

HASNAIN JEELANI

03/06/1994 | Indian | j-84 A/3 Nawab Nagar II Kareli, Allahabad 211016, India | 8851756160 |
loginjeelani@gmail.com | <https://www.linkedin.com/in/hasnain-jeelani> | IT industry | Computer & Technology

Work experience

Solution Engineer 08/2015 – 02/2017
Quattro Global, Gurgaon, India

Job Responsibilities:

- Worked as level 3 Technician on troubleshooting issues.
- Remote working to resolve technical issue A-Z wrt Windows, Mac
- Need to maintain quality and SLA tat
- No way out to escape the issue every Alternative was available to fix issues.
- Everyday a new challenge with new issues and exploring troubleshooting steps.
- Explore google in a professional way to find out solution if necessary.

Process Associate 05/2017 – present
Tata Consultancy Services, Noida, India

Job Responsibilities:

- Working on Citrix Server for Custom related application on Java, Citrix, Oracle.
- Need to check the User Access Management controls on Application support.
- Maintain Quality and 7SLA bind with Client with Data privacy.
- Resolving issues coming up on Application server on Citrix, Oracle.
- Regular providing Adhoc report from .Sql file
- Preparing on-day reports

Education

B.A 04/2013 – 04/2016
Kanpur University, Allahabad, India

Skills

Interpersonal Skills

Accuracy
Analytical Skills
Detail Orientation
Good Team Player
Multitasking



Multitasking

Certificates

Professional Certificate in Data Science with Python 05/2020
Sololearn

Python 04/2020
Sololearn

Machine Learning 04/2020
Sololearn

SQL
Sololearn, GNIIT

Hobbies



Exploring distant lands



Internet Surfing



Music lover

Skills

Computer/Technology

Gniit
Diploma in Soft. Eng.
Java, C#, HTML, asp.net, sql
Visual studio, sql server
Python, Data Science
with Python, Machine
Learning, SQL, certified

