**ANUP KUMAR GOUDA**

Mob.No- +917655882522/8480152597

Email id**-** dhaanu4@gmail.com

<https://www.linkedin.com/in/anup-kumar-gouda-2302b9134/>

**Objective:**

To work with competitive and challenging environment so as enhance managerial and personal attribute and to implement efficient working method for the betterment of organization.

**Educational Qualifications:**

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| **Sl. No** | **College/University** | **Exam passed** | **Board/University** | **Year of****Passing** | **CGPA** |
| 1. | Gandhi Institute of Advanced & Computer Research Center. | MCA | BPUT, Raulkela, Odisha | 2014 | 8.7 |

**PROFESSIONAL TRAINING:**

* Cisco Certified Network Associate**(CCNA in Routing & Switching**)
* Microsoft certified solutions expert **(MCSE)**

**WORK EXPERIENCE:**

* **4year** experience at HI- TECH INSTITUTE OF TECHNOLOGY, Bhubaneswar as a Lecturer in the Dept. of Information Technology Engineering.
* **Six-month** experience at OKCL, BHUBANESWAR
* **2.8**-year experience as Network Engineer at Persistent Networks Pvt. Ltd.
* 13 months of experience as a Junior Network Engineer at CMS IT On Vedanta project. (Present Working)

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| **Project Name** | Vedanta Network Support |
| **Duration** | -MAY 2019- –June-10-2020 |
| **Environment** | Network Engineer |

**NETWORKING SKILLS**

* Installing configuration and troubleshooting of Network Equipment: Routers and Switches.
* Good Knowledge of Layer-2 switching, VLANs, TRUNKING, dot.1q, Inter VLAN Routing & VTP.
* Well understanding of switching concepts like STP, Port Security, Ether channel & LAN Technologies.
* Good understanding of OSI Model, TCP/IP Protocol suite (IP, ARP,TCP,UDP,SMTP,FTP,TFTP)
* Good Knowledge on Routing protocol -Static, Static default, RIP, EIGRP, OSPF, BGP.
* Good Knowledge of WAN solution protocol like HDLC, PPP, FRAME RELAY
* A fine understanding of IP addressing, Subnetting.
* Implemented traffic filters using Standard ACL Extended ACL.
* Configured cisco Routers (2600, 1900, 2900,) using RIP, OSPF, EIGRP,BGP, HSRP, IPSEC
* Configured Cisco Switch (2950,3550)
* LAN/WAN Design and implementation using Cisco routers and switches.
* Upgrading the Cisco Switch and Router IOS.
* Password Recovery of Cisco Routers and switches.
* Configured D-Link switch.
* Configured Hike-vision camera
* Configured and troubleshooting cisco IP phone(7911,7940,7942)
* Configured Sophos WAP

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* Troubleshooting alerts like Node Down.
* Depend upon call raise ticket solve the issue.
* Configuration, troubleshooting & management of Cisco Routers, Cisco Catalyst Switches. Handling switches like CISCO 2950 / 2960 / 3750
* Configuration, troubleshooting & management of D-Links switch.
* Configuration & Troubleshooting Vlan, Trunking, and Ports connectivity issues.
* Configuration of HTTP, SNMP, NTP in Switch.
* Perform IOS up-gradation of Switches using TFTP and taking Backup configurations of all Switches on time to time.
* Password recovery of Cisco switches.
* Troubleshooting of L1 level Network Hardware, Routing Problems, and Link related issues & Development of Network setup & Maintenance of LAN / WAN Infrastructure.
* Configuration, troubleshooting & management of Hike-Vision IP Camera.
* Configuration, troubleshooting & management of SOPHOS WAP.
* Configuration, troubleshooting of IP phone, new IP Phone Assigned call forwarding IP phone.
* Network Engineer is responsible for installing, maintaining and supporting LAN, WAN, WI-FI and VoIP infrastructures.
* Configure Inter-VLAN routing or multilayer switching.
* Configure VLAN Trunking Protocol.
* Monitoring Spanning tree Protocols.
* Log calls with the service provider in case of failure of the Lease line or MPLS line.
* Configuring and Maintaining Active Directory Infrastructure.
* Troubleshooting device drivers.
* Troubleshooting printer sharing issues.
* Troubleshooting Domain joining and disjoining problems.
* Cisco IP phone Configuration and troubleshooting
* Configuring, Maintaining and troubleshooting Ms. Outlook 2003,2010,2013. 2016.
* Proving support to the users remotely by using Amy Admin, Team Viewer, Any desk and Remote desktop utility.
* Remotely Install, Upgrade, support and troubleshoot Windows OS and other authorized desktop application on Desktop/Laptop
* User account administration, i.e., account creation and management and password reset on Active Directory.
* Handling issues on user application software and an end to end support for hardware and networking.
* Delivering service and support to end-users through calls, emails and always meeting SLA.
* Handled technical troubleshooting within an enterprise environment, including system crashes, slow-downs, and data recoveries.
* Configuring Vlan in Manageable switches.
* Troubleshooting L1 network issues.
* Updating network equipment to the latest firmware releases.
* Configuring Group Policy Object.
* Resolve and close cases to customer satisfaction or escalate to the appropriate ITIL Management tool where the further direction is required.
* Track and monitor calls that are with third parties, to liaise with third parties for a resolution and escalate when the resolution is not moving forward.
* Ability to learn and adapt new or unfamiliar technology and products using documentation and internet resources.
* Handling issues on user application software and the end to end support for networking.
* Proactively manage Customer's expectations through either resolution of or updating on the progress of
* their outstanding incidents/requests.
* Ensuring that all cases owned are resolved in accordance with the agreed service level agreement (SLA)

**TECHNICAL SKILLS :**

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| **Hardware** | Computer assembling, configuring the peripherals, components and drivers for Hard disks, CD Drives, CPU, Memory, Power supply unit, Network card, Video graphics card on Desktop. |
| **Operating Systems** | Windows XP/7/8/10Linux 20.04LTS Ubuntu, Debian |
| **Mail Client** | Ms Outlook (2007,2013, 2016 & Office 365) |
| **Languages** | Pythonv3 |
| **Software** | Microsoft Office 365, IBM Spectrum, Trend Micro Office Scan, VM Ware, Solar Wind, WireShark,  |

## **Personal Profile:**

 Father’s Name: Ganesha Gouda

Mother’s Name: Anusuya Gouda

 Date of birth : 2nd May 1989

 Religion : Hindu

 Nationality : Indian

 Mother tongue : Odia

**Current Address** : **Anup Kumar Gouda**

 **At- Sadguro PG Accomodation 1st Cross**

 **Chowdelhwari temple Road Opp Trinity School,**

 **Marathalli, Bangalore, Karnatak, India- 560037**

**Mob.No- +91-8917401094**

**Declaration:**

 I hereby declare that all the statements made here are true to the best of my knowledge and belief.

**Date:**

**Place:Muniguda Anup Kumar Gouda**