

Imon Chakraborty

Selling & Branding Associate Sr. At Amazon

Enthusiastic Team Player eager to contribute to team success through hard work, attention to detail and excellent organizational skills.

Published Research Paper in Scopus Indexed Journal and a Volunteer Content Writer for Proud Indian NGO.

Clear understanding of SOP and Deliverables and trained in Lean Six Sigma. Motivated to learn, grow and excel in Operations.

Work History

2020-07 -
Current

Sr. Associate Selling Partner Support

Amazon Development Center India Pvt Ltd, Bangalore, Karnataka

- Used critical thinking to break down problems, evaluate solutions and make decisions.
- Resolved problems, improved operations and provided on-time solutions.
- Quickly learned new skills and applied them to daily tasks, improving efficiency and productivity.
- Performed duties in accordance with all applicable standards, policies and regulatory guidelines to promote safe working environment.
- Worked flexible hours; night, weekend, and holiday shifts.
- Eliminated downtime and maximized production by providing top quality control with 100% accuracy.

2016-07 -
2018-05

Supervisor

Quality Engineering Works, Howrah, West Bengal

- Applied strong leadership talents and problem-solving skills to maintain team efficiency and organize workflows to meet any daily demand.
- Prepared and monitored production machinery to maintain optimal production levels and consistently achieve daily targets.
- Adjusted job assignments and schedules to keep pace with dynamic business needs, factoring in

Contact

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theunsaidpart

Skills

Supervision



Leadership



Lean Six Sigma



Content writing



Proficient in R



Proficient in TABLEAU



Digital Marketing



Proficient in SQL

processes, employee knowledge and customer demands.

- Maintained clean and well-organized production areas to avoid violations or unnecessary work delays due to hazards or inefficient layouts.
- Created efficient work schedules for each team member and identified individual employee's unique work styles to maintain deadlines.
- Maintained compliance with company policies, objectives and communication goals.

Research Article in Scopus
Indexed Journal

Education

2018-07 - 2020-04	MBA: Marketing <i>XIME Bangalore - Bangalore</i>
2012-08 - 2016-08	Bachelor of Technology: Electrical Engineering <i>Saroj Mohan Institute Of Technology - West Bengal</i>

Accomplishments

- Supervised team of 12 staff members. (operator + fitter)
- Published Research Paper in Scopus Indexed Journal

Certifications

2020-07	Digital Analytics for Marketing from Coursera - [Jun 2020 - Jul 2020]
2020-06	Marketing in a Digital World from Coursera
2020-11	Lean Six Sigma from Amazon Retail (3 months course)