

**Harshit Bhatnagar**

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203, Dinesh Complex, behind Sahara hotel, opposite to Maruti Suzuki Showroom, Vimannagar Corner Pune 411006

**Professional Summary**

1. Total work experience of more than 6 years.
2. Worked as a manual and automation tester having worked primarily in **BFSI Domain.**
3. Well versed with SDLC, STLC and proficiently worked in **Agile Development Model**.
4. Extensive hands on experience in **User Acceptance Testing**, **Functional testing**, Performance Testing, End to End testing, Ad-hoc Testing, Security Testing and **Regression Testing**.
5. Experience comprises of Test case design, Execution, Defect Management, Defect Tracking and documentation.
6. Worked on QTP **Hybrid Automation Framework**, with sound experience in writing Business Flows, Keyword Library, Object Repository and Test Data Management.
7. Also acquainted with Mobile Testing and **API testing** for **Soap web services.**

**Highlighted Achievements:**

* **ISTQB Certified Agile Tester.**
* **ISTQB Certification – Foundation Level.**

**Technical Skills:**

**Test Management Tools** : JIRA, Confluence, TFS.

**Testing Tools** : HP-QTP, UFT

**Testing environment** : Windows Browsers: IExplorer, Chrome and Mozilla.

**DBMS**  : MS SQL-Server 2012.

**Applications :** SoapUI, Visual Studio Code, (Team Foundation Server).

**Experience at a Glance:**

**Mindtree Limited August 18 – till date**

Pune, India

**Designation/Role:** Senior Test Engineer

**Client:** Microsoft

**Project Titles:** Site OPS for Web Prod

**Domain:** Ecommerce

**Application Description:**

Worked on Microsoft official e-commerce website for products like Surface and X-box. Worked on product details and UI. Done purchase testing, from searching the product till payment is complete. Done localization testing as we were required to check website for different regions. Worked on (ICM, Spa) Microsoft internal tool to check whenever there is a production issue.

**BriskStar Technologies Nov 17 – April 18**

Ahmedabad, India

**Designation/Role:** QA Engineer

**Client:** Rasan

**Project Titles:** Salvage Portal for Insurance and Auction

**Domain:** Automobile Business and Insurance Domain

**Modules:** Salvage Insurance Company Portal, Provider Portal and Auction

 **Application Description:**

Salvage Portal is used for storing vehicle information which are later used for Auction purpose. It is a Saudi base application and we used to check the information in English and Arabic language. Also we do mobile testing for the application. A complete flow is been checked from vehicle been picked from the yard location or customer location till the vehicle sold in Auction and been deliver to the customer.

**Key Responsibilities:**

* Active involvement in Scrum and Daily stand-ups.
* Efforts Estimation, Resource Planning, Scheduling.
* Test Planning, Test case designing and reviews.
* Planning Automation and Execution.
* Defect Management and Follow-ups with Dev, and BA leads.

**AartekOne Global Services Pvt Ltd June 15 – Oct 17**

Ahmedabad, India

**Designation/Role:** QA Analyst

**Client:** F & I Administration, USA

**Project Titles:** Service Contract System & PureFI

**Domain:** Automobile Insurance Domain

**Modules:** eStatement, Maintenance Release Contracts and Claims, File Import and Reporting Services

 **Application Description:**

SCS is a web based application designed to provide end-to-end technical solutions for Automobile Insurance service providers.
SCS Auto provides its client the ability to manage and administer all products, contracts and claims through an online solution.

It is a highly customizable application, adaptive to different clients’ requirements, which also has ability to manage dealer and agent receivables and debts through the cash module.

It extends its services with reporting functionality, which help customer to generate the reports aggregating almost all modules of business helping its customers with advanced Business Research and Development.

**Key Responsibilities:**

* Active involvement in Sprint Kickoff, Retrospective and scrum and Daily stand-ups.
* Test Planning and Test case designing and reviews.
* Planning Automation and Execution.
* Defect Management and Follow-ups with Dev, and BA leads.
* To prepare Validation Queries for Database Testing and Running Regression suite
* QA-Certifying the project and providing Sign-Offs before UAT.
* Rectifying production issues and Identifying and implementing process improvements

**E-Tech Pvt. Ltd, Gandhinagar, Gujarat March 14 - April 15**

Online Chat Representative

* Associate with Verizon.
* Online Chat with customers of North America to assist them with their queries regarding Verizon Residential Product (Phone, TV and Internet).

**Arcgate, Udaipur, Rajasthan August 13 - Feb 14**

Research Analyst

* Associate with Media Radar.
* Verifying and tagging ads for websites, magazines and newspaper. Also used to tag video ads.

**Educational Qualifications:**

* **Bachelor of Technology in Information Technology**, from Techno India NJR Institute of Technology (Rajasthan Technical University), Udaipur in 2013
* **Senior Secondary** from National Institute of Open Schooling in 2009
* **Secondary** from Kendriya Vidyalaya No. 2, Udaipur (Central Board of Secondary Education, India) in 2006

**Personal Profile:**

Date of birth: 18th December 1990

Nationality: Indian

Languages Proficiency: English, Hindi

Marital Status: Unmarried

Interests & hobbies: Reading, Movies, Exploring Internet and Cricket.

Personal Traits: Quick Learner, Smart Worker

**Declaration:**

I hereby declare that all the information given by me is true to the best of my knowledge.

 **- Harshit Bhatnagar**