

# RESUME

**Name:** Sevanti Chatterjee

**Address:** 100/3B, Alipore Road, Kolkata - 700027

**Email:** [huntforwild@gmail.com](mailto:huntforwild@gmail.com)

**Contact number :** (+91) 8697095455



## Objectives

I am having 5.6 years of experience as IT support engineer. Having a good hand on experience in setting up office IT Infrastructure.

Also pursuing MBA from Symbiosis (Pune) in PGDIT.

Looking to secure an employment in same/senior position with an organization to put 4 years of learning/experience into use to help the business meet strategic and operational goals by identifying opportunities to deploy new technologies. Possess expertise in networking and hardware, superior technical aptitude, and proven ability to manage complex tasks.

## Job Profile

### (Aug 2015 – Till Date)

#### **Support Engineer** ----- **Qtek Systems (A Division of Qess Corp Limited)**

- Responsible for providing all IT Solutions to Staffs and Clients.
- Looking after day to day IT issues and resolving the same through Ticketing Tool.
- Solving IT issues through Remote access.
- Responsible Regional IT SPOC for providing IT support/assistance to our branch offices & Clients located in Eastern Region.
- Setting up new equipment and upgrading existing systems.
- Testing and servicing equipment.
- Provide Product Development Guidance and Support to Internal team.
- Provide Remote Support via Phone, Email, Chat, or Web Requests.
- Hand on experience in 2 branches' IT set up in Kolkata.

### (Mar 2015 – July 2015)

#### **Trainee Consultant** ----- **Magna Infotech (A Division of Qess Corp Limited).**

- Got training on the process of selecting IT candidates.
- Had to go through CV's on online job portals and finding suitable candidates for our client offices.
- Sending suitable candidates for interview call to customer's location.

### (Aug 2014 – Feb 2015)

#### **Trainee Recruiter Consultant** ----- **IKYA HUMAN CAPITAL SOLUTIONS (A Division of Qess Corp Limited).**

- Got training on the process of selecting candidates, general staffing.
- Responsibility was for finding suitable candidates for the situation vacant.
- Regular interaction with aspiring candidate and guiding through the position/Job applying for.

## **Areas of speciality**

### **Programming Skills :-**

A thorough knowledge of operating systems, networking, hardware and software

- Programming Languages      --      C/C++, PHP, HTML, Java, Asp.NET
- Databases                              --      Oracle 10g Express Edition, MySQL
- Operating System                      --      Windows, Linux
- Software                                      --      Dreamweaver, Dev C++, Microsoft Visual Studio
- IT Infra support is the strong field.
- IP address configurations.
- LAN configuration.

## **Academic Project Handled**

### **Project 1 : ONLINE SHOPPING**

**Role:** In this 21<sup>st</sup> century, one of the most advanced site in technology, online shopping via internet. Our motive is to make the site more attractive and advanced. Although online apparel shopping continues to grow, there are problems why consumers hesitate to shop for clothing online.

In this project, the main aim is to demonstrate that with better interaction features in clothing websites that could improve sales over the internet.

### **Project 2 : ONLINE EXAMINATION SYSTEM**

**Role:** Now-a-days Online Examination is the most advanced way to give an exam world-wide with a large number of candidates all over India and even outside Abroad at the same time. Most of the competitive exams are now a days organized online. It is a more easy and fastest way to organize an exam. We have tried to make more advanced Online Examination sites through our project.

### **Project 3 : ONLINE LIBRARY**

**Role:** Online Library is another most advanced site used now-a-days. In this busy schedule of the century, no one has time to buy books and read or cds to buy to play music. That's why this Online Library has been made, where users can read books anytime or listen songs anytime.

That's why we have tried to make an advanced site of Online Library.

## **Key Skills**

Elements	Particulars
Primary Skills	ASP .NET with VB, PHP, SQL Server, HTML
Design Pattern	MVC
Operating Systems	WINDOWS
Languages	C, C++, .NET, VB, Javascript, jquery
Development Tools	Microsoft Visual Studio, Dreamviewer
Web Technologies	HTML, JavaScript, JQuery, XML, CSS
Server Side Scripting	ASP.NET, ASP, Web-Services
Database Connectivity	ADO .NET
Databases	Microsoft SQL Server 2005/2008
Reporting Tools	SQL Server Reporting Services (SSRS)
Domain Knowledge	Manufacturing, Online Travels Booking, Website Development
Source Control	Visual Source Safe (VSS), Team Foundation Server (TFS), SVN
Remote connectivity	VPN
Legacy Systems	Visual Basic 6.0, Active Server Pages 3.0(ASP)
Foreign Language known	English

## **Educational Qualifications**

S.No	Degree	Branch	Year of Passing	Name of the College / Institute	Name of the University	Percentage / CGPA / Grade
1	MBA	IT	In Progress	Symbiosis (Pune)	Symbiosis (Pune)	NA
2	B.Tech	Computer Science	2014	Budge Budge Institute Of Technology	WBUT University	70.0% (7.24)
3	Higher Secondary	Science	2010	National High School for Girls	WBCHSE	58.9%
4	Secondary	All Subjects	2006	Gokhale Memorial Girls' School	WBBSE	74.4%

## **Certification Course**

SI No.	Name Of The Organization	Skills	Project Work
1	Computer Society Of India	ASP.Net with C # with Microsoft SQL Server	Online Examination And College Admission System
2	Jadavpur University	PHP and MySQL	Web Development
3	CMC	C++ Programming	NA
4	CMC	C Programming	NA

## **Academic Achievements**

S.No	Awards / Achievements	Name Of The Organization
1	First Phase Participation	Second National Aerospace Olympiad 2007
2	Best Participation	Millennium Institute Of Energy & Environment Management

## **Strength**

- A strong team player having excellent communication and interpersonal skills.
- Self-motivated and ambitious.
- Organized, disciplined and trustworthy.

## **Hobbies**

Singing, Dancing, Bakery, Art & Craft.

**Father's Name** – Dipankar Chatterjee

**Husband's Name** – B Arun Iyer

**Marital Status** - Married

Date:

Self Attested: Sevanti Chatterjee