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AKSHAT DAHARWAL
PROJECT MANAGER
TOTAL EXPERIENCE OF OVER 13 YEARS IN THE IT INDUSTRY

SUMMARY

13+ years of initiating and delivering sustained results and effective change for firms across a wide range of domains. Major experience lies in **strategizing and leading cross-functional teams** to bring about fundamental change and improvement in **strategy, process, and profitability** – both as a leader and expert consultant.

Experience ranges from various **SaaS and Standalone applications** for clients located across geographies.

Projects involved **Waterfall and Agile (Kanban & SCRUM)** methodologies.

Knowledge of complete **SDLC** involving **Requirement gathering, Unit Test Planning and Execution, User-Acceptance Testing and Deployments to Pre-Prod and Production regions**.

EXPERIENCE

PROGRAM MANAGER • ORACLE • OCT'2017 – FEB'2020
- Working under the **Agile** methodology following the SCRUM process, created the Program Initiation, Planning, Roadmap Creation and Execution flows of a new process introducing Solution Engineering with Service Request management for Qualifying, Validating and Dispatching requests along with its SLA Tracking.
- Building & leading the team for this program.
- Involved in People management.
- Creation of efficient reports using available tools.
- Coordinating with all the stakeholders involved in the requests to take it to completion within SLA.
- Stakeholders involved were Sales Reps, Customer, Technical Experts and Leadership.
- Felicitated with **The-Extra-Mile** quarterly award.
- Felicitated with the **Jury's-Choice** annual award.
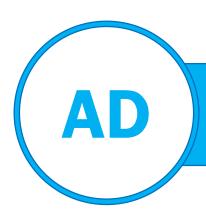
PROJECT CONSULTANT • NTT DATA • OCT'2013 – SEP'2017
- Managing the Production Support, Development and Testing teams of the project and making sure that the **SDLC** is followed with the proper standards and processes in place.
- Proactively migrated the project from the **Waterfall** methodology to the **Agile** method owing to the **SDLC** requirements involving **Functional Specification analysis, Coding Quality Standards, Unit Test Planning and Execution, Migration to System Testing, Coordinating UAT and finally deployment to Pre-Production and Production regions**.
- Business requirement analysis, elicitation, and management.
- Data analysis, User interface inputs & validation.

akshatdaharwal@outlook.com

@akshatdaharwal

+91-99-53835-210

https://www.linkedin.com/in/akshatdaharwal

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MANAGERIAL SKILLS

- **Waterfall & Agile** Methodologies
- **Planning** & **Execution**
- **Issue Tracking** & **Defect** logging
- **Stakeholder** & **People** Management
- **Change** Management
- Mentoring & Leading teams
- **MS Project**, **JIRA**, **Confluence**, MS Office

INTERPERSONAL SKILLS

- Expert in working with **cross-functional, multi-location** teams.
- Projects involved **SaaS, On-Premises** application.
- Can smoothly **adapt to dynamic changes** in the tasks, teams, and strategies.

- Functional specification documentation.
- Requirement clarification and Stakeholder management.
- Change Request Management & Defects tracking.
- Addressing functional limitations and solutioning to the teams.
- Business scenario identification and execution (Functional Test).
- Impact analysis reporting.
- Felicitated with the **On-The-Spot** monthly award.
- Felicitated with the **Bronze** quarterly award.
- Acknowledged for achieving **0 escalations** and **100% SLA compliance** during the critical year end phase.

PROJECT COORDINATOR • MPHASIS LTD. • MAR'2010 – SEP'2013

- Sole responsibility for all administration and logistics requirements of multiple teams falling under the Group manager.
- Putting in place all required documentation needed for **Training, Coding, Testing and Deployment processes for multiple teams working in both Waterfall and Agile processes.**
- Learnt the art of creating effective reports during this period under the guidance of my manager.
- Static & Dynamic data recording, analysis, and reporting for various stakeholders.
- Risk analysis, BCP & DR.
- Business scenario identifications on a functional level.
- Felicitated with the client-initiated **STAR** award.
- Acknowledged with the **Pat-On-Back** monthly award.
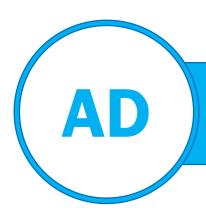
DEVELOPER • MAHINDRA SATYAM • DEC'2006 – FEB'2010

- Learnt the complete **Software Development Lifecycle** involving Requirement gathering and analysis, Coding,

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AKSHAT DAHARWAL
PROJECT | PROGRAM MANAGER

- Comfortable in managing **complex requirements** with tight schedules and timelines.
- Fluent in creating various types of reports for forecasting, budgeting, utilization, and milestone progress.
- Carry technical expertise in Mainframe, Coolgen & database frameworks for development, enhancement, support, and maintenance projects.

Testing, and deployment and their corresponding documentation as per the conversation with the client.
- Trained for the **Waterfall** methodology and its process flow for the project.
- Coding for application development and enhancements.
- Business scenario identification and test cases verifications.
- Deployment of code to production.
- Felicitated with **Star Performer** quarterly award.
- Acknowledged with the **Pat-On-Back** monthly award.

EDUCATION

EXECUTIVE PROGRAM • JUN'2019 - JUL'2020 • IIM, BANGALORE
Executive General Management Program, Batch 50

BACHELOR OF ENGINEERING • SEP'2002 - JUN'2006 • BIT, DURG
Electrical Engineering

VOLUNTEER EXPERIENCES

➤ Active member in organizing workshops and events both for internal & external stakeholders.
➤ Volunteered in various recruitment events and active member in Onboarding and Buddy programs for new employees.
➤ Involved in co-adopting an Orphanage in Bangalore where we assist them with quarterly supplies and daily needs.
➤ Associated with Blood Donation groups and regularly donate blood.

REFERENCES

Adithya Karthik Krishna
Senior Manager @ Oracle
Cell: +91-96324-27000

Suvojit Roy
Group Manager @ Mphasis
Cell: +91-98234-80907

Ravi Kumar Thakur
Sr. Scientist @ DRDO
Cell: +91-97779-57581

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