

CAREER OBJECTIVE

Looking forward for an opportunity where I can implement my ideas and contribute towards growth of the organization.

EDUCATIONAL CREDENTIALS

Qualification	Institution	Percentage
DHM	Vivekanand Institute of Hotel & Tourism Management	88.20
GHSEB	Apexa School.	62.00
GSEB	Virani School.	52.00

CORE QUALIFICATIONS & SKILLS

- Staff Scheduling
- Strong People Management Skills
- MS Word , Excel
- Corporate Communications
- Assertive Leader
- Strong Work Ethic.
- Results-Oriented.
- Client Focused
- Confident and Self Motivated
- Highly Responsible & Reliable

EXPERIENCE

- Working as a Senior Front Office Executive in THE IMPERIAL PALACE, RAJKOT. (June-2018 to Present)
- Completed Management Training program in SEASONS HOTEL, RAJKOT. (March-2016 to May-2018)

-Worked in All four major department and other sub supporter departments.

- To ensure a smooth and efficient running of the Hotel operation

- To set a high example in regard to punctuality, courtesy, performance, attitude, leadership, guest relations, Loyalty to Management and interdepartmental co-operation

- Monitoring staff, and taking corrective action where necessary to resolve customer/client queries.

-Participated in Meetings to determine areas where customer service could be improved.

• Completed Industrial Training in THE WESTIN PUNE KOREGAON PARK, PUNE.(Oct.-2015 to Mar.-2016)

PERSONAL DETAILS

Father's Name	: Mr. Sureshbhai Rathod.
Mother's Name	: Mrs. Manishaben Rathod.
Date of Birth	: 3 rd August 1992.
Permanent Address	: Aaryaland Residency, Block No06,
	Near Jivraj Park, Rajkot- 360004.
	Gujarat, India.

KNOWLEDGE OF LANGUAGES

• English, Hindi, Gujarati.

HOBBIES

• Travelling.

IDENTITY PROOF DETAILS

Passport Number	:N1695064
Nationality	: Indian
Place of Issue	: Ahmedabad