

**Rajesh Kumar**

**Address: H. No. B-102**

**Vedram Colony, Street No.1, Palla No.1,**

**Faridabad (Haryana) 121003**

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**Primary Email ID: - rajeshprajapatikumar1989@gmail.com**

**Objectives:**

To work hard with full determination and dedication to achieve organizational as well as personal goals.

**Professional Experiences:**

Having 7+ years of experience on network Routing and Switching. Worked in Data center Environment, NOC and ISP. Worked for Domestic and Global Clients.

**Network Skill Set:**

* Worked on Cisco routers series: 1800, 2800, 3945, 2900 & ASR 900. Switch series: 2950, 2960, 3550, 3750 6500, Nortel Avaya 5520 & Huawei S5720.
* Working on Juniper routers series: srx240, mx480, Maipu routers series: 2804,3840 & Juniper switch series: ex3200
* Working on Mikrotik Router 710, 750UP, 941, 951UP, 960PGS, CCR1009,CCR1036,750UP & 850Gx2
* Working experience of routing dynamic, static and default.
* Working experience of routing protocols, OSPF, RIP.
* Basic Knowledge of EIGRP, BGP & MPLS VPN.
* Working experience of switching Protocols, STP, VTP and HSRP.
* Working experience of Trunking, VLAN and Ether channel.
* Working experience of sub netting.
* Working experience of monitoring tools: Cacti, Net flow, Spectrum, Whets up Gold, Nagios, NMS, Orion-Solar winds, Go global, Exceed and demand , EM7 & VNC.
* Working experience of ticketing tools: VNOC, eCRM & Service now.

**Technical Qualification:**

* Cisco Certified Network Associate (CCNA)

**Professional Summary:**

**Current: - Vajra Telecom Pvt. Ltd. (Okhla) (1 May 2019 to Till Date )**

**Designation:- Network Engineer**

* Working on Core network related issues.
* Working on Customer LAN & WAN issue.
* Working on HIKVISION Camera, NVR & DVR related customer end issue.
* Working on Router: Cisco ASR900, Mikrotik 750UP, 750, 950, 951UP, 960PGS, CRS106, CRS328, CCR1009 and CCR1036.
* Working on Mikrotik Switches, Nortel Switch 5520 & Huawei S5720.
* Working on Mikrotik Modem devices.
* Working on P2P RF link & P2M RF link configuration & troubleshooting issue.
* Working on Routing protocols: - Static, dynamic OSPF, RIP, Basic MPLS, Basic BGP.
* Working on Switching protocols: - VLAN, STP, RSTP, HSRP, Ether channel LACP & PAGP.
* We are providing E2E customer solution.
* Weekly meeting reviews update and Escalation. Scheduling team meetings regularly to

Discuss both network issues and team concern

* New circuit plan, design, and implementation for client network and documenting the

 Same.

* Understanding customer Requirement Document and Design Document
* Driving weekly meetings internally to review and fix issues and also aggregate all the enhance points and get approvals from upper management.

**Last: - HCL Technologies Ltd. (Noida) (31 August 2016 to 27 December 2017)**

**Designation / Responsibility: - Senior Specialist**

* Working on Priority Incidents P1, P2, P3and P4 and resolving them under Project defined SLAs.
* Working on network related service request of clients.
* Working on network Problem Tickets and RCA for the problem tickets.
* Working for LAN refreshment of client sites.
* Working on expansion of existing network as and when required by client.
* Attending regular CAB meetings.
* Vendor Management /co-ordination with WAN and internet services.
* Performing change in the network as per Emergency, Standard and Normal change.
* Monitoring the network via tools: Cacti, Net flow, Spectrum SOI & EM7.
* Using ticketing tool: Service now.
* Managing customer devices like:- Router, Switch, Basic :- F5, Riverbed, Stat-seeker, Steel-head, CS-prime & Access Point.

**Adecco India Pvt. Ltd. (15 February 2016 to 6 April 2016)**

**Designation / Responsibility: - Network Engineer Level 2 (Network Data)**

**ACCENTURE SERVICES Pvt. Ltd. GURGAON (Haryana) (29 April 2014 to 13 January 2016)**

**Designation: Network Engineer Level 2 (MPLS AND ILP): -**

* Mange MPLS and ILP client their issues and help them best solution.
* Lease line customer link maintenance troubleshooting and query resolution.
* Work with Wireless (Radio) modems such as Schmidt, Mrotech etc.
* Work with NMS: - eCRM, Go global & Exceed and demand for checking media alarm.
* Diagnose fault reports accurately
* Help on remotely when available, possible clear the problem, find best solution,
* No need engineer to visit at client place
* Provide telephone assistance to engineers on any issues and solve it on the call
* Trouble shooting of Link related problems, Internet related Queries, Bandwidth related
* (upload/download) problems of clients, Latency related Queries, IP and mask related Queries, Ping related issues.
* Report to the management on a daily, weekly and a monthly basis about network performance and link outage events.

**Company**: **Tulip Telecom ltd, India**

 Tulip Telecom Ltd, India's pioneer & leader in MPLS, VPN Networking and e-Commerce services, and

the first Indian Internet company to be listed on the NASDAQ National Market in the US. Tulip provides integrated end-to-end solutions for both Corporate & Consumers with a range of products and services delivered over a common Internet backbone infrastructure. Tulip is India’s only ISO 9001:2000 certified service provider for network operations, data center operations and customer support and has been certified ISO: 9001:2000 for provisioning of VPNs. It provides all kinds of network services like VPN, IVPN, MPLS-VPN, VOIP and Data services with Quality and security.

**TULIP IT Services Ltd. (OKHLA) New Delhi (1 July 2009 – 25 April 2014)**

**Network Executive NOC – (National Network Operations Center)**

**Designation: Network Engineer**

Infrastructure support and service backbone team (ISS/Telecom) Profile:

* Responsible for managing configuring and troubleshooting POPs & Backbone Infrastructure. Carry out/assist and planning implementation of network changes as per the requirement of customer through CRF (Change Request Form).
* Responsible for North- Downstream NOCs & Base Stations Network Traffic.
* Managing the Tulip Core networks using dynamic routing protocols (OSPF, BGP & MPLS).
* Team member of Change & Release Management.
* Commissioning & Maintenance of Lease circuits E1, DS3 & STM1Links between NOC & Base Station locations.
* Management of Pops through Network Monitoring Tools (What’s UP Gold & Orion Solaris)
* Coordinating with the officials of Service Providers during any Outage of E1, DS2, DS3, STM, Metro Ethernet, Ethernet functions and fiber links, restoring the connectivity.
* Troubleshooting the networking problems of the Backbone Pops (more than 700 hundred routers and switches).
* Configuration & installation of Cisco routers-Maipu routers (Cisco 1841, 2800, 2900, 3945 Series) / Switches (2960, 3560, 3650 & 3750 series. IOS up gradation and DR by maintaining the backup configuration of all devices.
* Handling Level 2 escalation of enterprise and service assurance teams, troubleshooting their all POP based Problems (link down, Reliability, Latency, Drops, L2 sessions, Basic MPLS).

**Basic Qualification:**

* B.A. Programme from, Delhi University (SOL) in 2012.
* 12th from, Govt. boys Se. Sec. School No.2 New Delhi in 2007.
* 10th from, Govt. boys Se. Sec. School no.2 New Delhi in 2005.

**Strength**

* Confident and Determined.
* Ability to cope with different situations.
* Good communication skills, Honest and Hard Working.
* Punctual and dedicated to work.

**Personal Profile:**

* Fathers Name Mr. Devta Din
* Sex Male
* Marital Status Married
* Date of Birth 12th December 1989
* Languages Known English and Hindi
* Hobbies Listening Music, Dancing & interactive with new people.
* Permanent Address B-102 Vedram Colony, Street No.1, Palla No.1, FBD (HR) 121003

**Declarations**

“I hereby declare that all the information furnished is true to the best of my knowledge.”

Date:

Place: **Rajesh Kumar**