**Name *HEMANTH KUMAR R***

##### **Contact No 8660434337**

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**Address *#185/2, 3rd Cross, Hegganahalli Bangalore-***

***560091***

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**CAREER OBJECTIVE**

**To continue my career with an organization that will utilize my skills and gain further experience while enhancing the company’s productivity and reputation.**

**PROFESSIONAL EXPERIENCE**

**Company ACKO General Insurance**

**Role Sr.Claims specialist**

**Period 3 October 2018 to Till now**

**Company ICICI prudential life**

**Role financial service manager**

**Period 14 Nov 2017 to 2 July 2018**

**Responsibilities: Claims Processing Executive.**

**(5 August 2014 to 7th August 2017)**

* An insurance claim which is provider by our clients is processed with contract and as per policy.
* Once claims is release, it is updated in PMS (performance management system)

**Quality analyst. (1st October 2015 to 7th august 2017)**

* Auditing the claims which are processed by processor.
* Making daily Error trends reports.
* Error discussion with processor.
* Weekly teams huddle with processor and GL.
* Monthly Quality Dashboard publishes.
* Monthly presentation with operations GL and Manager.
* SPARK and AIIMS publish Every months.

**ICICI prudential life(financial service manager)**

**14 Nov 2017 to 2 July 2018**

Processing the claim as per policy T&C.

* Evaluate property and casualty claims to determine liability, damage and exposure.
* Handle third party claims to include negotiations and settlement.
* Reviews and evaluates all work-related accident reports for completeness and clarity of data; analyzes data, as needed, to ensure compliance with policy and regulatory requirements.
* Determines appropriateness and amount of worker's compensation claims; investigates individual claims for eligibility for workers' compensation benefits; ensures that all legal and procedural requirements are met for the processing of claims, in order to ensure proper and timely payment to employees and medical facilities.

**ACKO General Insurance(Sr.claim specialist)**

* Maintain Different lobs payments Register.
* Auditing claims of executive
* Reporting total fraud cases monthly wise.
* Process improvement project.
* Giving feedback to executives.
* Automation project on Mobile claims, electronics claims.

**EDUCATIONAL QUALIFICATION**

* B.Sc from BcBMi, Govt. Science College Ruppatunga, Road, B’lore-01 with 61% in 2010-2013.
* PUC from Govt. PU College Peenya, Bangalore-58 with 49% in 2007-2010
* SSLC from KTG High School Sunkudkatte, Bangalore-91with 73% in 2006-2009

**TECHNICAL QUALIFICATION**

* Basic Computer, HACP by BALC, Job Skill Course.
* Green belts certification 2017
* Black belts in six sigma Quality management certification 2019

**ACHIEVEMENTS**

* Participation in debate competition in Inter-college.and two time certificates in pulse polio camp in 2012 and 2013.

**PERSONAL DETAILS**

* **Date of Birth 28 February, 1991**
* **Father’s Name Ramesh Chandra Giri**
* **Language English, Hindi, Malayalam**
* **Nationality/Religion Indian**

**DECLARATION**

I do hereby declare that the above information is true to the best of my knowledge.

##### **Place: HEMANTH KUMAR R**

**Date: (Signature)**