

**PANKAJ MISHRA**

**9096382414/7972458624**

**Email:** [**Pankajmishra254@gmail.com**](mailto:Pankajmishra254@gmail.com)

**OBJECTIVE**

Looking for a challenging and responsible opportunity to explore strengths and potentials in a professional organization to meet employer's expectations.

**Professional experience summary**

**More than 7 years Professional experience in IT.**

**EDUCATION**

* Completed **MCSA 2012 R2 (MCI-14288661)** certification in 2017.
* Completed **Computer Hardware & Networking** from Jet king 2012.
* Completed **B.com** From Vinayaka Missions University.

**Work Experience**

|  |  |  |  |
| --- | --- | --- | --- |
| **COMOANY NAME** | **JOB ROLE** | **JIONING DATE** | **EXPERIENCE** |
| **Dainik Bhaskar Group** | **System engineer** | **13-04-2018 to 3-12-2020** | **2years and 9monts.** |
| **Epicenter technologies Pvt ltd.** | **Sr.Desktop engineer** | **15-05-2015 to 13-04-2018** | **2years and 11monts.** |
| **3i-Infotech ltd** | **L2 Desktop support** | **05-12- 2012 to 05-01- 2015** | **2years and 1monts** |

|  |  |  |  |
| --- | --- | --- | --- |
| **Job Responsibilities** | * **I am handling the team of 15 people as team leader.** * **I am handling multiple location Pan India** * **I am given support to VIP users and VVIP users.** * **Installation & configuration of Active Directory.** * **Monitoring of Servers.** * **Creation of users in Active Directory.** * **Password reset and password unlock of users.** * **Giving internet, common Drive folder Access to users.** * **Installation of printers on print server** * **Configuration, Installation and Troubleshooting of Mail for exchange on Mobile devices** * **I have experience maintain File server, Antivirus server, G-suite environment.** * **Troubleshooting all end-to-end technical problems through the remote tools.** * **Maintaining the Asset Inventory.**  |  |  | | --- | --- | | * **Installing & configuring the Windows XP /Windows 7 /Windows 8/Windows 10/Windows 2008 Server/Windows 2012 server R2 server 2016.** * **Install Local Printer and network Printer.** * **Experience in Configuring/troubleshooting network connectivity of desktops and laptops**      * **I have good knowledge of Wi-Fi and VPN.** * **Mail configuration Outlook and Microsoft outlook 2003, 2007, 2010, 2016.** * **I have experienced and confident to handle a site independently.** * **Provide support for Desktop, Laptop & all in one PC etc.** * **Taking Backup of Users data on daily bases on a magnetic tape.**  |  | | --- | |  | | |

|  |
| --- |
| * **Hobbies & Interests:** * Playing cricket & surfing net. * **Languages Known:** * English. * Marathi. * Hindi. |
| **Personal Profile** |
| * **Date of Birth :** 12th June 1988. * **Sex :** Male. * **Nationality :** Indian. * **Marital Status :** Married.   I hereby declare that the above particulars furnished by me are true to the best of my knowledge and belief. |