

Curriculum Vitae

RAVI SHANKER DWIVEDI

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Objective:

I aspire to acquire an inventive and challenging job, where I can implement my engineering and interpersonal skills, which provide me the opportunity to gather innovative ideas, discover coming career possibilities and respective pleasure.

Professional Qualification:

- **BCA** from, **Integral University**, Lucknow, 2012
- **ADCA** from **Academy of Computer Education (ACE)**, Barabanki, 2012
- **Course of Computer Concept** from **NIELIET**, 2015
- **M.Sc. (C.S)** from **Integral University DDE**, Lucknow, 2019

Academics:

- **10+2** from Waris Children Academy Inter College, Barabanki 2009.
- **High School** from Waris Children Academy Inter College, Barabanki 2007.

Experience:

- Present I am working **Shri Ramswaroop Memorial University** as an **office Executive (Data Analysis)** in the Department of Pro-Chancellor Secretariat.
- I have worked in **BBD NITM** as **Computer Lab Assistant** in the **Department** of **CSE** from **23-Feb.-2013** to **25Oct. 2017**.

Current Job Responsibilities:

- Extend Appropriate Procedure, respond to queries and document resolution of repetitive issues.
- Capture Statistical reporting information.
- Maintaining File and create a summary for different departments and block wise.
- Checking of Uploaded Documents on Share Point.
- Inspection of All Departments, Class, Labs, Hostel, Mess and raise any issues to informed Higher Authority.
- Maintain and updated the records File and Follow up on new issues.
- Collecting data from different departments and Finding problems.
- Sent Different types of reports to the manager on a daily basis and as per need.
- Practical experience and expertise in handling various data and reporting.
- Co-coordinating and Participating Many Event in University Level.
- Checking SES, Syllabus, Internal Test, Faculty Load Chart, Question Paper etc. on Share point and Manually.
- Documentation, Academic Work, Inspection, Infrastructure, New Documents required, file Management Quality Check.

Previous Job Responsibilities:

- Support computer lab operations.
- Support faculty and students to use computer software and hardware.
- Extend appropriate procedures, respond to queries and document resolution of repetitive issues.

- Present on software packages and applications and develop lab templates.
- Respond to queries and introduce students to use of computers and peripheral equipment.
- Develop records of students involving in computerized instructional support.
- Manage laboratory software, test materials and hardware to ensure security.
- Handle lab equipment to clean keyboards, monitors and disk drives.
- Watch lab occupants while entering and leaving lab t secure equipment.
- Ensure proper treatment and authorized removal of equipments.
- Log equipment damage and malfunctions.
- Capture statistical reporting information.
- Offer access to reference manuals and other information to users.
- Extend assistance towards computers and printers' support.

Hardware Exposure:

Whole Window/Software Installation.
System formatting/Maintenance.

Software Exposure:

| | |
|-------------------|-------------------------|
| Operating System: | Windows XP/07/08/Ubuntu |
| Web Technology: | HTML, CSS |
| Languages: | Basic C, C++ |
| MS-Office | 2003/2007/2010 |

Typing Skills:

- English Speed-30 Wpm
- Hindi Speed-25 Wpm

Key Skills:

- Create and explore things to get them better and find new ways.
- Ability to work effectively in a team with focus on the goal.
- Quick learner, highly motivated and hardworking.

Personal Details:

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|--------------------|---|
| Name: | RAVI SHANKER DWIVEDI |
| Father's Name: | Late. ASHOK KUMAR DWIVEDI |
| Date of Birth: | May 10, 1992 |
| Gender: | Male |
| Marital Status: | Single |
| Language known: | Hindi, English, |
| Nationality: | Indian |
| Hobbies: | Making Friend, |
| Permanent Address: | C/595, Shri Nagar Dewa Road, Barabanki, (U.P) |

Declaration:

I hereby solemnly declare that the above given information is true, to the best of my knowledge and belief.

Signature:

Date:

