# RETAIL STORE OPERATION ,WAREHOUSE, CUSTOMER SERVICE

**CAREER OBJECTIVE**

**MAHIBUL ISLAM**

## mahibulislam78600@gmail

.com 6000830415

To work and succeed in a stimulating and challenging environment, building the success of the company while I experience advancement opportunities.

# SKILLS

**Computer** SAP, Ms-Ofﬁce,Word,Excel,Power point ,Outlook,Emails sent and

receive

# EXPERIENCE

Sep-2019 - Till Today **AVA Merchandising Guwahati Airport**

Store Manager Maintain Stock properly and Audit of stocks, look into customer

queries on call and reply on mails, GRN of stocks , Attandace and leve check of the sales employees, maintain proper hygiene of the store, look into housekeepings works, Achive store target and set tagets for sales ofﬁcers daily wise, send and receive mails, create attendence roasters of employees, make clear report of stocks, Customer service, global counting of the stocks and auditing of the stocks. Team handling, making KPI reports, sales report, visual merchandise , retail store operations

Nov-2016 - Aug-2019 **Hamleys**

Commercial Manager Maintain Petty cash, GRN of stocks, check the stocks needed in

store to display and Maintain sticks in proper way, Auditing of stocks , check mails and reply, Billing and look into Cashiers issue and complete Store and Warehouse work

# EDUCATION

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Degree/Course | Institute/ College | University/ Board | Percentage/ CGPA | Year of Passing |
| Graduate | P.G.M | Gauhati University | 4.8 % | 2019 |
| Diploma in Computer Application | IPSB | Under govt of ASSAM | A grade | 2014 |
| AVSEC | GUWAHATI AIRPORT | AIR ASIA |  | 2020 |

**STRENGTHS**

I work for my company not as a employee i work as its my own company

# HOBBIES

Singing, LISTENING MUSIC, Travelling

# CURRENT CTC: 2,28,000 /-

# NOTICE PERIOD: IMMEDIATE

**EXPECTED CTC: EXPECTING A SMALL HIKE ON CURRENT CTC PERSONAL DETAILS**

Address Maligaon,Goshala

Guwahati, Assam, 781011

Passport detail R4404555

Date of Birth 02-10-1993

Gender Male

Nationality INDIAN

Marital Status Single

Languages Known English, Hindi, Assamese, Nepali, Bangla

# REFERENCES

**Gunojeet Das**

Security Staff Air Asia 8486288373

# DECLARATION

I hereby declare that all the above information is true to best of my knowledge



## MAHIBUL ISLAM