**OBJECTIVE**

To pursue a challenging career in Electronics / IT Industry – Product OEM, Manufacturing Services and Repair Operations that allows me to utilize Technical, Managerial/ Administrative skills to benefit mutual growth and success!



**PROFILE**

* Professional having 12+ years’ experience in **Product, Manufacturing and Service Industries**, with expertise in:

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| * + Electronics Hardware   + Manufacturing   + Hardware Debug, Test & Validation | * + Product Engineering   + Product Design & Support   + New Product Introduction | * + Service Repair Operations   + Vendor Development & Mgmt.   + Project / Program Mgmt. |

* Hands on experience in
  + **Telecom Products:** Optical Transmission Products- SDH/SONET/GPON/OTN/Ethernet, RF Transceivers, Fixed Wireless Terminals (FWT), WiMAX Modems, Mobile handsets, Telephone Call Simulators (TCS), EKBC (Electronics Keyboard Concentrators) and Metering / Billing systems
  + **Power Electronics:** Invertors, DC Power Modules
  + **Test Equipment:** Sophisticated automated test equipment, Signal Analyzers, Spectrum Analyzers (Agilent), Network Analyzers (Agilent), Signal Generators, and GSM radio Communication Testers (Agilent), WIMAX Simulators (litepoint), OMNI BER, PCM Analyzer and Ethernet Traffic analyzers (IXIA/Spirent/Fujitsu)
  + **IT Hardware:** Servers, Desktops, Laptops and Storage devices
* **Proven Technical / Managerial Competencies -** Deliver customer requirements; thorough exposure in Full Lifecycle of Design & Development, Manufacturing & Service Repair process. Stay ‘current’ with Technologies & Industry Best Practices
* **Comprehensive** **Governance skills on Engineering & Operations** – Implemented process improvements to enhance Quality, Delivery, and Productivity through Automation & Value Engineering
* **Established skills in Project/Program Mgmt.** – Planning, Scheduling, Cost Estimation, Delivery & Resource Mobilization
* **Developed strong Leadership skills** – Rapidly determines business needs and delivers Strategic/Tactical solutions to offer excellent customer service & exceed client’s expectations; demonstrate enthusiasm & passionate to embrace ‘changes’
* Quick thinker; Good at Analytical & Problem Solving; Ability to work under pressure & prioritize tasks for Self / Team

**WORK EXPERIENCE**

**Celestica India Pvt. Ltd, Bangalore**

**Designation:** Engineering Operations Manager – India **Reporting to:** Director – Operations **Period:** Aug 2017 to Till Date

A leader in design, manufacturing, hardware platform and supply chain solutions, Celestica brings global expertise and insight at every stage of product development – from the drawing board to full-scale production and after-market services.

* Understanding the IBM GARS business in India with a view to managing the transfer of existing Business to new Outsource Partner and with focus on understanding the day to day business operations process to allow future program management of all locations in India.
* Managing a high performing team who were involved in the refurbishment of the IT product like Laptop, Desktop & Storage Devices
* Sharing of Best practices across all remote locations. Providing support to all locations in India and remove obstacles.
* Effectively manage risk and assess opportunities for continuous improvement; Plan and drive changes to enhance Ops’ performance
* Single point of contact (SPOC) for entire operations to business and contribute effectively to the business goals as part of the business management team; Develop, manage & report on key metrics to the senior management.
* Taking care of the entire billing operations of the vendors and the customers through **SAP**.

**TEJAS Networks Ltd, Bangalore**

**Designation:** Engineering Manager – Repair Operations **Reporting to:** Vice President – Engineering **Period:** Jan 2014 to July 2017

Tejas Networks creates end to end transport solutions built on optical networking technology. The solutions cover traditional SDH/SONET, Carrier Ethernet, transition solutions like Carrier Ethernet over SDH/SONET High capacity DWDM solutions as well as a common Network Management System.

* Leading Repair Engineering team which includes debug & test engineers to analyze and resolve production failures and also the returns from customers
* Continuously monitor the production yield and provide feedback for improvements in production line and customer satisfaction
* Manage Engineering changes in production line and have traceability of changes in production & field return units
* Support new product launch in production and track proto issues for closure before product launch
* Build the test line to support mass production and enable automation
* Facilitate professional development of team members through multi skill programs, training needs identification, succession planning, etc.
* Responsible for production capacity allocation, utilization and ramp-up, while ensuring product and process quality

**Designation:** Lead Engineer – Repair Operations **Reporting to:** Manager- Repair Operations **Period:** Feb 2010 to Dec 2013

* Leading Failure Analysis team for debugging & testing of SDH/SONET/Ethernet transmission products(up to STM64 level)
* Provide feedback to Design team for fixing the hardware / software related bugs
* Provide on time feedback on defects with statistical data to CFT(Cross Functional Team) in order to improve yield and product quality
* Take up components failures with vendors and get RCA & CAPA
* Drive improvement for Manufacturing test packages thru which improve the test coverage
* Strong knowledge in embedded processors, FPGA/CPLD and digital circuits concepts
* Escalation of issues to Manager - Engineering based on needs

**Elcoteq Electronics India Pvt. Ltd, Bangalore Period:** July 2007 to Jan 2010

**Designation:** Failure Analysis Lead – RF Products **Reporting to:** Manager- Operations

* Leading Failure Analysis team for debugging & testing of RF Products such as NOKIA TRX Units, ERICSSON GSM Base station Transceiver units(DRU & DTRU), Wi-Max Modems, GSM and CDMA Mobile Phones, Fixed wireless phones
* Troubleshoot, Analyze, Repair the PCB’s and units failed in the Manufacturing Process & Field
* Active participation in product transitions, discussions and ensuring that all Electrical/ Electronic parts-related issues affecting product transitions are resolved prior release to manufacturing
* Support to Product Quality improvement through proper analysis of root cause and implementation of short / long term corrective actions
* Hands on experience in RF Test equipment (Spectrum Analyser, Network Analyser, Agilent radio Communication Testers) and test fixtures
* Develop automated fixtures to test/ Debug the PCB Assemblies
* Improve the company profits by reducing rework, scrap

**Flextronics Technologies India Pvt. Ltd, Bangalore Period:** Jan 2006 to June 2007

**Designation:** Group Lead– Service Operations **Reporting To:** Manager-Service Operations

* Involved in commissioning exclusive repair lines for LG FWT Products in Bangalore Plant.
* Provided technical support for servicing GSM & CDMA mobiles and FWT Boards.
* Provided training for Service Technicians & Operators in new Products & technologies.
* Organized periodic meeting with service technicians and technical leaders to sort out various problems faced by them.
* Planned the repair strategy, turnaround time and work flow.
* Increased the repairing capacity by providing efficient training to service team.
* Suggested new test systems to reduce the repair time and increase the efficiency.

**Analog & Digital Systems Services, Mumbai Period:** May 1997 to Dec 2006

**Designation:** Manager – Operations **Reporting To:** Director-Service Operations

* Lead the Technical Service team managed the service requests received at the branch.
* Analyzed the service cards/reports from Engineers/Operators and suggested design changes to Design and/or Production teams.
* Conducted Technical Presentations on ADS products to the major corporate and supported for the business improvement.

**Educational Profile**

* **Bachelors Technology in Electronics & Telecommunication Engineering** (B. Tech - ECE)

**Trainings / Certifications:**

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| * **Yellow Belt Certified** in Six Sigma | * Trained Professional on **IPC 610E** |

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| **rewards & recognition:** |
| * **Recognized with ‘Highest Award of Tejas Networks’** for the restoration of ‘obsolete omnibers’ (Agilent Optical Tester), **May’15** | | * **Appreciation Award** for the restoration of obsolete FST (JDSU Ethernet Tester), **Nov’16** |
| * **‘Team of the Year – 2017’** for the Best contribution of my team | | * **Bravo Award** in Celestica, **May’18** |

**Personal Information**

**Linguistic Proficiency:** English, Hindi, Tamil, Kannada | **Passport #:** Z2853488 | **Mobile #:** +91 9886340490

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