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| **RESUME** |

ANKITA NAG

**+**919986859064 ankita.nag9985@gmail.com

SUMMARY

* Characterized as a self-motivated, systematic, organized, sincere, dedicated, excellentteam player, possessing superior communication skills, fast-learning etiquettes and capability to follow procedures and documentation.
* Ability to Communicate at all levels.
* Excellent problem-solving skills.
* Excellent communication skills.
* Quick Learner, Self-Motivated and team player traits.
* Ability to mentor and educate peers whenever needed for the benefit of the team as a whole.
* To work in an organization, I which I can develop my Skills and knowledge for the benefit of both for myself as well as the organization.

SKILL

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| **Skill** | **Technology Learned** |
| Programming | SQL, OOP |
| Tools | INFORMATICA, COGNOS |
| Subjects Known | DBMS, DATA STRUCTURE, JAVA |
| Spreadsheet | Microsoft Excel, Macros |

Professional Experience:

**Infosys Technology Limited 01-02-2017 – 06-27-2017**

Role function: **System Engineer Trainee**

**Job Responsibilities**:

● Development of ETL Informatica applications and Metadata Management

● Document designs and architect data maps, develop data quality components and establish and/or conduct unit tests

● Create and implement Informatica workflows

● Modify existing software to correct errors, to adapt it to new hardware or to upgrade interfaces and improve

performance

● Understand, translate and create mappings using provided ETL Specifications

● Identify problems, develop ideas and propose solutions within differing situations requiring analytical, evaluative

or constructive thinking in daily work.

● Developing new workflow components for Capital Management system

● Design & develop highly efficient/high performance ETL mappings/workflows

● Design, Develop and Test ETL Mappings, Mapplets, Workflows, Worklets using Informatica Powercenter 9.x

● Develop Informatica code, Design, Develop and modify Informatica mappings and workflows.

● Involvement with management in terms of supplying input for key design and architecture decisions, as well as work estimation and resource planning.

* Extensively worked on data extraction, Transformation and loading data from various sources like Oracle, SQL Server and Flat files.
* Strong experience in Data Warehousing and ETL using **Informatica Power Center.**
* Experience in database programming in **PL/SQL** (Stored Procedures, Triggers and Packages).

**Bundl Technologies Private Limited ( 29-01-2018 -- 21-5-2020 )**

Role function**: Quality Specialist I - Price Parity in Supply**

**department**

**Job Responsibilities :**

* Make sure the website is in proper format and the images uploaded in the catalog are accurate and help to identify the correct item.
* Help the restaurants to partner avoid any miss-categorization and help in organizing the menu which will be displayed on the site with correct format and error free for the customers to have a clear picture.

* Keep in touch with delivery partner in order to highlight any further changes in the catalogue related to pricing, menu or any addition of items.
* Auditing and checking for the smallest details and presenting the same in the site for the customers to view.
* Managing the entire pricing, menu, templates, format and having a close loop with the vendors.

 **Amazon India Pvt Ltd: (29-6-2020- till present)**

Role function**: Senior ERC Associate**

 **Job Responsibilities :**

* Handling all responsibilities as a HR assistant and trying to resolve the query of the employees.
* Thorough knowledge of policies & processes for multiple Employee Group.
* Adhering to updated processes and policies as per the business requirements and also providing proper information in accordance to set quality standards.
* Always committing to improvise the policies by applying KAIZEN and LEAN methodologies.
* Ensuring data privacy and always maintaining Integrity and Discretion with sensitive information.
* Taking full ownership in acknowledging the query and resolving the issue while maintaining individual metrics.
* Ensuring to achieve the Service Level at all times for HRS processes.
* Receive & log all queries received through phone and Email in Trouble Ticketing tools.
* Handling and responding to various queries related to attendance, pay, benefits, deductions, leave, policies, bonus, COVID-19 ETC.
* Always being polite and professional and delivering the best resolution even at times of escalations.
* Learning and always curious to be updates with the policy and process change and also providing an individual input by delivering continuous interactions and feedbacks.

Certification:

* Business English Certificate Preliminary.
* Cambridge ESOL Entry Level Certificate In ESOL International (Business English) (Entry 3) \*
* Object oriented programming using C# training from NIIT.

Education:

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| **Exam / Degree** | **Board/University** | **School / College** | **Year of Passing** | **Percentage / CGPA** |
| 10th | ICSE | St. Joseph’s Convent High School ,Jharkhand | 2010 | 75.75 |
| 12th | CBSE | Sri Chaitanya Vidya Niketan ,Visakhapatnam | 2012 | 68.76 |
| B-Tech(Computer Science and Engineering) | BPUT, Rourkela | National Institute of Science &Technology ,Berhampur |  2016 |  77 |

Projects & Seminar:

* CUDA- enabled parallel approach of collaborative filtering.

Awards & Achievements:

* Participation Certificate in “All India Essay Writing Event 2011 “organized by Sri Ram Chandra Mission(SRCM) & United Nations Information Centre For India & Bhutan(UNIC).

Extra-Curricular Achievements:

* Core Member in Arts and Dramatics Club.
* Student’s Guide in National Institute of Science & Technology, Berhampur (NIST) Counseling Services.
* Blogger: https://thoughts1inc.wordpress.com/author/ankitanag9985/?blogsub=confirming#subscribe-blog

Personal Detail:

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| --- | --- |
| Current Location | Bangalore |
| Preferred Location | Bangalore |
| DoB | 17.12.1993 |
| Nationality | Indian |
| Languages Known | English, Hindi, Bengali, Spanish, Odiya, Telugu |

Date: 2/5/2021

 Place: Bangalore

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**ME**

**RESURESUME**