# Curriculum Vitae

**Anita Tripathi**

Telephone: 0 – 9652802481

email: aneeta.tripathi@gmail.com

**Personal Profile:**

Open minded and resourceful, I am hardworking, ambitious and eager to learn. I have gained a strong understanding of operations and have the ability to apply Lean methodologies for process improvement. I always strive to think “out of the box” and go beyond everyday responsibilities to come up with ideas leading to cost/time benefit. I can effectively interact with a team to create a compact and well-functioning unit.

* 9+ years of experience in IT industry working in various roles in IT and Cyber Security Assessments, IT Compliance and Vulnerability management.
* Creative, resourceful and willing to take on challenging roles and flexible to work on any environment & platform.
* Good Communication and Interpersonal Skills – Can maintain effective communication and empathy across all levels – superiors, client, peers and team members.
* Strong demonstrated analytical and problem-solving skills.

**Work Experience:**

**Hexagon HMI, Title: Senior Security Consultant (December 2018- till date)**

* Working on ISO 27001, TISAX audits and Risk Assessments.
* Vulnerability management Assessments using Nessus scanners.
* Work with teams to prioritize and resolve the vulnerabilities and initiate projects as required.

**Deloitte- U.S, Hyderabad, Information Security,**

**Title: Senior IT Security Auditor (June 2018- November 2018)**

* Worked on Security Baseline project for ING Direct, Australia, lead my team in preparing the baselines and have guided them with all application overviews. Have found multiple gaps for each asset and discussed with concerned asset SME’s in fixing the gaps.
* Conducted Vulnerability management Assessments using Nessus scanners.
* Coordinate with teams and prioritize the vulnerabilities resolution.
* Analyzing and evaluating the security posture of the applications.
* Ensure alignment with ISO 27001 recommended policies and procedures and conduct Risk assessment.

**CA Technologies, Hyderabad, Information Security,**

**Title: Senior Cyber Security Engineer, (2015 –2018)**

**Responsibilities**

* Work on IT, Cybersecurity (NIST Framework), Compliance and Operational Assessments and Audits.
* Conducts Risk assessments and identify controls in place to mitigate identified risks for Risk Treatment.
* Work closely with Business/Stakeholders to gain insight on the processes to be able to provide value addition through Audit process.
* Work on SOX annual planning, process walkthroughs and control review, testing tracking/re-performance and remediation status updates and guidance.
* Identify control gaps and opportunities for improvement.
* Provide feedback on performance on audit assignments, as applicable.

**CA Technologies, Hyderabad, Global Information Services (GIS),**

**Title: Senior IT Security Analyst, (2010 –2015)**

**Responsibilities**:

* Performing SOX Compliance and Audit for the production server access.
* Review of Privileged access accounts.
* Working on ISA Proxy access issues and troubleshooting, working on SAP elevated access issues.
* Granting SSL certificates.
* Monitoring compliance with ISO27001-based IT security policy and applicable law, and coordinating investigation and reporting of security incidents.
* Managing security incidents per ISO 27001-based policy and procedure.
* Managing SIEM, NIDS, anti-malware, ACLs for firewall, etc. to maintain high visibility into the security state of digital assets, systems and data.
* Work with Security Operations Centre (SOC) or incident response team.
* Work on automation initiatives to reduce redundant activities.
* Experience with SIEM systems such as QRadar, DDI.

**CA Technologies, Hyderabad, Global Information Services (GIS),**

**Title: ServiceDesk Analyst (2008 –2010)**

**Responsibilities**:

* Imparting technical and process based services.
* Working in Active Directory, Account administration, providing server access.
* Doing SOX Compliance for the production server access for team.
* Assist customers in identifying and solving problems.
* Dispatch and escalate problems and service requests according to established procedures.
* Provide technical assistance in areas such as: desktops/ laptops for various desktop Operating Systems, applications, network/connectivity issues, system/ server errors, and telecommunication problems.
* Administer account settings such as security passwords and application access.

**Genpact (formerly GECIS) IT Services, Hyderabad**

**Technical Support Specialist (2006 –2007)**

**Responsibilities**:

* Manage day to day operations of the helpdesk
* Staffing analysis and shift schedules
* Monitor and report metrics to stakeholder and internal quality team
* Identify process improvement areas and drive as Lean initiatives
* Mentoring new hires and co-ordinate training plan.
* SPOC for BCP (Business Continuity Planning) related communications
* Troubleshoot and work toward resolving any root cause issues within the environment.
* Managing multiple responsibilities, this includes troubleshooting Desktop, Laptop, PDA, VPN issues (Nortel and CISCO), Fiber Link, RSA remote access, Core load issues & Business Applications etc enhancing productivity and reducing customer downtime for all Healthcare employees.
* Printer setup, unlock end user accounts, Outlook issues, map printers, map drives, Outlook setup/mailbox management, approved software application installation. Also supported various core software products MS Outlook 98/2000/XP, MS Word, MS Excel, MS PowerPoint, MS Internet Explorer 5/5.5/6.00.
* Basic Network and telecom troubleshooting and desktop/laptop troubleshooting and engagement of next level support.
* Resetting passwords and unlocking accounts in User Directory, Mainframe and Citrix supporting a diverse population of multinationals across all 3 shifts for different environment including manufacturing, e-business, design, marketing, and sales across America, Asia & Europe.
* Identifying the Training need of the process and training new hires, updating the team on changes in the Process rules & Business rules.
* Worked on SSO enablement and integrations for applications using SAML and Security software’s like Site minder and Privileged access manager(PAM) like Avecto.

**Genpact (formerly GECIS) IT Services, Hyderabad**

**Technical Support Analyst (2005 –2006)**

**Responsibilities**:

* Providing on-call & Web/Chat enabled technical support to customers
* SPOC for Client Security Systems, also responsible for training
* Mentoring new joiners – tech
* Reporting daily operational metrics

**Achievements**:

* Received award for consistent performance and process improvement initiatives.
* Initiated fun@work activity to encourage interactive learning which was acknowledged by the leadership team and implemented as Best Practice
* Involved in setting up and monitoring training process for new hires
* Improved Normal Yield by effective staff management and load sharing.
* Lean trained, with one “Kaizen” Lean projects on reducing Hold Time. The project was appreciated by the Quality team of Genpact.

**Education and Training:**

1. Bachelor of Technology (B.Tech) from L.N.C.T (RajeevGandhi Proudyogiki University,Bhopal)

Major: Computer Science

Final Year Project Advanced Automated Banking System

2. Intermediate Course (+2) from AVS Bhopal(M.P.)

1. Secondary School Certificate, from AVS Bhopal (M.P.)

**Professional Trainings and Certification:**

1. ISO 31000 Risk manager
2. ISO 27001 LA
3. Scaled Agile Framework (SAFe) Agilist
4. ITIL® V3 Foundation Certified.
5. CEH V7 certified
6. Vocational Training from SSI – Oracle 9i SQL, PL/SQL
7. Lean Trained from In-House training Computer Associates.
8. Interact course from CLS (Corporate Learning Services)
9. Enhancing Team Fitness from CLS (Corporate Learning Services)
10. IT Certification from Polytechnic ,Bhopal

**Personal Details:**

**Interests and Activities:**

Sports:

* Member: school and college badminton team.
* Cricket enthusiast

Hobbies:

* Listening to popular music.
* Watching Movies.
* Reading (fiction, serious authors).