

A proactive professional with international exposure, committed towards making a meaningful and sustainable difference by leveraging experience-based judgement & taking ownership with focus on driving organization to a new level



### Profile Summary

- Experienced in **Project Management, Release Management, Test Management, Testing** and **guiding** teams through **all software development phases** from **requirement gathering and analysis** to **design, development, testing, implementation, maintenance and support**
- **ISTQB Advanced certified** and **Certified Scrum Master** IT Professional with **Android, Mobile Testing, Infotainment, Life sciences, Real Estate, Web Applications, B2B eCommerce, IoT, Cloud** and **SAP based Applications**
- Involvement in Setting up Test Planning, Test Design, Test Data Collection, Test Automation, Test Execution, Defect Reporting, Test Closure and Test Status Reporting Activities
- Hands on Development & Test Management experience on **HP ALM, JIRA, BCP, Salesforce, Confluence** and **BUGZILLA**.
- Good track record of conducting ISO Audits
- Scrum Master in LG for over 4 years releasing projects successfully worldwide
- Stabilizing the entire QE Process
- Extensive experience in handling projects in agile methodology.
- Expertise in VoLTE & IMS technologies, UI technology [UI 5 .0] and the latest version of Android O [OREO]
- Worked on different types of Testing such as Integration Testing, Continuous Integration Testing, Functional Testing, Load Testing, Stress Testing, Performance Testing, Field Testing, Test Architecture & Complete Test Portfolio
- Successfully streamlined the release of smart phones for European operators like Germany T Mobile, Germany O2, Germany Vodafone, Italy TIM, Italy Wind, Poland PLAY, Poland PLUS, Spain TLF, Swisscom from LG across the world with Nil defect leakage
- Received multiple performance Awards in LG Soft India Pvt. Ltd 2 BEST Effort Award, 1 Key Contributor Award, 1 Star Award and 1 Bright Spark Award
- Successfully worked on AWS to bring the entire application on cloud for a USA Health major
- Hands on Experience in Testing of JIO SIM at LG Soft India Pvt. Ltd before its commercial Release
- Hands on experience in Infotainment Project for a USA Automobile major
- Hands on experience on IOT design concept evaluation and further analysis on feasibility check
- Exposure of working on HP ALM - a global tool for defect tracking as well as the Work Allocation Tool developed for managing the releases and resources efficiently
- Steering successful rollout of projects with accountability of defining scope, analyzing requirements, prioritizing tasks, estimating, identifying dependencies & evaluating risks.

- Monitoring project progress & outstanding issues and ensuring quality & timeliness of deliverables.
- Conducting project review meetings & extending post-implementation support
- Conducting sprint planning, Daily stand-ups and retrospective meetings.
- Identifying the velocity of the team for the sprints and closing the gaps to increase the velocity.
- Managing the P&L of the projects.
- Helping the clients by providing suggestion on requirements
- Maintaining healthy relations with internal & external stakeholders with regular updates and proactive communication.
- Hands on Test Automation experience on Selenium, ASGT, AToS.
- Rich Exposure in end-to-end manual software testing involving requirement analysis, system study, test case design and execution, test reporting, test case reviews, defect management.
- Successfully formed a Selenium team of 3-4 test engineers in LG Soft India to ensure that the GPRI details of the phones are verified properly for bulk releases in Europe and other regions such as MEA, ESA etc.
- Hands on experience in GIT & JENKINS test management/configuration tools
- Currently successfully handling teams for IoT project for international SAP clients in Canada and across the world
- Hands on experience on Java based projects both as a Software Engineer as well as management of the same.
- Hands on experience in working as a QA Manager and in collaboration with SQA team to ensure that the Release is delivered on time as per the Process and documentation standards.
- Well versed with Web (Java, PHP) & Mobile applications (iOS, Android and WP), pre-sales operations and new business development
- Merit of working on multiple versions of ARISg Product Versions like 6.3, 7.2, & 7.4, a web application for tracking Pharmacovigilance scenarios.
- Exposure in determining operational feasibility by defining the problem, analyzing requirements and assessing proposed solutions
- Excellent management skills, capable of leading & motivating individuals to maximize levels of productivity; knack for motivating large workforce of around 60 resources for exceeding customer expectations in delivery of committed services



#### IT Skills

- Platform: Windows family (9x/2000/XP,7,8,10), UNIX, Linux, MAC
- Programming Languages: C, C++, Shell scripts, VB, PHP, PL SQL, HTML
- Tools & Utilities: VC++, Xlite, SVN, Ethereal Capture, SIPp, HP Quality Centre, QTP, Microsoft Visio, AWS
- Others: SAP, SAP Edge, Android, Lifesciences, TCP/IP, DNS, SIP, OSPF, IMS, VoLTE, 3G [HSPA], 2G[EDGE] & CDMA

#### Certifications:

- ISTQB Foundation - Indian Testing Board [ISTQB: International Software Testing Qualifications Board]
- ISTQB Advanced Test Manager - Indian Testing Board



#### Soft Skills

- Motivator
- Mentoring
- Communicator
- Change Agent
- Collaborator
- Analytical



## Core Competencies

- Manual & Automation Testing, Agile Scrum Methodology
- Mobile/Android Testing
- Defect/Incident Management, Test/Release Management, RCA
- SDLC/STLC
- Process Enhancements for reducing the rework and reusing concepts for Best Practices
- Development
- B2B Ecommerce Supply chain



## Career Timeline

- **SPAN Infotech** (India) Pvt. Ltd: October 2006 – January 2010
- **LG Soft India Pvt. Ltd:** January 2010 – April 2017
- **ARIS Global Pvt. Ltd:** May 2017 – Mar 2018 as Team Leader
- Aug'18-Dec18 with **Macurex Sensors** as freelance Project Manager
- Dec 18 – Nov 19 Lead Consultant at **ITC Infotech** for **SAP Labs client**
- Nov 19 – Till Date **Technical Project Manager** at **Unilog Solutions India Pvt Ltd.**



## Key Result Areas:

- Mapped client's requirements & assisted with best solutions that included evaluation & definition of scope of project and finalization of project requirements
- Conducting Smoke, Functional, Integration, Regression, Ad-hoc and many other types of testing; prepared test summary, defect report and STLC Report; validated data through PL SQL in database
- Administered numerous technical aspects like coding of modules using the given design specifications, debugging and fixing the defects as well as analyzed its root cause
- Hands on experience in working on projects using the Agile Scrum Methodology
- Performing user requirement analysis, test estimation, documenting test strategy, test plans, requirement traceability matrix, writing and executing test cases to verify application functionality against business requirements.
- Designing test cases for the latest version of Android ICS and upgraded the same for the Jelly Bean, Kit Kat, L-OS, M-OS & N-OS versions
- Analyzed bugs and resolved issues by coordinating with design teams, also writing, reviewing & executing test cases
- Designed and executed test plans and conducted gap analysis to ensure that business requirements and functional specifications are tested and fulfilled

## Significant Accomplishments:

### At **Unilog Content Solutions**

- Successfully delivered the Go Live for a customer from USA [AHYP]
- Successfully delivered the upgradation for another customer from USA [T&H] to improve the efficiency of their Live Production site.

### At **SAP Labs India Pvt. Ltd :**

- Successfully deployed IoT Cloud Automation solutions in SAP Fiori UI5

### At **ARIS Global:**

- Improved application efficiency by debugging / revamping IRT, ARISg modules
- Liaised with several multiple top Pharma companies like in USA [J&J, Baxter] Europe [Merck, BI]
- Worked with the Software Test Manager in overcoming issues in the release as multiple teams were involved during the execution of projects
- Managed release of FRS [Functional Requirements Specification] document with a team of 3 Test Engineers within an extremely short timeline and delivered the same to client ahead of schedule; used the updated version to log and track all issues detected in software
- Created Test Log and Test Report and coordinated with the Development Team for resolution of several defects at real time
- Successfully worked on AWS to bring the entire application on cloud for a USA Health major
- Anticipated technical and operational issues in collaboration with the Manager, Group Manager and Director for Testing to overcome the hurdles in the project based upon best practices

### At **LG Soft India:**

- Improved application efficiency by stabilizing entire QE process on Smart Phone Releases
- Conducted Basic Sanity, Europe Sanity, Comprehensive Sanity, SIM lock and AT Commands testing activities
- Managed as Smart Phone Expert, Work Allocation tool development, ZERO defect leakage & stabilizing the entire Testing process

- Front-led releases for USA operators Verizon, AT&T, Sprint & Metro PCS. Canadian Operators Rogers, Koodo
- Received 2 BEST Effort Award, 1 Key Contributor Award, 1 Star Award and 1 Bright Spark Award
- Appreciations from the QA Client Manager in New York for leading mobile testing for CDMA Smart Phones releases from Verizon, Sprint, Metro PCS
- Client and Manager/Lead appreciations very often for my work of stabilizing the entire QE process
- Spot Award in cognizant for the contributions on the on-time and qualitative deliverables with zero defect leakage

#### Major Projects

#### At Unilog Solutions (India) Pvt. Ltd

Project Name	Client	Domain	Role
B2B Ecommerce	Turtle & Hughes	Electrical& Industrial Distributors Supply Chain	Project Manager
B2B Ecommerce	Air Hydro Power	Electrical& Industrial Distributors Supply Chain	Project Manger
B2B Ecommerce	Hubbard	Electrical& Industrial Distributors Supply Chain	Project Manager
B2B Ecommerce	Electrozad	Electrical& Industrial Distributors Supply Chain	Project Manager
B2B Ecommerce	Hirsch Pipe Supply	Electrical& Industrial Distributors Supply Chain	Project Manager
B2B Ecommerce	Wallace Hardware	Electrical& Industrial Distributors Supply Chain	Project Manager
B2B Ecommerce	Werner Electric Supply	Electrical& Industrial Distributors Supply Chain	Project Manager
B2B Ecommerce	Geary Pacific Supply	Electrical& Industrial Distributors Supply Chain	Project Manager
B2B Ecommerce	Shamrock Supply	Electrical& Industrial Distributors Supply Chain	Project Manager

**At ITC Infotech India Pvt. Ltd:**

Project Name	Client	Domain	Role
IoT Edge	SAP	IoT	Lead Consultant

**At ARIS Global Pvt. Ltd:**

Project Name	Client	Domain	Role
J&J	J&J	Pharmacovigilance	Team Leader
BAXTER	BAXTER	Pharmacovigilance	Team Leader
BI	BI	Pharmacovigilance	Team Leader
MERCK	MERCK	Pharmacovigilance	Team Leader

**At LG Soft India Pvt. Ltd:**

Project Name	Client	Domain	Role
Feature Phones	International Release	Mobile Handsets	Systems Analyst
Windows Mobile	Australia Boost	Mobile Handsets	Systems Analyst
Android	International Release	Mobile Handsets	Systems Analyst
Smart TV	International Release	Home Appliances	Systems Analyst

**At SPAN Infotech (India) Pvt. Ltd**

Project Name	Client	Domain	Role
SIP Transport Layer with TLS Support	Clavister Sweden	Networking	Software Engineer
Jabber IM	NOKIA	Networking	Software Engineer
NOKIA Paint	NOKIA	Mobile Application	Software Engineer
IPASS to Go	iPhone, Blackberry, Windows Mobile, Xperia	Mobile Web Application	QA Engineer
ARGUS Valuation Cash flow	Oracle	Real Estate	QA Engineer

**Academic Details**

- B.E. in Information Science from The National Institute of Engineering, Mysore affiliated to Visveswaraya Technological University, Belgaum India in 2006
- ISTQB Foundation certification in the year 2013
- ISTQB Advanced Test Manager certification in the year 2015
- Certified Scrum Master from 1<sup>st</sup> Sept 2019

**Personal Details:**

Date of Birth: 7<sup>th</sup> July 1984

Languages Known: English, Hindi, Kannada, Tamil, German

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