LIJO GEORGE
KOOTHUR HOUSE, P.O. PARAPPUR,
THRISSUR, KERALA, PIN: 680552
MOB: +971 502155847, Email: lijo.grg1985@hotmail.com

OBJECTIVE:

➢ Seeking a position to utilize my skills and abilities in the areas of free software and Computer Networks that offers security and professional growth while being resourceful, innovative and flexible.

TOTAL WORK EXPERIENCE:

Total IT experience   :   10 Years
UAE IT experience   :   8 Years

UAE WORK EXPERIENCE:

➢ WORKED AS SERVICE ENGINEER WITH CUSTOMER SUPPORT FOR GULF FALCON COMMUNICATION SINCE May 2010 TO Aug 2014

   RESPONSIBILITIES: -

   ➢ ATTEND VERIOUS PROBLEMS OF SERVERS AND COMPUTERS AT CLIENTS LOCATIONS.
   ➢ MANAGE AND CODINATE SERVICE CALLS FROM CLIENTS.
   ➢ AMC AND ASC MANAGEMENT FOR HARDWARES AND SOFTWARES
   ➢ INSTALLING AND CONFIGURING VARIUS TYPE OF ACCESS CONTROL, CCTV
   ➢ INSTALLING AND CONFIGURATION VARIOUS TYPE OF PABX SYSTEMS.

➢ CURRENTLY WORKING AS A SYSTEM AND NETWORK SERVICE ENGINEER WITH CUSTOMER SUPPORT FOR INFOCOM COMPUTERS TRD LLC SINCE SEP 2014.

RESPONSIBILIES: -

- INSTALLATION OF VARIOUS SERVERS & COMPUTERS
- WINDOWS SERVER INSTALLATION AND ADMINISTRATION.
- ADMINISTRATION OF DNS, DHCP, IIS, FTP.
- MANAGING BACKUP AND PRINTER SERVERS.
- FILE SERVER ADMINISTRATION.
- DISK MANAGEMENT.
- REMOTE ADMINISTRATION.
- PROFILE MANAGEMENT.
- MANAGING NODS AND VARIOUS FIRWALLS.
- MAINTAIN WHOLE NETWORK CONNECTIVITY.
- PERIODICALLY PATCHES UPDATION IN SERVERS
- PERIODICALLY HARDWARE AND SOFTWARE UPDATION.
- KEEP ANTIVIRUS UPTODATE IN SERVERS AND NODS
- MANAGING DAILY BACKUP.
- SECURE UNWANDERED FOLDERS AND APPLY POLICIES FOR USERS
- MONITOR SERVER AND NETWORK CONNECTIONS.
- MANAGE TERMINAL SERVICE FOR USERS
- MANAGING NETWORK CONNECTIONS
- ATTEND CALLS FROM CLIENT AND RESOLVE THEIR ISSUES AND EDUCATE THEM ABOUT OUR PRODUCTS.
- ATTEND CALLS FROM BRANCHES AND RESOLVE THEIR ISSUES THROUGH REMOTE OR OVER TELEPHONE.
- PERIODICALLY MAINTANCES OF COMPUTERS, OPERATING SYSTEMS AND ANTIVIRUS IN BRANCHES.
- DIRECTLY VISIT BRANCHES TO CHECK THEIR COMPUTES, NETWORK CONNECTIONS AND INTERNET

EDUCATIONAL QUALIFICATIONS:

- BACHELOR'S IN COMPUTER APPLICATION
- DIPLOMA IN ELECTRONICS & TELECOMMUNICATION
- PLUS, TWO
- SSLC

TECHNICAL QUALIFICATIONS & SKILLS:

- CISCO CERTIFIED NETWORK ASSOCIATE (CCNA
- MICROSOFT CERTIFIED PROFESIAL (MCP)COURSE COMPLETED
- COMPUTER SYSTEM MAINTENANCE & NETWORKING.
- TP-Link Network Associate for SMB(TPNA)
- Cnpilot Technical Certification (Cambium Network)

PERSONAL INFORMATION

DATE OF BIRTH   :   30-05-1985.

MERITAL STATUS   :   MARRIED.

PASSPORT NUMBER   :   R9590347

NATIONALITY   :   INDIAN.

LANGUAGES KNOWN

ENGLISH, MALAYALAM, HINDI, TAMIL

PERSONAL STRENGTH:

➢ HARDWORKING.

➢ SELF- MOTIVATED.

➢ EASILY ADAPTABLE.

➢ INNOVATIVE.

➢ LEADERSHIP AND ORGANIZATIONAL SKILLS.

DECLARATION

I HERE BY DECLARE THAT ALL THE PARTICULARS FURNISHED ABOVE ARE TRUE TO THE BEST OF MY KNOWLEDGE AND BLIEF.

LIJO GEORGE

Signature