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| H:\Mob Drives\D\backup\DSC_2148....jpgABY V. MATHEW  Network Associate  Fresher   * Address   **Vettamala House**  **Koothrappally post, Karukachal, Kottayam – 686540**   * Email ID   [**menayanash@yahoo.com**](mailto:menayanash@yahoo.com)   * Phone   **+91 980 98 66 981**  **+91 89 21 46 41 42**   * Marital Status   **Single**  **About:**  Before the Success completion of Networking Courses including CCNA, CCNA Security and MCSA, I do used my 2 Whole Years preparing for Competitive exams starting 2017 to 2019 last. I’m Having total 3+ Years of working experience with Tekcare India Ltd, Samsung India Pvt. Ltd and Galaxy Computer Systems.  **Skills:**  Computer skills(Assembling and management)  System software and hardware management (troubleshooting)  Active Listening And Managemnt  **Strength:**  Problem solving and Learning through.  customer relationships.  **Languages:**  **English** ●●●●●  **Hindi** ●●●●●  **Tamil** ●●●●●  **Passport:**  **Z3402793**  **References:**  **Shan** (Manager SMEC)  +91 81369 61777 | **Technical Skills:**  **SMEClabs – R&D and Training Wing SMEC Automation Pvt. Ltd.**  **• Routing protocols on Cisco routers (configuration and troubleshooting) :**  ** IP IGP Routing: OSPF, EIGRP, RIPv2,**  **• IPv4, IPv6 and IOS Backup and Password breaking: IP addressing, DHCP, HSRP, IP services, NAT**  **• Catalyst switch configuration: VLANs, VTP, STP, Trunk, Inter vlan routing, port and vlan security**  **• ASA Firewall: Access Management, Address Translation, ACLs, IP Routing, Objects Groups, VLANs.**  **• Switches: 3700 series ,3560 series• Cisco Routers: 1900** | **Software:**  Windows ●●●●●  MS Office ●●●●●  Windows Server  2012 nd 2016 ●●●● |
| **Professional Experience:**  NRN CO-ORDINATOR  *Tekcare India Ltd. (Videocon) /Cochin / 2015-2017*   * NRN Calls Management. * Clients Requirements and managements. * Team Leadership and Service wing management. * Timely Updation and Follow-up’s to requirements. * Designing and planning sheets management for service engineers. * Stock Management and Marketing. * Providing data level follow-ups to all ASI’s in Zone.   DEALER CO-ORDINATOR  *Samsung India Pvt. Ltd. / Kalamasseri / 2014 - 2015*   * Dealer Stock Collection, Verification and finalization. * NDC Collection and Validation * Stock Management. * Follow-up’s Regarding Dealer side requirements and needs. * Recorded, transcribed, and distributed minutes of meetings.   HARDWARE AND SOFTWARE TECHNICIAN CUM SALESMAN  Galaxy Computer Systems, Karukachal / 2013-2014   * Shop Management. * OS Installation and Troubleshooting. * Software Management and Hardware installation. * Door to Door Services and accessory sales in shop. | |
| **Education:**  **Cyber Security and Forensic**  Cisco Certified Network Associate  CCNA Security  Microsoft Certified Solutions Associate  **Degree**  B.Sc. Electronics / College Of Applied Science Mallappally.  *MG University, Kottayam March – 2014*  **Higher Education**  Plus Two / N.S.S.H.S.S. Karukachal*, Kottayam* *March-2011*  **Secondary Education**  SSLC / N.S.S.B.H.S. Karukachal, Kottayam March-2009 | **Achievements & Awards:**  MTA - Microsoft Technology Associate / Networking Fundamentals/ Dec 21 - 2019 |

**Declaration:**

I hereby declare that the details furnished above are true to the best of my knowledge.

Date:

Place: ABY V MATHEW