Personal Details
Anmol Kapoor
Tel:-8568036458, +917278400023
E- mail: - kpranmol@gmail.com

Career Objective:

Looking for a challenging career which demands the best of my professional ability in terms of technical and analytical skills, and help me in broadening and enhancing my current skill set and knowledge.

Skills:

Software Skills	Symantec Antivirus DLO, DLP, SCCM, O365, Active directory, ITSME tool.
Hardware Skills	Desktops, Laptops, Switches, Modems, Printers VoIP, VC, DVR End user devices.
Tools Used	Windows OS, Windows Servers 2008, SCCM, DLO, DLP, Symantec, M.S office, PDQ.
Domain	Windows, EUC, Networks.
Total Experience	2.8 Years

Experience:

Organization Name	Netcomm IT solutions PVT LTD
Period	Jul-2018 To Till Date
Roles	System Administrator
Responsibility	• Manage Patch compliance. • Able to do remote work • Manage Antivirus compliance. • OS Installations (Win 7, 8.1, 10). • Coordinating with other Support team. • Working on L2 tickets for EUC. • Manage WDP, Scanning systems, Distributions points. • Manage printers services & printer vender. • Maintaining IT inventory. • VIP Client End user support. • Handling remote locations. • Responsibility for Circle IT Infrastructure support/IP Network – Operation & Maintenance,Performance
Technical Skills	Network. IT Security Policies and adherence, IT Operation Management, End User Computing. Migration Vendor Management.

Achievements	• Replace all desktop with the laptop in Tata Teleservices.
	• Successfully OS migration in our circle. 7 To 8.1.
	• Migration of FTP, File Server and DHCP servers.
	• Combining VC, Skype and Video Streaming for Town hall.

Organization Name	I source Info system On the project of Infosys.
Period	Apr-2018 To Jun 2018
Roles	Software engineer
Responsibility	• Giving the L2 support.
	• Troubleshooting on users system.
	• Coordinating with other Support team.
	• Working on L2 tickets for EUC.

Organization Name	IDC Technologies PVT LTD. On project of Wipro
Period	Nov-2017 To Apr 2018
Roles	Desktop Support Engineer
Responsibility	• Giving the L2 support.
	• Maintaining IT inventory.
	• Manage Antivirus.
	• Deployment new software's as client requirement.
	• Troubleshooting on users system.
	• VIP Client End user support.
	• Coordinating with other Support team.
	• Working on Client tickets on user's issue. (ITSME tool).
	• OS Installations (Win 7, 8.1, 10).
	• Manage WDP, Scanning systems, Distributions points, FTP server.
	• VIP Client End user support.

Education & Learning
Competency

Qualifications:

Degree and Date	Institute	Major and Specialization
B. Tech (2014 -2017)	Rayat Bahra group of institutes	Computer Science Engineering

Personal Details:

Date of Birth	24-May-1994
Nationality	Indian

Declaration:
I hereby declare that all above information is true to the best of my knowledge.