**ANOOP KRISHNAN**

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**~ PROJECT MANAGEMENT OFFICE ~ DATA ANALYTICS/ LEAN SIX SIGMA ~ STAKEHOLDER MANAGEMENT**

*Rich experience in governance of transformation programs involving design, resource administration & delivery (onsite/ offshore) while leading global teams to accomplish delivery of operational excellence*

**EXPERIENCE SUMMARY\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

PMP trained. Certified A lean expert (*certified green belt, pursuing BB*) with over 14 years of experience in ensuring delivery of projects within the time & cost parameters while conducting Data & Quantitative analysis. Proven excellent time management, organizational, and prioritization skills and ability to balance multiple priorities. Proven ability to manage people to effectively deliver results that are specific and measurable. Serve as a catalyst for change; actively involved in process and organizational change. Establishes credibility with leaders, individuals and teams. Breaks down organizational barriers to ensure continuity of metric and data. Motivates and involves stakeholders to help implement and support change. Monitors and analyzes data and trends to identify potential opportunities, needs, issues, and problems that could impact business results. Employs Six Sigma methodology and analytics into organizational operations in order to accomplish business objectives. Works with Six Sigma-business leaders and executives in the planning, designing, and accomplishing of key projects.

**SIGNATURE SKILLS\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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| **Managerial** | ~ Project Mgmt. & Governance ~Business Partnering & Consultancy ~ Change & Incident Management~ Lean six sigma ~ Delivery Operations Management ~Cost Control / Yield Improvement~ Business Transformation ~Process Development & Optimization ~Goal Setting/ Performance Metrics |
| **Domain** | ~Business Analysis ~Data Analytics & Modelling ~Statistical Analysis/ Risk Mgmt.~User / Client Engagement ~Regression Models ~Data Visualization~ Predictive Analysis ~Reports & Dashboard Development ~Vendor Management~Footprint Optimization ~Time Series Analysis ~Knowledge Sharing/ Team Mgmt. |
| **Technical** | ~ MS Office ~ R/Python ~ Tableau ~ Power BI |
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| **Innovator** | **Problem-Solver** | **Analytical** | **Collaborator** | **Leadership** |

**PROFESSIONAL JOURNEY\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Since Oct’2015: LexisNexis Company Ltd. as Coordination Manager**

**Key Result Areas**

* Administering project baselines; monitoring & controlling projects with respect to cost, resource deployment, time over-runs and quality compliance to ensure satisfactory execution of projects.
* Managing project functions like scoping, cost & effort estimations, resource planning & risk analysis
* Created and implemented a balanced scorecard of facility performance metrics to identify improvement opportunities.
* Successfully working towards BU profitability; monitor, track & control cost of delivery leading to high operating margins
* Ensures that re-engineering objectives, specific goals, measures, and metrics are established
* Administering team productivity and drive enhancement initiatives; conducting problem solving sessions for the team-members.
* Maintaining close track of actual costs versus estimated to ensure zero over-runs; effectively utilizing human & material resources.
* Gathered requirements and developed project plans
* Utilizing six sigma/lean methodologies into process improvement activities through RPA methodologies. Converted many process into RPA with significant cost savings.
* Identify cost breakage in 3rd party spend and reduce cost.
* Managed projects that saved more than $80K in cost savings while improving customer satisfaction.
* Work closely with clients, stakeholders and cross function teams plans and lead projects.
* Built dashboards using techniques for guided analytics, interactive dashboard design, and visual best practices.
* Planned and led process improvement projects while supporting Lean Six Sigma deployments in various business functions, including service management, change management, operations, and client services
* Worked in close collaboration with business units to drive projects that eliminated waste, reduces defects, created continuous flow and improved overall performance
* Active participation in analysis, design, development, testing, and production rollover of reporting and analysis projects
* Instrumental in creating and maintenance of all financial & management reports through. (Tableau)

**Sep’2013 – Oct’2015: Canara HSBC OBC Life Insurance Co. Ltd. as Customer Resolution - Data Analyst**

**Key Result Areas**

* Responsible for creating MIS Reports as new business sales report and profitability report using Tableau and MS Office.
* Interfaced with Projects Managers to define project plan, milestones, resource on-boarding and review procedures
* Planned correct engagement and governance model for all stakeholders
* Interpreted different source systems data and creating result-oriented methodologies; converted functional requirements documents into design development documents
* Participated in meetings, reviews, and user group discussions as well as communicating with stakeholders and business groups
* Identified efficiencies, problem areas, and possible improvements; coordinated with large cross functional teams to gather required information.

**Significant Highlights**

* Conducting testing of dashboards to ensure data matches business requirements & any changes in underlying data
* Pivotal in ensuring process handling of large amounts of data using various software tools and automating the processes for quicker delivery.
* Built and published customized interactive reports and dashboards, report scheduling using Tableau server.

**Apr’2011 – Sep’2013: DRAFT+FCB Ulka as Account Executive (Client Servicing)**

**Key Result Areas**

* Managed administrative and campaign work; ensured that advertising projects are completed on time and on budget
* Identified new business opportunities through cold calling, networking, marketing and prospective database leads
* Delivered high level of service to clients to both maintain and extend the relationships for future business opportunities

**Significant Highlights**

* Led end-to-end management of operations with portfolio of 2 accounts
* Worked in close coordination with new and existing customers to identify and analyze the requirement to be catered through specific products and services

**Previous Experience\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Feb’2009 – Mar’2011: United Health Group as Contracts Analyst**

**Oct’2006 – Mar’2009: IBM as Claim Analyst**

**Education/Skills\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

Completed Training for PMP Certification

Completed Data Science Master course (R, SAS, python, scope, tableau & machine learning)

Certificate of Excellence – (Business Analytics with Excel/Power BI)

GNIIT from NIIT in 2006

Business Analysis Certification

Green Belt Certified with Black Belt training

Strong proficiency with Microsoft Office applications and statistical tools (Outlook, Word, Minitab, PowerPoint, and Excel)

Bachelor of Arts - Mathematics from Delhi University in 2005

Executive MBA from Xavier Institute of Management in 2011