# Curriculum Vitae

**Sushant Ranjan**

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## Objective

* Seeking a competitive and challenging environment where I can serve your organization and establish a career for myself.

## Key Competencies

* Good written, verbal communication skills along with customer service skills.
* Focused, Task Oriented, Innovative and a committed approach towards work.
* Multi-tasking competencies with the capacity to meet aggressive time lines.
* Self-motivated and belief in Goal achievement with a team spirit.

## Experience

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| --- | --- | --- | --- |
| **Company Name** | **Designation** | **From Date** | **Till Date** |
| Pyramid it consulting Pvt. Ltd.Noida | System Executive(Desktop Support). | 16th Aug 2018 | Till date |

**Job Responsibility**

* Troubleshoot the problems of Desktop, Laptops and Thin clients regarding software, hardware and OS. Configuration New User Profile, IP Address and LAN maintaining & all types of LAN Cabling.
* Network and USB Shared Printers Installation Maintenances and troubleshooting.
* Remote management through Skype, Team Viewer, Remote Desktop and Any desk to solve Windows and Software issue.
* Resolve Printer installation and sharing related issues (Network/Local Printers).
* Configuration and Troubleshooting of Microsoft Operating System (Windows 7 & Windows 10) .
* Resolve e-mail related issue MS-Outlook 2010, 2013, 2016 and webmail.
* Configure and troubleshooting of Ns1000 and Digital VOIP phone.
* Manage Antivirus (Symantec EndPoint Protection ).
* Configure windows, Recover data.
* Managing the installation and configuration part of all standard software as per the company policy.
* Installation, configuration and maintenance of Local and Network Printers.
* Configure the system for VPN connectivity.

**Technical Skill:**

* Configuration and Troubleshooting of Mail Client like Outlook Express, Microsoft Outlook .
* Work on Experience of Windows XP & Windows 7/ 8/10 Installation, Customization and Troubleshooting in Different Vendors Product (Desktop / Laptop).
* Installation of various software, Application and Utilities.

## Academic Credentials-

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Course** | **Name of Institution** | **University/ Board** | **Period of study** | **Marks(%)** |
| B.Tech(ECE) | IIMT College of Engg Gr Noida | UPTU | 2014 | 57.12% |
| XIIth | WCW College,Gaya Bihar | BSEB | 2009 | 60% |
| Xth |  RSHS Fatehpur,Gaya, Bihar | BSEB | 2006 | 52.1% |

**Personal Detail:**

|  |  |
| --- | --- |
| Father's Name | Mr. Sudhir Kumar |
| Date of Birth | 21-11-1991 |
| Gender | Male |
| Marital Status | Unmarried |
| Languages Known | Hindi ,English |
| Nationality | Indian |
| Permanent Address | Fatehpur,Dist:Gaya Bihar. |

**Declaration:**

I am confident of my ability to work in a team. I hereby declare that the above furnished information is true and correct to the best of my knowledge.

**Date: - Place: -**