

ALAM ZEB

Customer Support

PROFILE

Extremely dedicated and detail-oriented Customer Care Specialist with a stellar customer satisfaction record. Having 3 years of experience in FIRST SOURCE RESOLUTION & Vertex Customer Management India Pvt. Ltd. We represent broadband and fixed land line Airtel Customer care.

EDUCATION

B.COM, All Saints school, Bhopal

2015 – 2017

I am a B.COM graduate. Holding a diploma in Urdu language and a proficient typist as well.

EXPERIENCE

Customer Service Associate & Field Sales Officer, FIRST SOURCE, VERTEX AND NET AMBIT, Bhopal

Jan 2022 – Present

- * Performed system troubleshooting in response to customer input on product operations.
- * High proficiency with a variety of software tools components
- * Strong organizational and management skills.
- * Excellent interpersonal and communication skills.

REFERENCES

NIKHIL SIR
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CONTACT

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Nationality:

Indian

Place of Birth:

Bhopal

Date of Birth:

04/12/89

SKILLS

