

 **PANKAJ MISHRA**

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**OBJECTIVE**

 Looking for a challenging and responsible opportunity to explore strengths and potentials in a professional organization to meet employer's expectations.

**Professional experience summary**

 **More than 7 years Professional experience in IT.**

**EDUCATION**

* Completed **MCSA 2012 R2 (MCI-14288661)** certification in 2017.
* Completed **Computer Hardware & Networking** from Jet king 2012.
* Completed **B.com** From Vinayaka Missions University.

 **Work Experience**

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| **COMOANY NAME** | **JOB ROLE** | **JIONING DATE** |  **EXPERIENCE** |
| **Dainik Bhaskar Group**  | **System engineer**  | **13-04-2018 to 3-12-2020** | **2years and 9monts.** |
| **Epicenter technologies Pvt ltd.**  | **Sr.Desktop engineer**  | **15-05-2015 to 13-04-2018** | **2years and 11monts.**  |
| **3i-Infotech ltd**  | **L2 Desktop support**  | **05-12- 2012 to 05-01- 2015** | **2years and 1monts**  |

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| **Job Responsibilities** | * **I am handling the team of 15 people as team leader.**
* **I am handling multiple location Pan India**
* **I am given support to VIP users and VVIP users.**
* **Installation & configuration of Active Directory.**
* **Monitoring of Servers.**
* **Creation of users in Active Directory.**
* **Password reset and password unlock of users.**
* **Giving internet, common Drive folder Access to users.**
* **Installation of printers on print server**
* **Configuration, Installation and Troubleshooting of Mail for exchange on Mobile devices**
* **I have experience maintain File server, Antivirus server, G-suite environment.**
* **Troubleshooting all end-to-end technical problems through the remote tools.**
* **Maintaining the Asset Inventory.**

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| * **Installing & configuring the Windows XP /Windows 7 /Windows 8/Windows 10/Windows 2008 Server/Windows 2012 server R2 server 2016.**
* **Install Local Printer and network Printer.**
* **Experience in Configuring/troubleshooting network connectivity of desktops and laptops**

* **I have good knowledge of Wi-Fi and VPN.**
* **Mail configuration Outlook and Microsoft outlook 2003, 2007, 2010, 2016.**
* **I have experienced and confident to handle a site independently.**
* **Provide support for Desktop, Laptop & all in one PC etc.**
* **Taking Backup of Users data on daily bases on a magnetic tape.**

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| * **Hobbies & Interests:**
* Playing cricket & surfing net.
* **Languages Known:**
* English.
* Marathi.
* Hindi.
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|  **Personal Profile** |
| * **Date of Birth :** 12th June 1988.
* **Sex :** Male.
* **Nationality :** Indian.
* **Marital Status :** Married.

I hereby declare that the above particulars furnished by me are true to the best of my knowledge and belief. |