**Vimal Nautiyal**

E-Mail: nautiyal.vimal@gmail.com ~ Mobile: +91 9336618122

**Seeking challenging assignments in Communication Enterprise Customer / Technical Support / Troubleshooting with an organisation of high repute in Telecom Sector.**

**CAREER CONSPECTUS**

* A dynamic professional with over 18+ yearsof experience in the areas of Network Management, Service Operations, Installation, Testing, Commissioning, Maintenance and Technical Support.
* **Currently associated with *Dimesion Data Pvt Ltd.*, Lucknow** Adept in installing, configuring, operation & maintenance of Enterprise Customers; managing infrastructure requirements; deploying basic Cisco IOS commands.
* Abilities in coordinating for service operations through effective monitoring and analysis of communication network.
* An effective communicator with exceptional analytical, technical and negotiation skills with the ability to relate to people at any level of business and management.

**CAREER COUNTOUR**

***Since, Sep19, Dimension Data Pvt Ltd Lucknow AS Project Manager***

**Network Management**

* + Installing, configuring & maintaining the networks as Enterprise Lead
  + Maintaining updated documentation for current hardware configurations, proposed future installations, testing and modifications to the current environment.
  + Developing and negotiating with vendors for timely supply of inventory, peripherals and hardware devices as per SLA to facilitate smooth service operations.
* **Technical Support / Troubleshooting**
  + Developing and implementing security policies, implementing proper measures for user authentication, user policy rights enforcement and implementing Network Security.
  + Addressing queries regarding customer Network complaints & extending onsite support to resolve customer network issues.
  + Supporting Solution Architects to design solution for customer requirements.
  + Preparing audit reports with a view to highlight shortcomings and implementing necessary recommendations / suggestions.
  + Installation / Commissioning / Maintenance of:
* Data Communication Network built on Cisco 7609,3600, 3700, 2611, 2610, etc. series router where all the alarms of the transmission devices, utilities were communicated to the National Operation Centre (NOC).
* RDN Network of U.P. Circle, Juniper-M20, M40e, and T320; Cisco 3700 Series.
* Data NE’s in U.P West and Uttaranchal.

**PREVIOUS WORK ASSIGNMENTS**

***Tenure Organization***

Oct’06-Apr’13 Reliance Comunication Ltd

Sep’04-Oct’06 Wipro Infotech,

Jun’01-Aug’04 CMS Computers Ltd.,

May’13-Oct-15 Ericsson India Ltd.

Oct-15-Aug-17 Tikona Digital Network Pvt Ltd

Aug-17-Aug-19 Tikona Infinet Network Pvt Ltd

**TECHNICAL PURVIEW**

* SDWAN Controller For UPPCL ,SBI ,Other Bank
* Network installation at Cognizant Technology Solutions India
* Project Implementation E-Node Installation,Metro Ethernet Network using Cisco 7609 Routers and 3550/3400 Switches
* Project UPPCL L3 VPN is delivered.
* Project Implementation DSLAM Network using Huwai DSLAMs , DLC
* Responsible for the Testing and Service Delivery of Enterprise Services like VPN’s, Broadband Internet Services, Lease Lines and ADSL Services.
* Responsible for the Service Delivery & O&M for Voice Services through MEN using Telephony Access Gateway ( TAG ).
* Troubleshooting of Customer faults for VPNs, Lease Lines, High Speed Internet Services & MEN Network faults.

***Networks***

- TCP/IP/ UDP/ SNMP/ SMTP/ POP3/ RIP

- PIM, LDP & RSVP on a nation-wide network of Juniper-M20, M40e

- OSPF/ BGP/ IS-IS/ L2-VPN/ L3-VPN

- T320 Routers & Cisco 3600, 3700, 2600 Series Routers based on MPLS.

- Digital Loop Carrier (DLC) UTSTARCOM

- LMDS (Local Multipoint Distribution System)

**KEY PROJECTS HANDLED**

Organization : Wipro Infotech

**Title : Global Infrastructure Solutions, Network Operations**

Client : Citibank

Environment : H/W: Cisco Layer 2/3 Switches, Cisco 2500 Series, Cisco 2600 Series Router, Cisco 3600 Series, Router, IOS 11.0 to 12.2

Description : Project provides tier 1 & 2 Network Support to Citibank & other relevant clients.

Role : Team Member

**ACADEMIA**

Bachelor of Engineering (Electronics) from RCERT, Chandrapur (Nagpur University).61%

Diploma in Engineering (Instrumentation & Control Engg.) from Govt. Poly., Kanpur (U.P.B.T.E) with 73%.

**TRAININGS / CERTIFICATIONS**

***Certificates:***

* CCNA
* CCNP(ROUTING & SWITCHING)
* ITIL Certification--GR671148852VN

***Training Attended:***

* CCNP organized by Wipro Infotech
* MEN(Metro Ethernet network) Training by Reliance

**DATE OF BIRTH: 1st January 1976**

Dated:10th Jun - 2020 Vimal Nautiyal