TABs and Apps thereon for security breaches or non-compliance of TAB and App usage guidelines
  - Work with center representative to collect the TABs, SD Cards, etc. from the students for various purposes
  - Impart knowledge to center about basic and non-technical troubleshooting tips on TABs and Robomate+ App

ACADEMIC QUALIFICATION:

QUALIFICATION	INSTITUTION	BOARD/ UNIVERSITY	YEAR OF PASSING	% AGG. MARK
B.sc Computer Science	Distance Education	Annamalai University	March-2019	60%
Diploma (Electronics&Communication Engg.)	Swami Nithyananda Polytechnic Kanhangad	Board of Technical Education, Kerala	June-2015	7.16 CGPA
Laptop And Chiplevel Service	IT campus Kannur	IT campus	Dec-2011	80%
Diploma in Computer Hardware & Networking	Onezero Computers Nileshwar	ECIT Hydarabad	May-2010	85%
Plus Two	Open school	Board of Higher Secondary Examination. Kerala	June-2010	53%
S.S.L.C	Rajah's Higher Secondary School, Nileshwar	Board of Public Examinatons, Kerala	March-2007	70%

PERSONAL DETAILS:

Gender	Male
Date of Birth	12 April 1992
Marital Status	Unmarried
Linguistic Proficiency	ʃ English (R/W/S/U) ʃ Malayalam (R/W/S/U) ʃ Hindi (S/U)
Address	Moonamkutty,Puthariyadukkam, Nileshwar,kasaragod dst. Kerala - 671314
Passport No **Citizen**	**KO516434** **indian**

DECLARATION:

I hereby declare that the above mentioned information is correct up to my knowledge and I Bear the responsibility for the correctness of the above mentioned particulars.

Nidheesh Chandran UK