

Aishwarya Das

Kolkata, WB
aishwaryadas137@gmail.com

Objective

Seeking a deserving profile in the hospitality and aviation sector, where I can deliver my expertise and innovative hospitality skills, while maintaining the integrity and work ethics of the working environment, thereby maintaining the reputation of the organization.

Work experience

Cabin Crew

12th January, 2019 - Till date

Qatar Airways

- Customer and in-flight services for international flights in Airbus and Boeing.
- Conversion trained for Airbus A380.

Cabin Crew

23rd December, 2016 - 9th January, 2019

Indigo Airlines

- Customer and in-flight services for domestic flights.
- Expert in in-flight knowledge of Airbus A320 and A320 neo.

Process Practitioner

June 2016 - October 2016

Concentrix India Pvt. Ltd.

- Back end follow ups of client queries.
- Software skills trained in AMADEUS, and MS-Excel.
- Team building skills trained on job.

Education

Bachelor of Arts (English Hons.)

2013 - 2016

Maharaja Manindra Chandra College, Shyambazar, Kolkata, West Bengal, affiliated to Calcutta University.

- Specialization in English Literature, History, Philosophy and other core subjects related to English Hons.
- CGPA (Cumulative Grade Point Average) or Percentage Secured- Results Awaited

Diploma in Hospitality Management

May 2015 - September 2015

Phoenix Academy, Sodepur, Kolkata, West Bengal, a leading institute in Hotel Management and Catering Technology

- 5 months course dealing in every aspect of Hospitality Management.
- Passed with distinction.

ISC Board Exams, 2013

2011 - 2013

St. Xavier's Institution, Kolkata

- Specialization in Arts Subjects.

- CGPA (Cumulative Grade Point Average) or Percentage Secured-75%

ICSE Board Exams,2011

2001 - 2011

St. Xavier's Institution, Kolkata

- Subjects of ICSE related to school grade.
- CGPA (Cumulative Grade Point Average) or Percentage Secured-80%

Skills

Hospitality Skills



- Customer Service
- Languages
- Ability to Understand & Improve Human Relationships
- Cultural Awareness
- Records Management
- Typing Skills

Behavioral Skills



- Interpersonal Communication (oral & written)
- Interact well with Diverse Cultures/ Groups
- Team Player
- Leadership abilities
- Knowledge of Community Resources
- Resolving Conflicts/ Counseling
- Insightful
- Work well under pressure

Extra Curricular Activities

- Trained Hindustani Classical Singer for over 6 years. Performed in various public forums for personal growth and part of learning programme.
- Trained Badminton player during schooling. Played for inter school teams.
- Trained Culinary Skills under expert supervision.

Self- Declaration

I do hereby solemnly affirm that the facts provided above are true to the best of my knowledge and belief.

Date:

Place:

Aishwarya Das