

Kanika Bansal

Kanikabansal058@gmail.com
(991) 521-4693
Kalgidhar Road
Ludhiana, Punjab

Summary

Hard working

self motivated

flexible

Workaholic

Experience

Teller/Customer Service

Idea Cellular Ltd • Ludhiana

11/2019 - 02/2020

Respond to all inquiries and requests in a timely manner

Team Leader

Fateh service • Ludhiana

07/2020 - Present

Document and quickly resolve all customer satisfaction issues

Skills

- Customer service
 - Microsoft office
 - Microsoft word
 - Call center
 - Customer care
 - Management
-

Education

12

Kalgidhr khalsa girls senior secondary school • Ludhiana

03/2021

Volunteered on a monthly basis to prepare meals at the local community food bank

Languages

- English
- Panjabi, Punjabi
- Hindi