Shailendra Pal

Telephone Number: +91 8604127225 E-mail: pals1844@gmail.com Passport No. Z4243450 Date of Birth: 15/08/1997 Place of Birth: Kanpur, India Gender: Male Country of Citizenship: India



EDUCATION

Location: Kanpur, Institution start date: 7th July 2016 Graduation/Expected graduation date: (June 2019) Field of Study: B.Sc. In Hotel & Hospitality Administration University/School contact name: Institute of Hotel & tourism Management (Kanpur University) University/School contact: +91 9307339383 University/School contact email: csjmu@kanpuruniversity.org Location: (Kanpur, India) Classes Taken at School/University Relevant to Desired Training: **B.Sc. IN HOTEL TOURISM MANAGEMENT**

Basic Training Restaurant: Basic training in a restaurant in guest welcome and guest handling and order taking and guest satisfaction and take care of the guest. Work with a team in a restaurant.

Advance Training Restaurant: Mastered the basics, and the students move on to specialize in the art of services.

EXPERIENCE

Company Name: **#Wednesday** Company Contact: **+91 7905270512** Position: **F & B Associate** Duration: 21/01/2018 TO 12/02/2019 Location - Kanpur

Tasks/Responsibilities:

- Restaurant Handling
- Team leading
- Billing

Company Name: Lemon Tree Premium

Position: F & B Associate Location- Ahmedabad (Gujarat) India Duration: From (July, 2019) to (December, 2019) Total Number of Months: 6 months

Tasks/Responsibilities:

- Guest Handling
- Order Taking
- Prepare Mocktail
- Worked in Banquets
- Worked in different areas of the Restaurant

Company Name: - Muse Sarovar Portico, New Delhi

Position: F & B Associate Location: Kanpur, India Duration: From (10/12/2019) to (15/04/2018) Total Number of years: 4 months

Tasks/Responsibilities:

- Guest Handling
- Order Taking
- Prepare Mocktail
- Worked in Banquets
- Worked in different areas of the Restaurant

Industrial training: Jungle Villas Ranthambore in National Tiger Reserve resorts in all

departments like front office, food production, F & B service, housekeeping.

SKILLS/QUALIFICATION

Languages: English and Hindi Computer Skills: Moderate