**RAGHU ARORA**

**ragsarora85@gmail.com** **+919873159446**

Summary

* **Delivery and business- oriented partnerships, product handling and people management expert in the domain of IT/ Governance with an experience of 11+ years in managing large-scale projects and programs, ensuring business addition, continuity, quality delivery and highly progressive results ensuring sustainable implementations**.
* **Developed and executed annual/multi-year plans including client management, budgets, staffing, partnerships, program design, marketing campaigns, partnership incentives, new partners engagement, expansion, product management and forecasting.**
* **Served key role for Digilocker, Mobile Sewa app, e- Hastakshara, e-Hospital and Online Registration System, UMANG, E-governance standard and Guidelines, Enterprise Security Architecture.**

##  EXPERIENCE

##  January 2020– PRESENT

##  Velocis Systems Pvt Ltd.

## Project Manager, Government & Public

## Prepared strategy, partners’ engagement plan, people management, capacity building and execution plans in addition to conceptualization, design and architecture for: Digilocker and E-governance standard and Guidelines

## Designed Operational and business model for establishing the clear process for application receiving, routing, application processing and delivery of the services from urban Common Service Centres.

## Onboarded and handled multiple partners, including NIC, NeGD, CDAC-Pune, CDAC-Mumbai and MeitY. Handled the partnership strategy, policy, conceptualization and integrated solution design.

## Handled complete strategy, policy and implementation, conceptualized, designed and architected.

## Prepared training material and other communication channels for capacity building of reporting entities and other segments.

## A RFP writing skills for CSCs and other E-Gov initiatives & Enterprise Architecture.

## Requirements gathering, Process Mapping and Process Reengineering skill.

## Program Management including designing and conducting the Change management & training requirement reports and couple of RFP for implementation of Mission Mode Project under National e-Governance Action Plan.

## March15–Dec19

## WSI (Web Standardization & Initiative)

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## Designed the web portal and mobile application to create digital presence of the initiative, which is used for publishing various educative information, training material, MIS for stakeholder engagement.

## Performed complete research on the Web Standard and help in promoting Standard.

## Supervised marketing campaign execution based on marketing strategy devised jointly with the management.

**Expertise**

* Program management
* Project management
* Policy formulation
* Strategic planning
* Partnership and alliance management
* People management
* Management Consulting
* Stakeholder engagement and management

## Managing multiple client visits across IT domain, creating collaterals by understanding clients pain points and mapping our process/ domain capabilities.

## Responsible for Accessibility Testing and front end testing of the website

## Managing activities like test case, analysis and test report preparation, conducting case & system study.

## Provide implementation estimates, create statements of work and project implementation plans.

## Analyse IT requirements within companies and give independent and objective advice on the use of IT.

## Streamlined the monthly/weekly MIS reporting process by creating an automated dashboard for existing and potential clients that aided in performance analysis and provided business insights across industry verticals and geographies

## Compile reports concerning failures in WCAG compliance and ways to resolve.

##  June ’13 – Feb’15

##  Silver Touch Technologies Ltd.

##  Sr. Software Engineer

## Research and development in the area of Web applications standards such as Bootstrap 4, HTML5, CSS ,Web Accessibility ,semantic web, RDF, Linked data etc.

## Proficient in managing the entire Web development operations involving requirement gathering, development of functional specifications, design & development and co-ordination.

## Analysis of localization requirements in various current and future web technologies standards

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## Creation, Review & Maintenance Creative QA Checklist and Test cases for Accessibility Testing

## Suggesting probable and practical alternative design for UI elements to enhance their accessibility with respect to the assistive technologies.

## June ’10– May’13

## Programmer

**Paper Published**

* Acoustic study of Tone and Lexical Stress Interaction in Punjabi

“<http://ltc.amu.edu.pl/a2017/#:~:text=The%208th%20Language%20and%20Technology,November%2017-19%2C%202017.>”

* Semantic Web Query on e-Governance Data  and Designing an Ontology for Agriculture Domain

“http://airccse.org/journal/ijwest/papers/4313ijwest07.pdf”

## IAP InfoTech Pvt Ltd

## Successfully made a e-Governance Guidelines for Indian Languages and Heading for this is Internationalization of E-Governance solutions: Best Practices & Guidelines

## Proficient in managing the entire desktop Web development operations involving requirement gathering, development of functional specifications, design & development and co-ordination.

## Adept in end-to-end development of Websites from requirement analysis to system study, designing, coding, testing, de- bugging, documentation and implementation.

## Prepared Reference Implementation and Test pages for different activities of web for new innovation in web technologies.

## NOV’ 09 – MAY’ 10

## Data Gen Power Services Pvt. Ltd,

## Gurgaon Software Developer

##  Performed complete market research on the Web Standards.

## Business Strategic Review team conducting extensive research as per the client requirements and developing applications using various technologies

##  EDUCATION

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* March, 2019-August, 20

 M.Tech, Data Science and Engineering.

 BITS, Pilani

* August, 2005-July, 2009

Bachelor of Engineering (Information Technology) SKIT, Jaipur.

##  TECHNOLOGIES/TOOLS

**Looking For**

* Opportunity for a long- term association with a recognized organization to work on projects and programs of large impact, utilizing the best of skills and current understanding, working on sustainable long-term partnerships and strategic management.
* Enhancement of skills in the field of project and program management.

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| **Operating Systems** | Windows9x/XP/7/Vista |
| **Languages** | C, C++,C#, XHTML,HTML 4/5 |
| **Databases** | SQL Server, MS Access |
| **Web Technologies** | .Net, HTML 4.01/5 ,Web Accessibility , CSS 2.1 & 3 , WCAG 2.0, Section 508, WAI-ARIA , E-Publishing , Mobile Web Standards , Jquery, Semantic web, RDF, Linked data  |
| **Tools** | HTML and CSS validators ,Accessibility Tools: JAWS, NVDA, Window-Eyes, aViewer, accprobe, Inspect Object, Color Contras,protégé,RDF Validator, Praat, Python. |
| **MS tools** | MS Word, MS Excel, MS PowerPoint, MS Access, etc |

**Personal Details:**

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|  Father’s Name : Mr. Vijay Arora Mother’s Name: Ms. Anita Arora Date of Birth : 06-12-1985 Sex : Male Marital Status : Married Nationality : Indian |

 New Delhi RAGHU ARORA

 05/03/2021 ,,