|  |  |  |
| --- | --- | --- |
| H:\Mob Drives\D\backup\DSC_2148....jpgABY V. MATHEWNetwork AssociateFresher* Address

**Vettamala House****Koothrappally post, Karukachal, Kottayam – 686540*** Email ID

**menayanash@yahoo.com*** Phone

**+91 980 98 66 981****+91 89 21 46 41 42*** Marital Status

**Single****About:**Before the Success completion of Networking Courses including CCNA, CCNA Security and MCSA, I do used my 2 Whole Years preparing for Competitive exams starting 2017 to 2019 last. I’m Having total 3+ Years of working experience with Tekcare India Ltd, Samsung India Pvt. Ltd and Galaxy Computer Systems.**Skills:**Computer skills(Assembling and management)System software and hardware management (troubleshooting)Active Listening And Managemnt **Strength:**Problem solving and Learning through.customer relationships.**Languages:****English** ●●●●●**Hindi** ●●●●●**Tamil** ●●●●●**Passport:** **Z3402793****References:**  **Shan** (Manager SMEC)  +91 81369 61777 | **Technical Skills:****SMEClabs – R&D and Training Wing SMEC Automation Pvt. Ltd.** **• Routing protocols on Cisco routers (configuration and troubleshooting) :**** IP IGP Routing: OSPF, EIGRP, RIPv2,** **• IPv4, IPv6 and IOS Backup and Password breaking: IP addressing, DHCP, HSRP, IP services, NAT****• Catalyst switch configuration: VLANs, VTP, STP, Trunk, Inter vlan routing, port and vlan security****• ASA Firewall: Access Management, Address Translation, ACLs, IP Routing, Objects Groups, VLANs.****• Switches: 3700 series ,3560 series• Cisco Routers: 1900** | **Software:**Windows ●●●●●MS Office ●●●●●Windows Server 2012 nd 2016 ●●●● |
| **Professional Experience:** NRN CO-ORDINATOR*Tekcare India Ltd. (Videocon) /Cochin / 2015-2017** NRN Calls Management.
* Clients Requirements and managements.
* Team Leadership and Service wing management.
* Timely Updation and Follow-up’s to requirements.
* Designing and planning sheets management for service engineers.
* Stock Management and Marketing.
* Providing data level follow-ups to all ASI’s in Zone.

DEALER CO-ORDINATOR*Samsung India Pvt. Ltd. / Kalamasseri / 2014 - 2015** Dealer Stock Collection, Verification and finalization.
* NDC Collection and Validation
* Stock Management.
* Follow-up’s Regarding Dealer side requirements and needs.
* Recorded, transcribed, and distributed minutes of meetings.

HARDWARE AND SOFTWARE TECHNICIAN CUM SALESMANGalaxy Computer Systems, Karukachal / 2013-2014* Shop Management.
* OS Installation and Troubleshooting.
* Software Management and Hardware installation.
* Door to Door Services and accessory sales in shop.
 |
| **Education:****Cyber Security and Forensic**Cisco Certified Network AssociateCCNA SecurityMicrosoft Certified Solutions Associate**Degree**B.Sc. Electronics / College Of Applied Science Mallappally.*MG University, Kottayam March – 2014***Higher Education**Plus Two / N.S.S.H.S.S. Karukachal*, Kottayam* *March-2011***Secondary Education**SSLC / N.S.S.B.H.S. Karukachal, Kottayam March-2009 | **Achievements & Awards:**MTA - Microsoft Technology Associate / Networking Fundamentals/ Dec 21 - 2019 |

 **Declaration:**

 I hereby declare that the details furnished above are true to the best of my knowledge.

 Date:

 Place: ABY V MATHEW