

## CURRICULUM VITAE

**Anthony Robin Harry**

**H.No. S-126/146, Kanak Druga Colony,**

**R.K.Puram Sector -12 New Delhi-110022,**

**Mob.7042823426, 9625941719**

**Email: anthonyharry.ah@gmail.com**

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### Career Objective

To work in the environment, which is challenging as well exciting and to use my skills & expertise to contribute to an organization & its business growth, this caters to my professional and personal growth.

### Summary of Skills and Experience

Self-motivated, Resourceful and Diligent Team Player with Strong Analytical, Investigative, Problem Solving, Decision-Making, Communication and Interpersonal Skills with a Driven Approach to Meet Challenging Goals.

### Professional Experience

**Tata Docomo** – Tata Teleservices Limited (TTSL) is an Indian broadband and telecommunications service provider based in Mumbai, Maharashtra, India. It is a subsidiary of the Tata Group, an Indian conglomerate company.

Worked as collection executive in out bound process for one year from September 2014 to August 2015

**Teleperformance India** - Largest Multicultural team delivering outstanding Customer Experience blending empathy with technology-enabled Digital Transformation Solutions

Worked as a customer care executive in inbound process for UBER support from August 2015 to September 2016

**Hero Fincorp Ltd** -Hero FinCorp, is an Indian Non-Banking Financial Company. The company is currently engaged in consumer finance businesses and commercial lending. Consumer Finance includes financing Hero MotoCorp Two Wheeler, Loyalty Customer Loans and providing Loans against property

Worked as a Customer care executive in inbound process from October 2016 to Till Date

### Assignment:

- Answering Inbound Call's
- Promoted as a Floor support and now handling escalation call's from the agents
- Training the new agents on the system with the available tools which we work on

- Responsible to train the new products to the team as an when required

**Achievements in Hero Fincorp:**

- Several times awarded as the employee of the month
- Awarded as the best employee for punctuality
- Awarded as the best floor support twice
- Outstanding performance award for the year

**Educational Qualification**

- Intermediate from Tamilnadu state board
- High School from Tamilnadu state board
- Pursuing BA final year from UP Board Distance Learning

**Computer Skills:**

- Basic knowledge of Computer
- Proficiency of working on M S Office (2010, 13, 16)
- Operating System: 7, 8, 10

**Personal Details**

Father's Name	Mr. Late Micheal Harry
Date of Birth	18 <sup>th</sup> Dec, 1993
Languages Know	English, Hindi & Tamil
Gender	Male
Nationality	Indian
Marital Status	Unmarried
Religion	Christian

**Date:**

**Place: New Delhi**

**Anthony**