

Rahul Kushwaha
Kukatpally Hyderabad, 500071
Email: Rahulku3424@gmail.com
Phone: 91-7032518342

A Highly Competent and Organized System Administrator with 4+ years of experiences of Procurement, Installation, Administration & Compatibility.

PROFESSIONAL EXPERIENCE

- Responsible of operations of the IT Infra IT Services.
- Performs advanced installation and configuration of Windows Servers and Networking as required by the business from time to time.
- Professional Experience END User Support & Helpdesk Management.
- Advanced Active Directory Functionality with Group Policy propagation methods.

KEY SKILLS

- Operate and install on Enterprise - level Infrastructure for providing Microsoft services for global initiatives following those through to implementation via collaboration with project and support teams.
- Applying operating system updates, patches, and configuration changes.
- Service-Now, Router, Switches, hardware troubleshooting, Software troubleshooting,
- Network Security, WAN, LAN and WLAN
- Exchange Server / O365 implementation and administration

CERTIFICATION

- Microsoft certified solutions expert (MCSE)
- Hardware and Network level trained

WORK EXPERIENCE

- 1) System Engineer, Ernst & Young services Ltd (Aug-2019 to Present) through Value point systems private limited

Key Deliverables:

- ITIL approach to resolve technical problems. Troubleshoot occurring issues, investigating root causes and supporting resolution of the issues found.
- Building, Configuration and Troubleshooting of Server and Desktop Hardware
- Administration of LAN and giving support for operating system and LAN related issues for the wireless Device testing team users.
- Perform daily system monitoring, verifying the integrity and availability of all involved infrastructure elements server resources, systems and key processes, reviewing system and application logs and verifying completion of scheduled jobs. Ensure that the performance, scalability, and security is maintained and optimized.

2) System Administrator, Vasco Scientifics Pvt Ltd (Dec-2018 to Aug 2019)

Key Deliverables:

- Advanced network implementation and troubleshooting, routers and firewalls
- Creating user rights, group policy, and web filter category on firewalls.
- Creating MIS reports, spam checking, internet usage and mail issues checking through firewall.

3) System Engineer, Systech Service Ltd (Nov-2016 to Nov-2018)

Key Deliverables:

- Installing and managing wireless devices, analyzing the network using network Monitoring tools.
- Responsible for installation & maintenance of Active Directory Services for Windows 2008 and 2012.
- Required application installed in desktop, break down checking, minor hardware and mother board checking.

4) System Engineer, BS Limited (Feb-2016 to Nov-2016)

Key Deliverables:

- Provide Software, Hardware, Network Support and Operating System support at three locations, engage in collaboration meeting with end users to identify areas of improvement to ensure superior service delivery.
- Perform recommended steps and procedure to resolve issues. Creating, Managing and maintaining documents and reports for day to day activity.
- Required application installed in desktop, break down checking, minor Hardware and mother board checking.

EDUCATION

Bachelor of Engineer in Information Technology 2015

PERSONAL DETAILS

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| Full Name | Rahul Kushwaha |
| Gender | Male |
| Date of Birth | 04-Oct-1994 |
| Marital Status | Unmarried |
| Nationality | Indian |