**Abhishekh Mishra**

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**Work Experience:** March 2018 – Present (Tata Consultancy Services)

**Profile Summary:** Working as a SQL Developer and L2 application support engineer in Tata Consultancy Services, having 3 years of experience in SQL, PL/SQL & Windows based application and production support.

A capable developer and has a sound understanding about business processes and thrives on ﬁnding solutions. I have an experience of handling end customers in technical aspects and troubleshooting business applications along with application development along with preparing LLD and HLD as per business requirements.

**Career Objective:** Looking for a career which demands the best of my professional ability in terms of technical and analytical skill and helps me in enhancing my current skills and knowledge.

# Skills:

* Microsoft SQL
  + Query Building
  + Indexes, Stored Procedure,View, Performance Tuning, etc.
  + SQL Reports/SSRS
* PL/SQL
* Oracle Database
* Windows Application/Web Application Support
* Crystal Reports 2008 : Query Build and report handling
* Production Support
* Incident Management/Change Management/Problem Management
* C#
* ASP.Net 4.5
* VB.Net
* UNIX/Linux
* Agile
* ITIL
* Tool

BMC Remedy – ITSM

SAP Crystal Enterprise

Service Now/SNOW

WinSCP

SSMS

Putty

WebEx

GoToAssist

MS Office Suite

# Projects Undertaken:

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| --- | --- |
| **Project Name** | MPD Migration |
| **Client** | Northern Power Grid (NPg) |
| **Duration** | June 2018 – January 2019 |
| **Team Size** | 4 |
| **Tech1nolog1y Used** | VB.Net, MS SQL |
| **Roles and Responsibility** | * Direct interaction with business and end users to understand and gather their requirement along with actively involved in preparation of The Business Blueprint document (LLD & HLD). * Database migration from SSMS 2008 to SSMS 2012. * New functionality build within the application with validations. |
| **Awards** | * On the Spot Award |

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| --- | --- |
| **Project Name** | L2 Application Support and Enhancements |
| **Client** | Northern Power Grid (NPg) |
| **Duration** | February 2019 – Present |
| **Team Size** | 8 |
| **Tech1nology Used** | SQL, PL/SQL, SSMS, Putty, WinSCP, Crystal Reports, Unix, BMC Remedy, Windows Server, etc. |
| **Roles and Responsibility** | * Automation of manual health check process for all the applications from database and server end. * Prepare PROD and UAT scripts and getting the same done the diﬀerent stages of the project. Preparing end user training manuals and imparting training to the power users. Responsible for detailed problem determination of issues escalated from Level-1 support. * Worked as an Application administrator wherein I used to propose solutions and do the application development and retire the application. * Provide application support to end users as per daily requirement and ticket assignment. |
| **Awards** | * Performer of The Year - 2018-2019 |

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| **Project Name** | PMIT Application Upgrade |
| **Client** | Northern Power Grid (NPg) |
| **Duration** | August 2019 – January 2020 |
| **Team Size** | 5 |
| **Tech1nology Used** | C#, ASP.Net 4.5, MS SQL, Agile |
| **Roles and Responsibility** | * Migration of existing Desktop (Windows) Based application to Web Based. * Development of application module using ASP.Net Framework version 4.5 on Visual Studio 2019. * Creating SQL scripts for different application pages and related stored procedure and views. Developed back-end query on SSMS 2019. |

**Educational Qualifications:**

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| **Degree/Qualification** | **Institute/School** | **Year of Passing** | **Percentage/CGPA** |
| Bachelor of Technology (Electronics and Instrumentation  Engineering) | West Bengal University of Technology | 2017 | 7.43 CGPA |
| Senior Secondary (12th) | Kendriya Vidyalaya | 2013 | 79.80% |
| Secondary (10th) | St. Joseph's High School | 2011 | 75.5% |

# Personal Details:

* **Date of Birth:** 11th August, 1996
* **Languages known:** Hindi ,English, Bengali, Maithili
* **Hobbies:** Stamp Collection, Cricket, Athletics, Football, Kabaddi, Cooking, Traveling, Watching Movies & Web Series and much more!