**Swapnil Ashok Jagtap E-mail: sjagtap141092@gmail.com**

**ISTQB Certified Tester Mobile: +91- 7709006878**

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**EXPERIENCE SUMMARY**

* 4 years of industry experience in the area of Functional and Automation Testing with understanding of Test Planning, Test Design, Test Execution and Defect Reporting & Tracking.
* Expertise in Understanding and Analyzing Test Requirement, Tracking changes and maintenance of Test Requirements.
* Experience in Automating Web Application using **Selenium WebDriver with TestNG** **framework**.
* Experience in Automating the developed **Automation framework** using both **C# and Core Java**programming using **OOPS concepts, Selenium, Java, TestNG, Eclipse.**
* Knowledge of Data Driven and TestNG framework using design pattern – Page Object Module.
* Writing Test cases using Element locator, WebDriver methods, Java programming features and **TestNG Annotations**.
* Strong knowledge in web services testing via Tool **SOAP UI/ Restful web services**.
* REST API Testing(Automation) using **Rest Assured Java.**
* Strong Knowledge in **Functional Testing on MSCRM 16, CRM Dynamic 365 projects**.
* knowledge of **Functional Testing, Integration Testing, Regression Testing, Smoke and Sanity Testing.**
* Well versed with all phases of **SDLC and STLC.**
* Perform Manual and **Back-end testing** using **SQL** Statements.
* Preparing **Traceability Matrix** to ensure the test case coverage for all requirements.
* Enjoy learning new technologies and challenging concepts and successfully implementing them.

**Achievements:**

Recognized as **Significant Contribution in Customer Facing Role** for the year 2017-18.

**PROFESSIONAL EXPERIENCE**

**PRAGMASYS CONSULTING LLP – PUNE**

**JULY.2016-Till Date**

**Designated as Associate Consultant in Pragmasys Consulting LLP – Pune**

**JUNE.2019- Till Date**

1. **PROJECT NAME: MANIPAL CIGNA (ON PREMISE)**

* **Designation** – QA
* **Technology** – Dot Net.
* **Environment** – Development, UAT, Staging, Production.
* **Team Size** – 8

ManipalCigna Health Insurance Company Ltd (Formerly known as CignaTTK Health Insurance Company Limited). The CRM project based on the service Module i.e. Case Management. The customer will call the Manipal Cigna Support team regarding query/issues/Complaints related to availed policies. The Complete service module builds in the Dynamic CRM project.

**Responsibilities:**

* Understand Customer Requirements(Change Request Requirement).
* Developing Test Cases, Test Data Preparation and Test Scenarios
* Performed Functionality testing, Re-testing and Regression testing
* Involved in daily test execution report

**NOV.2017- JUNE.2019**

1. **PROJECT NAME: SUBURBAN DIAGNOSTICS PORTAL**

* **Designation** – QA
* **Technology** – Dot Net.
* **Environment** – Development, UAT, production.
* **Team Size** – 6

It was Dot Net application portal which is integrated with Dynamic CRM 16.

**Responsibilities:**

* Understand Customer Requirements.
* Develop test Scripts using TestNG and Selenium WebDriver.
* Create Automation Test Script.
* Execution of Test scripts using TestNG.

**NOV.2017- JUNE.2019**

1. **PROJECT NAME: SUBURBAN DIAGNOSTICS (ON PREMISE)**

* **Designation** – Associate consultant
* **Technology** – MS CRM
* **Environment** – Development, UAT, pre-prod.
* **Team Size** – 6

Suburban Diagnostics, established in 1994 has rapidly emerged as one of the most technologically advanced diagnostic centres. Headquartered in Mumbai, with multi diagnostic centres across the country at strategic locations, Suburban Diagnostics is uniquely placed to become the premier diagnostic centre for doctors and patients.

**Responsibilities:**

* Involved in the standup meetings regularly with the team & understanding the client’s requirement.
* Experience in developing Test Cases, Test Data Preparation and Test Scenarios
* Review, Develop and Execution based on functional specifications, reporting of bugs in Red mine tool and Defect Closure.
* Executed Test Cases against Functional Specification
* Performed Functionality testing, Re-testing and Regression testing
* Involved in daily test execution report
* Requirement gathering. Analysis of Business requirement.

**JUNE.2017- NOV.2017**

1. **PROJECT NAME: THOMAS HOLT(GS LAB) (ONLINE)**

* **Designation** – Test Analyst
* **Technology** – MS Dynamic CRM office 365
* **Environment** – Development, Test environment.
* **Team Size** – 4.

Thomas Holt – a community, not-for-profit organization providing care and choice for older Australians in your home or ours. Headquartered in Australia. Project has sales, Marketing and Service module. It is developed for old aged people. Thomas Holt extends to you a range of care and support service either in your own home or at your locations. System helps user to maintain Campaigns, Marketing List, Contacts, Opportunity, Cases and services.

**Responsibilities:**

* Opportunity to work at client location (GS Lab Pune).

**DEC.2016- JUNE.2017**

1. **PROJECT NAME: RK MARBLE (ON PREMISE)**

* **Designation** – Test Analyst
* **Technology** – MS Dynamic CRM 2015
* **Environment** – Development, Test Environment, UAT Environment.
* **Team Size** – 4.

Project has Lead management, order management and campaigns modules. RK marble has a large list of customer consisting of individual buyer and large scale buyer. RK marble would like to track the sale to these customer end to end to better understand and serve them. Lead management process within MSCRM would help to identify, nurture and successfully convert potential prospect to a successful customer.

**Responsibilities:**

* Review, Develop and Execution based on functional specifications, reporting of bugs in Red mine tool and Defect Closure.
* Executed Test Cases against Functional Specification

**JULY.2016- DEC.2016**

1. **PROJECT NAME: ORIGEN (ONLINE)**

* **Designation** – Test Analyst
* **Technology** – MS Dynamic CRM 2015
* **Environment** – Development, Test Environment.
* **Team Size** – 10.

Developing project for US client which is Mortgage Loan Processing. Loan goes from certain processing which called as stages such as sales, processing, underwriting, closing, Funding etc. On every stage there as some work need to be completed by respective users. Each stage is consider as separate module. System include the creation of loan record for multiple borrower, records all the property details, Income details etc. against the primary borrower (Applicant).

**ACADEMIC & PROFESSIONAL CREDENTIALS:**

**B. E – Electronic and Tele-communication**

S.V.P.Ms COE Baramati, Pune University; Passedwith **Distinction**.

**Trainings / Certifications:**

* ISTQB-CTFL (Certified Tester Foundation Level) Certified

Certified Date : 21st March 2020.

ISTQB Exam Score : 35(Out of 40 possible questions)

* MindScript Certified – QA( Manual Testing)

**Personal Details:**

**Permanent Address**: Shastrinagar,At/Tal-Khatav,Dist-Satara,Pin-415505.

**Passport**:Yes

**Marital Status**: Single

**DOB:** 14th October 1992.