

Puneet Singh Tandon

General Manager

AREAS OF EXPERTISE

Collaborative Leadership
Project Management Office
Project Management
Customer Facing
Competence Development
Team Building
Business Demands
Financials
Employee Relations

PROFESSIONAL

Leadership certified – PDI
Ninth House
Ericsson BUGS Assessor
ITIL
PMP
HP Open View
Red Hat
AWS

PROFESSIONAL SUMMARY

Over 18 years of experience in the areas of General management, Project & Program management, Technology consultancy & Operations support with leading Global telecom and software solution providers.

Possessing excellent client facing skills and experience of working at both strategic and tactical levels of an initiative

Ability to keep a level head at all times, nurture and grow a business, evaluate opportunities and risks and deliver innovative solutions to challenges..

Known for being a trustworthy and supportive leader of people.

AWS Certified Solutions Architect –Associate and pursuing AWS Professional skills in AWS cloud.

WORK EXPERIENCE

Telecom Company – Ericsson Global India

GENERAL MANAGER, IWP Deployment

October 2015 – December 2017

- Drive service delivery industrialization to achieve volume and value for 2 major global regions within Ericsson as part of the global strategy execution.
- Convene Regional governance for all service areas with global stakeholders from regions, business areas & global delivery centres
- Identify risks & mitigations as part of the region transformation plan to ensure the organisation meets its industrialization target to achieve Profitability + cost saving targets.
- Program driver for the fixed scope/ fixed cost “Standard Cost Model” via IWP for all regions

PERSONAL SKILLS

*Strategically Aligned
Financial Acumen
Influencing within Cross
Functional teams*

AWARDS

*Ericsson ACE Q1-2006
Ericsson ACE Q3-2006
Ericsson ACE Q4-2006
Ericsson ACE Q1-2007
Ericsson ACE Q2-2012*

ACADEMIC QUALIFICATIONS

*BE (Electronics)
University of PUNE 1999
Delhi Public School,
New Delhi 1989
REFERENCES –
Available on request.*

General Manager, Head of Project Office, Network Engineering Mar 2013 – Oct 2015

- leading a team of 1st level resource managers, providing discipline and performance feedback.
- Meeting both forecasted & non forecasted business demands from end customers & regions.
- Involved in the recruitment and mentoring of new staff.
- Responsible for achieving all performance related targets for the domain.
- Possessing personality, energy & charisma to inspire, lead and develop staff
- Ensuring that best practices are followed in quality of service delivery.
- Developing and supporting a cross functional culture of continuous improvement.
- Maintaining excellent relationships with internal & external customers.
- Undertaking staff performance reviews.

Senior Customer Project Manager, Global Transition & Transformations Mar 2009 - Mar2013

- Transformation Projects execution as part of Managed Services delivery towards end customer.
- Responsible for handling multiple transformation projects for an entire geographical region spanning 20 countries.
- Led the 1st successful end customer multivendor transformation into Ericsson Delivery Organisation.

Technical Delivery Manager, Data Center Operations

Nov 2005 – Mar 2009

- 24*7 Availability & Performance of entire data center tools platform for GNOC operational staff.
- Leading a team of System Administrators for Handling Hardware & Software up gradation of Critical Data centre servers & SAN
- Ensuring IT security compliance to DNV certified ISO 27001 controls

HCL COMNET INDIA , Technical Consultant

Jun 2004 - Nov 2005

- Designed & deployed HP Open view based Infrastructure monitoring solutions for Internal & external customer OMC with HP OV NNM/OVOU, OVOW & OVIS
- Responded to various Global customer RFPs on infrastructure management. As Team lead providing solution support to HP OV deployments in OMC.

PERSONAL DETAILS

Puneet Singh Tandon
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NOIDA 201304, INDIA
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Mobile: +91-9871996487

Visa: Schengen

ABOUT ERICSSON

Ericsson is the world's
leading provider of
communications technology
and services.

It operates in 180 countries
And employs 95,000 people
Founded in 1876, Ericsson is
Headquartered in Sweden has
42,000 granted patents, in
2017 the company's Net Sales
were ~ 22 billion USD.

NETWORK SOLUTIONS LTD, Technical Consultant

Jan 2003 - Jun 2004

- Designed & deployed HP Open view based Infrastructure monitoring solutions for external customer (Accenture) with HP OV NNM/OVOU, OVOW & OVIS

INTEL TECHNOLOGY INDIA, Consulting Engineer

Jan 2001 - Nov 2002

- Consulting practice development on data centre management
- POC of Intel technologies like InfiniBand in data centre.

NETWORK SOLUTIONS LTD, Network Engineer

Mar 2000 - Jan 2001

- Configure & Troubleshoot CISCO Routers & Switches for IP routing in LAN/WANs.

WIRELINE TECHNOLOGIES ,Customer Support Engineer

Mar 1999 - Mar 2000

- Post sales technical support for standalone and network PC clones

KEY SKILLS AND COMPETENCIES

- Excellent hands on management & communications skills.
- Able to handle multiple diverse teams.
- Accustomed to working with customer & senior management.
- Able to think laterally to create options and solutions.



COURSE CERTIFICATE

05/15/2018

Puneet Singh Tandon

has successfully completed

Moving to the Cloud

an online non-credit course authorized by The University of Melbourne and offered through Coursera



Handwritten signature of Rod Dilnutt.

Rod Dilnutt
Dr
Computing and Information Systems
University of Melbourne

Handwritten signature of Sara Cullen.

Sara Cullen
Dr
Computing and Information Systems
University of Melbourne

Verify at coursera.org/verify/PP9BGYNJPW9L
Coursera has confirmed the identity of this individual and
their participation in the course.



Puneet Singh Tandon

has successfully completed the AWS Certification requirements and has achieved their:

AWS Certified Solutions Architect - Associate

Issue Date

December 24, 2018

Expiration Date

December 24, 2020

A handwritten signature in black ink, appearing to read "Maureen Lonergan".

Maureen Lonergan
Director, Training and Certification

Validation Number QSX5JHPKKNQQ1050

Validate at: <http://aws.amazon.com/verification>

Certificate of Completion

This is to certify that Puneet Singh successfully completed 40.5 hours of AWS Certified Solutions Architect - Professional 2019 online course on June 10, 2019

Dolphin Ed - Learning that

DolphinEd - Learning that, Instructor

&



Certificate no: UC-20SLJAMP
Certificate url: udemy.my/UC-20SLJAMP

#BeAble